

Established 1982

THE PAPER CHASE

The Official Newsletter of the
Florida Association of Professional Process Servers

4th Quarter Edition
October 2019

November 16, 2019 4th Quarter Board Meeting, Networking Luncheon, and Process Server Continuing Education Course

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813-254-8762 Fax 866-627-3659
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10 Process Services, Inc.

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2019-2020 Association Guide

Board of Directors

Margie Zawacki AFPS, President

Sarasota
(941) 954-0169
email: margiez@hctjudge.com

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email: BobM@dbsinfo.com

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email: fedotovk@yahoo.com

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email: chris.yeoman@aol.com

Administration & Membership: Diana Wardwell, AFPS

Email: administrator@fapps.org
P.O. Box 72
Melbourne, FL 32902 -0072
(321) 952-0820 (877) 38-FAPPS Tollfree

Committees

Annual Conference Activities

Coordinator: Amy Boyd, boydsprostatus@gmail.com
Members: Brooke LaPlant, Bonnie Moore

Arbitration & Grievance (A&G)

Chair: Sean Segel, tampaempire@gmail.com
Members: Janet Deal, Diana Wardwell, Don Seward

Elections

Chair: Bob Musser, BobM@dbsinfo.com
Member: Diana Wardwell

FAPPS Distinguished Service Award (FDSA)

Chair: Bob Musser, BobM@dbsinfo.com
Members: Mike Compton, Lance Randall, Diana Wardwell, Margie Zawacki

Formal Education (AFPS)

Chair: Lance Randall AFPS, Lance110205@gmail.com
Member: Diana Wardwell, AFPS, Kevin Fedotov, AFPS, Michelle Howard, AFPS, Tammy White, AFPS

Legislation

Chair: Mike Compton, mike@processamerica.com
Members: Russ Aloï, Diana Wardwell, Michael Nolan, Janet Deal, Lance Randall, Chris Yeoman

Parliamentarian

Bob Musser, BobM@dbsinfo.com

Paralegal Association Liaison

Tammy White, tammy@weservejustice.com

Process Server Appointment (PSAC)

Chair: Melody Bulso, AFPS melody.bulso@provest.us
Members: Michael Compton, Ryan Gleason, Tammy White, AFPS, Lance Randall

Promotion & Growth (P&G) and Member Benefits

Chairs: Chris Compton, Kevin Fedotov promotioncommittee@fapps.org
Members: Melody Bulso, Desiree Garcia, Michelle Howard, Bonnie Moore, Regina Moore, Mike Weaver, Chris Yeoman

Secure Data Exchange and eSop

Chair: Bob Musser, BobM@dbsinfo.com

Technology

Chair: John Shelley, john@caffinecode.biz
Member: Chris Compton

Violence Against Process Servers (VAPS)

Chair: Chris Yeoman, chris.yeoman@aol.com
Member: Bonnie Moore, Becky Gaston, Frank Carreras, Lance Randall, Tammy White

Website

Chair: Diana Wardwell, administrator@fapps.org
Member: Chris Tilley - Webmaster: Bob Musser, bobm@dbsinfo.com

Newsletter Submissions: Submissions to the Paper Chase are highly encouraged. The preferred method of submission is electronic via email to administrator@fapps.org in Microsoft Word—though plain text format is fine. Articles will be edited for style, grammar, and length, if necessary. Spelling will be checked but it would be a good idea if the author checked this prior to submission. Advertisements must be camera ready. Electronic submissions are strongly encouraged. All of the relevant information regarding advertisement submissions—including sizes available, ad rates, and deadlines are on the advertising form.

The Fine Print: The Paper Chase is published quarterly by the Florida Association of Professional Process Servers, Inc. (FAPPS) a not-for-profit Florida corporation, for the benefit of the members. FAPPS assumes no responsibility for the accuracy of any article printed herein, nor do the articles necessary reflect the policies or opinions of FAPPS unless specifically noted. The articles are not to be construed as legal or accounting advice—those with such needs should consult the appropriate professionals. The editor reserves the right to edit any article for content, grammar, length, and style.

PRESIDENT'S REPORT

MARGARET ZAWACKI, PRESIDENT

Dear Members:

Hello Fall Goodbye Summer. As I write this we are nearing the end of Hurricane season and we might get by this year with just some rain and wind from Dorian and no major damages that I have heard of. Now we get to look forward to the holiday season. I would like to take this moment to wish you all a wonderful holiday season and Happy New Year!

Professional Beach Getaway: We were at the beautiful Hilton Daytona and what a great time had by all. From the planned dinners on Friday and Saturday evening; wonderful luncheon on Saturday; the informative session on Saturday afternoon regarding the new statutes that went in to effect and we cannot forget the great time we had at the Escape Room Saturday evening. We then finished with our Education Class on Sunday. A big thank you to all that put this weekend together and a bigger thank you to all that attended. We are looking for a new venue on the West Coast for next year.

Legislation: At the Professional Beach Getaway suggestions were given by the members attending as to what they would like to see Mike Compton and his committee working on in the future. Mike was unable to attend because of a family emergency but we did get those suggestions to him.

Promotion and Growth: The new Co-Chairs, Kevin Fedotov and Chris Compton had a meeting with Diana and myself at the Getaway and we discussed ideas moving forwarding. They have since had a telephone conference and have a lot of great ideas which I am sure they will share with you in their report. Don't forget that we have rewards available to anyone signing up a new member. Again, the website has all of this information.

I attended the New York State Convention in September and brought applications with me for membership so hopefully we will obtain new members from that meeting. The New York Association continues to grow their membership by streaming portions of their meetings and I believe that is something that we should do as well. I would love to hear your thoughts on FAPPS streaming our meetings?

Education: Our education classes are moving at a rapid pace and we have more and more classes scheduled then before. We continue to work with the Indian River State College to provide instruction for the 20 hr. and 4 hr. Education Courses required for initial licensing and renewal in the 19th Judicial Circuit. We are now looking to set up classes in Northern Florida as well as Miami, FL. Please visit our website for all classes scheduled for 2019. Also, if you are interested in becoming an Instructor for the class, please see the qualifications on our website and contact our Education Chair, Lance Randall or our Administrator, Diana Wardwell.

President's Report Continued Next Page

President's Report Continued

Future Projects: I have asked you all your opinion on streaming our meetings as well as having our last meeting of the year electronically? It is generally a very short meeting and I believe it would financially benefit the Association. Please give me your feedback on this. It will be a very important step moving forward for this Association. I am having Diana send out an email asking these questions, so please take the time to let me know your thoughts.

I am continuing to work on establishing the FAPPS Certified Process Server Program. We have Counties where they have no process server program and Counties where the Sheriff is no longer appointing process servers. Specifically, Duval and Palm Beach Counties. They will renew current process servers but will not be appointing any new process servers. This project is underway and I will continue to keep you informed as we progress. As I've stated before it is my personal goal to have this program be the only Certified Process Serving Program in the State of Florida.

Meetings: Our final meeting will be November 16, 2019 at The Embassy Convention Center on International Drive in Orlando, FL. We would love to see you all there. You can go to the website for all the information on the hotel.

Future Conventions: Put this date on your calendar March 12th thru 15th, 2020. Our Convention will be at The Embassy Suites Convention Center on International Drive, Orlando, FL. We are very excited about the move back to I-Drive. Our theme will be "Dance Party USA". Please see the flyer and come prepared to dance and sing the night away. So mark your calendars now and plan on attending. As always you can visit our website for all the details on all upcoming meetings.

In closing, I would just like to say that my phone 941-954-0169 and email margiez@hctjudge.com are always open to anyone with ideas or suggestions to keep our Association moving forward in a positive manner and allowing the men and women who have made process serving their profession to continue for years to come.

I thank you for your time, I remain

Sincerely,

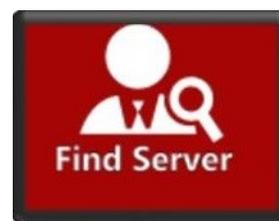
Margaret L. Zawacki

TPC

2019 MEMBER REFERRAL PROGRAM

The Member Referral Program provides members with a \$25 discount for each Active or Associate member they refer to FAPPS (up to a free membership). Current program runs until Oct. 31st. We are off to a great start with 10 referrals!

Thanks: Michelle Howard, Alex Lopez, Regina Moore, Bob Musser, Kenny Nail, Lance Randall, and Sean Segel for recommending FAPPS!



"Use of Member Search Feature to locate members statewide, nationwide & worldwide"

www.fapps.org

Upcoming FAPPS Meetings & Events

Meetings/Networking Events

4th Quarter Board Meeting
November 16, 2019 9:00 am

Embassy Suites International Drive/Convention
8978 International Drive
Orlando, FL 32819

29th Annual Conference
March 13-15, 2020

Embassy Suites International Drive/Convention
8978 International Drive
Orlando, FL 32819

2nd Quarter Board Meeting
April 18, 2020 9:00 a.m.
Location TBA

19th Professional Beach Getaway
August 7-9, 2020

Safety Harbor Resort
105 N. Bayshore Dr., Safety Harbor, FL



Education Classes

November 9, 2019 9:00 a.m.
**Continuing Education Class
& AFPS Certification**

Safety Harbor Resort
105 N. Bayshore Dr., Safety Harbor, FL

November 16, 2019
**Continuing Education Class
& AFPS Certification**

*Lunch & Learn
Networking Luncheon 12:00pm*

Class starts promptly at 1:00 p.m.

Embassy Suites International Drive/Convention
8978 International Drive
Orlando, FL 32819

**RSVP luncheon - administrator@fapps.org
\$15 for registered class attendees/\$20 lunch only*

January 2020
**Continuing Education Class
& AFPS Certification**
Orlando, FL

March 10, 2020 9:00 a.m.
**Continuing Education Class
& AFPS Certification**

Embassy Suites International Drive/Convention
8978 International Drive
Orlando, FL 32819

April 3, 2020 9:00 a.m.
Continuing Education Class
Indian River State College, BCIE
Main Campus - Fort Pierce
Building Y, Room 102

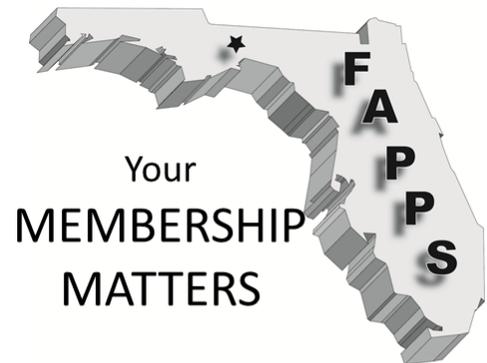
VICE PRESIDENT'S REPORT

BOB MUSSER, VICE PRESIDENT

I hope your fall is going great! Your FAPPS board is working for you, but we need your help. Every single one of you has competitors, allies, independent contractors, office staff, or others that should be members of FAPPS, but are not. You have the relationship with these people to steer them in the right direction. A personal conversation or even a text or email from you would do so much more than a "sales letter" from one of us. We have membership levels starting so inexpensive that money is not a valid objection. Your office staff and contractors can be supporting members for only \$30 a year!

Show them the Member Benefits summary at <https://fapps.org/MemberBenefits> but also stress that the main benefit is supporting the only state organization working to keep private process servers in FL in business!

Bob Musser
FAPPS Vice President
BobM@dbsinfo.com



FAPPS HAS BEEN WORKING ON BEHALF OF
PROCESS SERVERS SINCE 1980 TO PRESERVE,
PROTECT AND PROMOTE OUR PROFESSION

Elections Committee

Bob Musser, Chairman
BobM@dbsinfo.com
(407) 679-1539

This runs so smoothly especially compared to every other system I've seen at the State and National level. We contemplate no changes unless someone has some excellent suggestions. We will be publishing the dates for the 2020 FAPPS Election Nomination window soon.

FDSA

Bob Musser, Chair
BobM@dbsinfo.com
(407) 679-1539

The FAPPS Distinguished Service Award Committee met at the last board meeting and is done for this year. But if you, as members of FAPPS, have suggestions for the committee to consider, please send me an email with the name, and a brief summary of their experience or their attributes that would make them a fitting recipient this year or at some time in the future. I will forward your email to the committee prior to our next meeting.

Make Plans to Attend a
FAPPS Meeting
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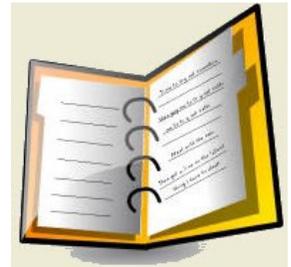
SECRETARY'S REPORT

JOE OSBORNE , JR.

Dear Fellow FAPPS members,

As required by Article VIII Section 7 of our by-laws the below you will find; (a). a description of the Motion or amendment, (b). the result of the vote and (c). the final wording of the order or amendment if passed that were made at quarterly board meeting held August 17, 2019:

- ◆ Joe Osborne made a Motion to amend the agenda. Seconded by Chris Yeoman. All voted in favor of the Motion and the Motion carried unanimously.
- ◆ Bob Musser made a Motion that a supporting membership should be provided to those non-members that attend the FAPPS Education Course. Seconded by Kevin Fedotov. Bob Musser made a Motion to Amend the Motion to the corrected language. Seconded by Melody Bulso. The Motion carried unanimously. The President called for the question on the Motion implement the program with the revised language. The Motion carried unanimously.
- ◆ Bob Musser made a Motion to extend the program to those attendees of the FAPPS education class held on August 16, 2019. Seconded by Kevin Fedotov. The Motion carried unanimously.
- ◆ Bonnie Moore made a Motion to accept the changes Section 11 of the Policy & Procedure manual as presented. Seconded by Chris Yeoman. The Motion carried unanimously.
- ◆ Bob Musser made a Motion to officially establish the FAPPS color as maroon. Seconded by Gretchen Randall. The motion carried.
- ◆ Joe Osborne made a Motion to adjourn the meeting. Kevin Fedotov seconded the Motion. The Motion carried unanimously.

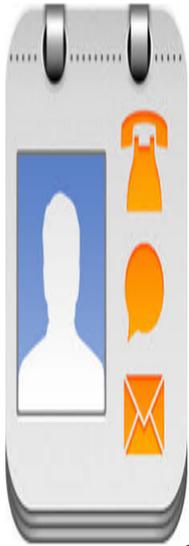


On a final note, the last FAPPS quarterly board meeting for 2019 will be held November 16, 2019 at the Embassy Suites by Hilton Orlando – International Drive – Convention Center, 8978 International Drive, Orlando, FL 32819. I hope to see you there!

As always it is a pleasure to serve this association and if you ever have any questions or concerns, please feel free contact me at (813) 282-0074 or by email at joe@tsilegal.com

Respectfully,

Joe Osborne, Jr.
Secretary



UPDATE YOUR CONTACT INFO

Review your Member Listing

Email updates to:
administrator@fapps.org

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“Like” our association page and invite other process servers to also like our posts and page.

Search “Florida Association of Professional Process Servers”.

You can also view the page at www.Facebook.com/FAPPSonFB

- Association News
- Photographs from Events, Meetings & Conventions
- Upcoming Events
- News and Current Information



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Administrator@fapps.org (321) 952-0820



Newsletter – The Paper Chase

AD DEADLINES: 6/15/19;
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Advertise in all 4 Editions of The Paper Chase and take advantage of a 10% discount. Premium Full Page Color ad space available. Black/White ads sold in Full Page, Half Page, Quarter Page and Business card size.

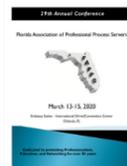


BANNER ADS

Website Banner Ad

JANUARY TO DECEMBER

Annual advertising on www.fapps.org homepage. All pricing will be through the end of the calendar year for initial orders, orders placed in the last two months of one year will run the following year at no extra charge.



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MARCH 13-15, 2020

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AD DEADLINE 4/15/20

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(877) 383-2777 * WWW.FAPPS.ORG
ADMINISTRATOR@FAPPS.ORG

ADMINISTRATOR'S REPORT

Diana Wardwell, AFPS

administrator@fapps.org

Dear Members,

The 18th Professional Beach Getaway was a fantastic weekend of education, networking and fun in the sun! We had a great turnout and everyone really enjoyed the location.

We are now focused on our 29th Annual Conference. Registration forms and information are available not only in the newsletter, but on the FAPPS website. If you have never attended, or have not attended in many years, I encourage you to register and attend this year. Every year keeps getting better and better. This is an excellent opportunity meet other individuals in our profession to share ideas, concerns, and trade business cards.

Welcome to our new P&G Co-Chairs, Chris Compton and Kevin Fedotov. I look forward to working with them to help grow FAPPS.

Speaking of growing FAPPS, YOU CAN HELP TOO! We offer a \$25 discount off your membership renewal for every Active or Associate applicant that joins FAPPS (up to a free membership). Feel free to email for an application or download the form from the website. Enter your name in the referred by line and forward to all your contacts that are not already a member.

Any active or associate member who applies between now and December 31, 2019 is able to take advantage our current member promotion. They pay full dues but their membership does not expire until December 31, 2020. That is potentially 15 months of membership for the price of twelve.

Advertising

FAPPS has many opportunities available for members to promote their services through advertising.

Premium advertising for 2020 goes on sale September 16, 2019. Interested in a color ad? Contact the administration office for details.

Black and White advertising is also available by the quarter or full year in not only the newsletter but our annual membership directory.

This is a fantastic way to promote your services for a very low price!

Banner advertising is also available on the website as well as advertising and sponsorship of our annual conference. I'd be happy to discuss options to promote your business through phone or email contact at any time. Sign up in the last quarter of 2019 and your ad will run through the end of 2020.

In closing, thank you for the opportunity to serve as your Administrator.

If you have any questions on any of our programs or services, do not hesitate to contact me by phone or email.

Diana Wardwell
Administrator
(321) 952-0820

Membership Report

October 1, 2019

Active	234
Associate	82
Supporting	15
Pending Applicant	5
Total	336

Visit our Member Only Resource Section

<http://www.fapps.org/Account/Login>

Email administrator@fapps.org for an email to be sent to you for your first time login instructions.

Forward information, resources, or suggestions to be included to:
administrator@fapps.org

Welcome New Members

Applicants are published the first day of each month at www.fapps.org and through email notification. Applicants automatically become a member the first day of the following month, pending no objection. Thank you for your support of FAPPS!



Steven Cook

Cooks Process Serving, LLC
P.O. Box 56104
Jacksonville, FL 32241
Phone: (631) 767-1718

Jeff Bell

JB Florida Process Service
107 W. Dampier St.
Inverness, FL 34450
Phone: (352) 400-4975

James D. Harner
Essential Attorney Services, Inc.
1622 Slate Ct.
Venice, FL 34292
Phone: (727) 346-8882

General Member Information

- Member Listings can be updated continuously throughout the year. Email all updates to: administrator@fapps.org
- Email administrator@fapps.org to receive a link to set up your login and password to access the Member Only section of benefits & resources.
- Claim your free listing at fapps.securedocumenttrading.com to send and receive documents securely. This a FREE service for FAPPS Members. Need more information about how it works? Give us a call and we will walk you through the setup.
- Advertise your services with FAPPS (info at www.fapps.org)
- Attend an Education Class to obtain your AFPS Designation. Clerical staff of members are also welcome to attend for a reduced fee.
- Attend meetings to network and build your connections

Networking Cycle



WHAT IS FAPPS DOING FOR YOU?:

Did you know most of the significant changes to the Florida Statutes we serve by were accomplished through the efforts of FAPPS through our Legislative committee?

- Access to Gated Communities
- Service upon an LLC
- Service upon Registered Agent Employee

- Service upon a Private Mailbox
- Service upon a Virtual Office
- Raising the Sheriff's fee to \$40
- Clarifying the statute pertaining to date, time, initials and identification number on service documents

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Process Server Education Classes

Continuing Education and AFPS Designation

November 9, 2019 9:00 am

Safety Harbor Resort, 105 N. Bayshore Dr., Clearwater, FL

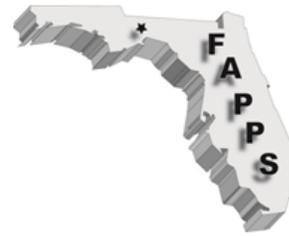
November 16, 2019 1:00 p.m.

Embassy Suites, 8978 International Drive, Orlando, FL

January 2020 - Orlando, FL

March 15, 2020 9:00 a.m.

Embassy Suites, 8978 International Drive, Orlando, FL



Additional Approved Courses:

- April 3, 2020 9:00 a.m. - Continuing Education
Indian River State College, 3209 Virginia Ave., Fort Pierce, FL

Registration form and full course details

<https://www.fapps.org/afpscourschedule.aspx> or register by phone
(321) 952-0820 www.fapps.org administrator@fapps.org

Approved Education Provider

Alachua County and the 9th, 10th, 19th and 20th Judicial Circuits



**FLORIDA ASSOCIATION
OF PROFESSIONAL
PROCESS SERVERS**



Embassy Suites
8978 International Drive
Orlando, FL 32819

**29TH ANNUAL
EDUCATION
CONFERENCE**

**March 13-15,
2020**

Educational Seminars:

Networking Events:

- Welcome Reception
- Poker Tournament and Bingo
- Networking Luncheon
- Theme Dinner

Continuing Education Course:

- License Renewal Education Class
AFPS Designation & Clerical Staff

Register at www.fapps.org

FLORIDA ASSOCIATION OF PROFESSIONAL PROCESS SERVERS

29th Annual Conference, Orlando, FL - March 13-15, 2020

Conference Schedule of Events

Friday, March 13, 2020

7:30 am – 1:00 pm	Golf	TBA
2:30 pm – 3:15 pm	Bag Stuffing (no other time will be allotted)	
3:00 pm – 8:00 pm	Registration	
2:30 pm – 9:00 pm	Exhibitor Set-up & Display	Seminole
4:00 pm – 6:00 pm	Annual Meeting	Manatee
6:30 pm – 8:45 pm	Welcome Reception	Atrium
9:00 pm – 11:00 pm	Bingo	Osceola
9:00 pm – 1:00 am	Poker Tournament	Manatee

Saturday, March 14, 2020

8:00 am – 4:00 pm	Exhibitors on Display	Seminole
8:00 am – 2:00 pm	Registration	
8:30 am – 10:15 am	Annual Meeting Resumes	Orange/Osceola
10:15 am – 11:00 am	Education Session	Orange/Osceola
11:00 am – 11:45 am	Exhibitor Presentations	Orange/Osceola
11:45 am – 12:00 pm	Education Session	Orange/Osceola
12:00 pm – 1:15 pm	Luncheon	Atrium
1:15 pm – 2:00 pm	Education Session	Orange/Osceola
2:20 pm – 3:20 pm	Education Session: Roundtable Discussions	Orange/Osceola
3:30 pm	Annual Meeting Continues	Orange/Osceola
3:30 pm	By-law Amendments (Time Specific Election)	Orange/Osceola
6:45 pm – 11:00 pm	Evening Banquet	Orange/Osceola
	<i>“29th Annual Conference Theme Dinner</i>	Lake/Orange
	<i>Reception begins 6:45 pm in Atrium</i>	
	Introduction of 2020-2021 Board of Directors, Awards Presentations, Raffles	
	Dinner Served 7:30pm	
	Costumed guests are welcome - DJ, Photo Booth, FAPPS version of Minute to Win It	

Sunday, March 15, 2020

9:00 am – 1:00 pm	Continuing Education Course & AFPS Point of Contact: Diana Wardwell, Administrator	Osceola
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Formal Education

Lance Randall AFPS, Chair

Lance110205@gmail.com
(954) 214-8263

Dear Members,

FAPPS education classes are open to all process servers who require education to renew their license in approved jurisdictions; AFPS Designation for FAPPS members and education for clerical staff of FAPPS members. Our course is approved to provide the required training to apply to become a process server or renew your process service license in the following areas: 9th Judicial Circuit; 10th Judicial Circuit; 19th Judicial Circuit; 20th Judicial Circuit (renewal); and Alachua County (Education Requirement for Motion & Orders)

Our complete class schedule and additional information can be found on the website or by contacting Diana Wardwell, Administrator at administrator@fapps.org.

We are available to set up classes in any area where there is a demand, so let us hear from you.

If you have information to share about your local licensing and education programs, we welcome the information.

As always, feel free to contact the committee with any questions or suggestions.

Respectfully,

Lance Randall AFPS, Chairman
FAPPS Formal Education Committee
954-214-8263
Lance110205@Gmail.com
www.FAPPS.org

TPC

Advertise in all four editions of FAPPS newsletter “The Paper Chase” and receive a 10% discount

- Black and white advertising is available for payment twice a year (**June 15th** or **December 1st**).
- Color advertising locations (inside front cover, inside back cover and back cover) are only sold once a year starting on September 16th and are on a first come, first paid basis payable by December 1st. Advertise in all 4 editions and receive a 10% discount.
- Single edition advertising is also welcome

In addition, the newsletter is published on our website in full color in our Member Only section

Book your advertising now by completing the form on Page 26 and submitting your ad and payment or online at <https://www.fapps.org/advertise.aspx>

Banner Advertising, Annual Directory, Convention Program, and Convention Sponsorship also available for sale. Contact Diana Wardwell, Administrator for full details

START
PROMOTING
YOUR BUSINESS

Learning from Serving

An Educational Forum

Submitted by Dr. Denny Howley



Ooops, I'm Sorry.....

The Situation

I had a subpoena for the Radiology Department of the Florida Keys Medical Center (FKMC), along with several other serves at the hospital. Since it is a frequent serve location, and I knew the Radiology Clerk, it was to be an easy “drop off”. The front part of her desk was full of forms for patients checking in, so I moved to the side of the desk. What I did not notice was that she had several mementos there, in addition to a small plant. As I handed the Radiology Clerk the subpoena, I knocked the flower pot into her space shattering the pot and dumping the flower by her feet. 😞

The look of shock on her face made me realize that the potted flower was more than just a decoration. As anyone knows who has worked in some office cubical in a bureaucracy, a potted plant easily becomes your “friend”, to be taken care of and keep you company during some of the long, tiring and often boring days.

I was more than shocked at what I had done and said, sheepishly, “I’m sorry”, knowing full well that “sorry” was not enough and quietly left. The question that this episode raised was, what could I do, what should I do to make amends for being careless? I was more than embarrassed and knew I’d be visiting the Radiology Department again and again in the future.

Ahhh, What to do?

By the time I got home my mind was racing with the dilemma of what to do. Where would I get a small porcelain pot to replace the one destroyed? What was in the pot? So I turned to my resident “gardening expert”, my wife Beverly, for her thoughts. I described the plant container about 2 inches square and the flower maybe eight or nine inches tall with a single white bloom. I also described the facial expression of the Radiology Clerk as the plant crashed at her feet. Beverly’s conclusion was that it was probably a small orchid. She also noted that the local Winn Dixie usually had orchids and assorted other flowers in their flower department.

The next morning, 0800 I was at Winn Dixie looking at their array of flowers (not my area of expertise), which was extensive. I saw nothing on the scale of what I had destroyed. 😞 As I debated on what I should do I spotted a gorgeous three bloom orchid, 3-4 times the size of what I had knocked down. SOLD!!! So much for making any money on that serve to the Radiology Department. But in my hometown of Key West every one is a “friend and neighbor” and I had seriously screwed up and wanted to make amends.

Flower Delivery-man

By 8:30 am, the day after the plant-destruction-incident, I stood in front of Rita, the Radiology Clerk’s desk, orchid plant in hand. She was sitting at the desk, head down focusing on some paper work. When she looked up I handed her the orchid plant and said “I’m sorry!” To say she was surprised would have been a major understatement. With a wide eyed expression and smile, she said “you shouldn’t have...”, but I was on the way out of the office feeling very good about myself.

COMMENT:

Sometimes in our hectic rush-rush world, we forget that the folks we serve are people just like us. They have their own problems, pressures and demons to deal with. If we as Process Servers, can in any way make their day a bit more pleasant with a bit of kindness, then we should. In my small world of Key West we are truly friends and neighbors. Even if we don’t know everyone’s name, we share this piece of paradise, Key West and the Florida Keys.

Dr. Denny has been writing articles for FAPPS and NAPPS for almost twenty years. He owns and operates Dr. Denny Howley d/b/a serving process in Key West - ONLY (33040, 33041, 33045) Capital of the Conch Republic. He has been in the business of serving process since 1997. Denny lives in Key West with his wife Beverly and two “critters” Shadow and Pepper

A Professional NEVER Stops Learning

P&G/Member Benefits

Kevin Fedotov, AFPS (407) 760-0880
Chris Compton (850) 877-9809
PromotionCommittee@fapps.org

Dear Members,

The Promotion and Growth Committee has recently undergone a few changes and we wanted to keep everyone in the loop. Chris Compton and Kevin Fedotov have recently taken over the committee and are looking forward to revamping the group and taking the P&G to new heights!

Here are the things we are busy working on:

Committee Membership - currently the committee consists of Melody Bulso, Desiree Garcia, Michelle Howard, Bonnie Moore, Regina Moore, Mike Weaver, Chris Yeoman; however with the BIG plans we have for the future we are always looking for motivated members to come join us in the pursuit of growing our membership. We're looking forward to hearing YOUR ideas about how to better the process serving industry on our bi-weekly conference calls.

Social Events - we're looking to secure a few dates in late Jan. or early Feb. 2020 and host a fun social event in YOUR area. Please contact us if there are any fun events you'd like to see our FAPPS mixer to coincide with (i.e. sporting event, food/beverage festival, etc).

Broward County - Kudos to the civil division of the Broward Sheriff's office. A FAPPS representative (our very own Chris Yeoman) recently met with members of the BSO civil division and discussed our current strategies and recent accomplishments including our most recent legislative bill and violence against process servers committee. The statutes regarding service of process that have been passed clearly benefit the civil deputies for sheriffs departments as well. They are also concerned about violent acts and threats against process servers and lack of cooperation from other law-enforcement agencies, and are taking a proactive approach to helping this situation. In addition, they aided in the distribution of FAPPS information packets and applications for membership as the process servers picked up their new identifications recently. FAPPS representatives intend to continue a growing and cooperating relationship with BSO to reach future goals beneficial to all of us. BSO is one of the states largest public safety agencies with over 5400 employees.

NAPPS Quarterly Board Meeting - we're looking forward to seeing everyone in Tampa on Oct 26th.

Kevin Fedotov and Chris Compton, Co-Chairs
Promotion and Committee and Member Benefits

TPC

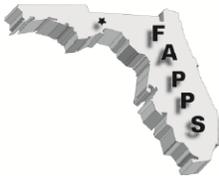
18th Professional Beach Getaway Thanks You's!

Regina Moore - For arranging the restaurant reservations
Kevin Fedotov - For arranging the Escape Room Adventure
Margie Zawacki - For sponsoring the delicious Luncheon

thank you 😊

Education Class - Indian River State College - October 13, 2019

Kenny Nail - Thank you for treating everyone to Lunch on Sunday at the 20 Hour Class



Florida Association of Professional Process Servers 29th Annual Conference • March 13-15, 2020

Embassy Suites - International Drive/Convention Center
8978 International Drive, Orlando, FL 32819

Hotel registration deadline: 2/11/20 mention FAPPS for rate of \$169 per night

CONFERENCE REGISTRATION

Registration must be received by 2/11/20 to avoid \$25 Late Fee

If you are attending meeting only for voting, complete form and submit for identification badge

Name: _____ Sat. Meal Choice: _____ Member (Y/N): _____
 Name: _____ Sat. Meal Choice: _____ Member (Y/N): _____
 Name: _____ Sat. Meal Choice: _____ Member (Y/N): _____
 Name: _____ Sat. Meal Choice: _____ Member (Y/N): _____
 Company Name: _____ Phone: _____
 Address: _____ Email: _____
 City: _____ State: _____ Zip Code: _____

Registration Information: This is a fillable form document. You can complete form and email to administrator@fapps.org. If you are paying by credit card: email form first and then use link to pay. Automatic notification of payment is sent to us from PayPal.

Full Registration: Includes admission to all non-sporting events including Friday Welcome Reception, Meetings, Educational Seminars, Luncheon, and Saturday Theme Dinner. Indicate meal choice above for Saturday evening (BEEF OR CHICKEN).

Partial Events: Admission to single event. Each priced individually

Continuing Education Class: AFPS Designation & License Renewal Education - Sunday, March 15, 2020 9:00 am.

First Name	Full Registration \$175	Fri. Reception \$80	Sat. Lunch \$50	Sat. Theme Dinner \$80	Golf \$75	Poker \$25	Bingo \$10	AFPS \$75
Total								

Sponsorship/Advertising/Exhibitor:

Advertising Deadline: February 11, 2020. Submit print ready ads to administrator@fapps.org

Sponsor of Conference (amount): _____ Advertising in Program (amount): _____

Exhibitor Fee \$350: _____

Exhibitor Fee is for space and Welcome Reception only as outlined on Exhibitor Registration Form. Complete form to register for other events.

Late Fee: Applies to registration on-site or after 2/11/20 (one fee per company) \$25.00: _____

TOTAL ENCLOSED FOR REGISTRATION: _____

Payment can be mailed or paid through our website: [registration link](#)

Policies: Registration fee is not transferable, no event is transferable. A late fee of \$25.00 will be applied to registration forms received after 2/11/20. This includes on-site registration. Any cancellation received more than 7 days prior to the conference will receive a refund less a \$25.00 administrative fee. Any cancellation after that time will not be given a refund. There is no special pricing available for children. Prices posted are for all attendees. Conference information is posted at www.fapps.org

Mail or email completed registration form. All checks payable to FAPPS
FAPPS, P.O. Box 72, Melbourne, FL 32902-0072
Diana Wardwell, Administrator (321) 952-0820 administrator@fapps.org



Florida Association of Professional Process Servers 29th Annual Conference * March 13-15, 2020

Sponsorship & Advertising

Individual Sponsor Events

Only one sponsor per event. Sponsors are acknowledged at the event, listed on general signage, in the conference program, and the 2nd Quarter Newsletter.

Lanyards	400.00	_____
Conference Bags	550.00	_____
Saturday Reception Decor	300.00	_____
Saturday Evening Photo Booth	300.00	_____

**Your sponsorship enables us to help
keep costs low to allow more members
to attend than otherwise possible.**

Thank you for your support!

Co-Sponsorship Events

Sponsors are acknowledged at the event, listed on general signage, in the conference program, and the 2nd Quarter Newsletter.

Poker Tournament	250.00	_____
Bingo	150.00	_____
Friday Welcome Reception	500.00	_____
Saturday Morning Break	250.00	_____
Luncheon	250.00	_____
Afternoon Break	250.00	_____
Educational Sessions	175.00	_____
Audio Visual	200.00	_____

Name: _____

Company: _____

Phone #: _____

Email: _____

Total Amount Enclosed: _____

General Sponsorship

All amounts are appreciated and welcomed

List Amount _____

Forward completed form with Payment to:

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Convention Program Advertising

Deadline: **February 11, 2020**

Premium Full Page: (back cover, inside front, inside back)	200.00	_____
Full Page:	150.00	_____
Half Page:	100.00	_____
Quarter Page:	75.00	_____
Business Card:	35.00	_____

A complimentary ad is offered in the convention program for sponsorship received in the following amounts. Submit ad with sponsor form and payment:

Full page \$550+;
Half Page \$300-\$549
Business Card \$125-\$299
Ad placement is not guaranteed, excludes premium ad locations

Major sponsors \$750.00 and above are acknowledged in all promotional advertising.



Introduction

Democracy is an interesting process, as is the selection of individuals to represent and protect our interests. In theory, we select the best qualified, most knowledgeable individual to function in our stead, on whatever representative body we are dealing with. In actuality, however, our selection process is generally a popularity contest – who we like best or who we feel more comfortable with.

It is virtually impossible to select the “best and the brightest” based on the media – which has its own slants – or one speech, presentation or limited business or “social” contacts. And generally we make our selection, cast our vote, trust in the gods that who will be elected will do good, and return to our daily routine. Hoping that all goes well and no one will bother us until the next election.

However, our OBLIGATION does not end there, if we are going to insure our interests are safeguarded and the individuals we elect are in fact representing us and protecting our interests. We must monitor the activities and actions of those we elect, either by speaking to them, monitoring the media (our newsletter in the case of FAPPS) or --- the best option attend the FAPPS Board of Directors (BOD) meetings, observe and evaluate the proceedings and our representatives.

Obligations as a Member of the Board of Directors

Members of the BOD have basically two obligations – to vote on issues and to vote knowledgeably. Sometime, because of “conflict of interests”, a member of the BOD might abstain from a vote, but such abstentions should be few and far between. When representatives are elected at the FAPPS Annual Convention, those elected accept these

responsibilities by running for office. Their OBLIGATION – to represent the best interests of all FAPPS members – those who voted for them and those who voted against them.

All members of the BOD are elected, with the exception of the past president who, according to FAPPS BYLAWS, remains on the BOD for the term of the incoming BOD. While, de jure, he/she is not “elected”, the outgoing president can provide continuity, experience and insight to the new BOD and the incoming president. In effect, the past president, while a voting member, is a “consultant”, who if he/she can step away from judging and comparing how he/she ran the BOD previously, can be a valuable constructive asset to the management of the organization.

FIRST, listen carefully to what the proposal is, write it down verbatim. Then listen carefully to why the proposal is being made, why it is necessary – in the eyes of the submitter – to FAPPS. Notice also who seconds the proposal.

Once the proposal has been seconded and the President opens the floor for discussion, listen carefully to the pros and cons of the proposal and note the position of various other BOD members.

Then, when it is your turn, ask questions to both the pro and con advocates, until you have some comfortable feel for the issue. If you are uncomfortable and want more clarification make that point known to keep the floor open and the President will certainly do so or other BOD members will second your proposal that the floor remain open until you “have a handle on the issue”.

“Obligations” Continued on the Next Page

Obligations - Continued

Finally, analyze your fellow BOD members as to their agenda, overt or covert, as it pertains to the issue to be voted upon. Lots of time there is no "agenda", but sometimes there are, and personalities and egos are involved. Make sure you can differentiate as much as humanly possible, when someone is "grandstanding" and when the issue is really the issue.

Then, having listened carefully, asked clarifying questions, examined the motives of your fellow BOD members and arrive at your own conclusions – **VOTE**

This does not mean all issues you favor will pass, since we as human beings all tend to see the same issue from different perspectives. But it does mean you have examined the issue at hand intelligently, unemotionally and you will have voted your conscience. There is nothing more the membership can ask...you will have fulfilled YOUR OBLIGATION to the electorate, our FAPPS membership.

Conclusion

The democratic process and the operation of FAPPS, as an organization that will benefit all, is a two way street. **Members have an OBLIGATION** to monitor events and the running of OUR organization, not just voting at the annual convention. The more members who attend FAPPS BOD meetings, the more we will learn about the individuals we have selected into the FAPPS governing body, how well they represent the membership, and how effective they are as BOD members.

By the same token the presence of FAPPS members at the BOD meeting, provides an "audience", who the BOD members know are evaluating their "performance" and will hold them accountable for their actions or lack thereof. Self-servers and grandstanders will do so in the full public view, which will serve to dampen tendencies toward theatrics. The more members present the greater the pressure for all to demonstrate their professionalism, concern over issues and the overall well-being of FAPPS.

It also demonstrates OUR INTEREST, as a FAPPS member, in OUR BOARD and the running of OUR organization. The BOD needs OUR suggestions, comments, thoughts to operate effectively. Help them by providing input, by attending the BOD meetings (you can write it off as a tax deduction and make it a mini-vacation.) and they in turn, will be able to function more effectively as our BOARD OF DIRECTORS.

Dr. Denny has been writing articles for FAPPS and NAPPS for almost twenty years. He owns and operates Dr. Denny Howley d/b/a serving process in Key West - ONLY (33040, 33041, 33045) Capital of the Conch Republic. He has been in the business of serving process since 1997. Denny lives in Key West with his wife Beverly and two "critters" Shadow and Pepper

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Bob Musser, SDTS Chair

BobM@dbsinfo.com
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<https://Fapps.SecureDocumentTrading.com>

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DR. DENNY HOWLEY
PROCESS SERVER
MCSO #74

Serving Key West
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of
The Conch Republic

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dennyhowley@bellsouth.net



Technology

John Shelley, Chair

John@caffeinecode.biz
(844) 297-4834

We are still attending all of the Florida Courts E-Filing Authority meetings via WebEx.

For submissions in July there were 1,565,364
For submissions in August there were 1,569,006

Self-Represented Litigant Submissions are Still Relatively Flat at 0.6% of submissions.

During August there were 4 DIY Eviction Case Initiation via the Portal: 3 Orange, 1 Escambia.

If you have any news, questions or concerns feel free to get in contact with me anytime at john@caffeinecode.biz

Members: Christopher Compton
Committee Chair: John Shelley



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Dear Fellow FAPPS members,

I hope this update finds you all safe, healthy, and prosperous in the year. Each committee of FAPPS is designed to assist our membership in some capacity, and we try our best to do so. However, we are always in need of ideas and input from you- the members. Please be active in your association in some way.

I have two recent incidents to report.

First a process server who was met by a defendant at his door in Suwannee County, he first lied about his identity, and when the server confirmed he was lying, the subject raised the barrel of a shotgun and said get off my property, you are trespassing. The server retreated, leaving the documents behind, as the defendant closed the door. Two deputies responded, while the process server waited safely down the road. Deputies then approached the subject's home and could not get him to answer or respond. Meanwhile, the defendant's mother who lived nearby came out and advised he was depressed and had lots of guns. The officers filed a report with the State attorney's office and are waiting for a decision.

A second incident happened some time ago in Sarasota county, and the server was attacked while serving a summons to a defendant in his front yard. The defendant shoved the server and took a few swings at him, then punched the car window and door while server escaped. The police took nearly an hour to respond and initially wrote a misdemeanor citation, but when the server was contacted by the misdemeanor State Attorney, he made them aware of the felony statute that applies, and was just recently contacted back that they are now charging him with a felony. In addition, he has prior felony battery incidents. We will continue to follow these cases.

If you, or some process server you know becomes a victim, please contact a member of our committee for documentation. We hope to have good cases to refer law enforcement to for future prosecution of similar circumstances.

Be safe out there!

Sincerely,

Chris Yeoman, Director and Chairman
Chris.Yeoman@aol.com

TPC

Website and FAPPS Server

Diana Wardwell, Chair
Bob Musser, Webmaster

The FAPPS website is full featured, a complete source of information on all things FAPPS. Many thanks to Diana Wardwell for her constant review, and to the committee chairs who send us content for the stuff for which they are responsible. The FAPPS server is a private, secure, replicated and backed up place for the Administrator, Secretary, and other committee chairs to store information that belongs to FAPPS. We no longer have to move files and data from person to person after each election.

Bob Musser, Webmaster
BobM@dbsinfo.com

TPC

ADVERTISING FORM

The Paper Chase—FAPPS Quarterly Newsletter

Publication is mailed to all active members and published on our website at www.fapps.org

B/W Prices: Full Page: \$150.00 Half Page: \$75.00 Quarter Page: \$45.00 Business Card: \$35.00

Color Prices: Inside Front Full Page : \$275.00 Inside Back Full Page: \$275.00 Half Page Back Cover: \$200.00

Color Ad's are first come, first paid and go on sale September 16, 2018

Mark Editions and list the size of ad requested. Size of Ad: _____

First Quarter (deadline Dec. 1):

Second Quarter (deadline April 15):

Third Quarter (deadline June 15):

Fourth Quarter (deadline Sept. 15):

10% Discount
4 Issue Prepaid by
6/15/19 or 12/1/19
B/W Ad's Only

Annual Directory

Publication is mailed to all active members containing full member listings, advertisements, and resource guide

B/W Prices: Full Page: \$250.00 Half Page: \$125.00 Quarter Page: \$100.00 Business Card: \$75.00

Color Prices: Inside Front Full Page: \$425.00 Inside Back Full Page: \$425.00 Full Page Back Cover: \$600.00

Deadline for ad submission: April 15. Size of Ad: _____

Mailing Labels

Mailing Labels of all active members . Price is per set.

Price : \$49.99

Website Banner Ad

Rate is per year and runs January–December. Payable by Jan 1.

Member Rate: \$ 199.00 Non Member Rate: \$299.00

Specifics of submittal requirements for banner ads are posted at www.fapps.org

Total Submitted:

Name: _____

Email: _____

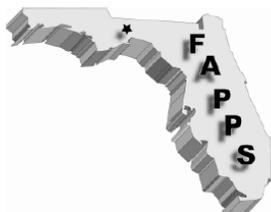
Company: _____

Telephone #: _____ Payment Method: (mark one) Check Paypal

I understand that advertisers are responsible for preparing and submitting ad copy and that all advertisers are quoted for camera ready copy submitted in an approved format electronically; that advertising is restricted to material which corresponds to the stated purpose of FAPPS; advertising is restricted to promotional material which does not include prices for services; and that the Editor and Board of Directors of FAPPS reserves the right to decline submitted advertisements. Prices listed above are single issue rates unless otherwise noted. Payment is required at the time advertisement is placed.

Signature: _____

Date: _____



Mail completed form with payment to:

Florida Association of Professional Process Servers, Inc.

P.O. Box 72

(877) 383-2777

Melbourne, FL 32902-0072

(321) 952-0820

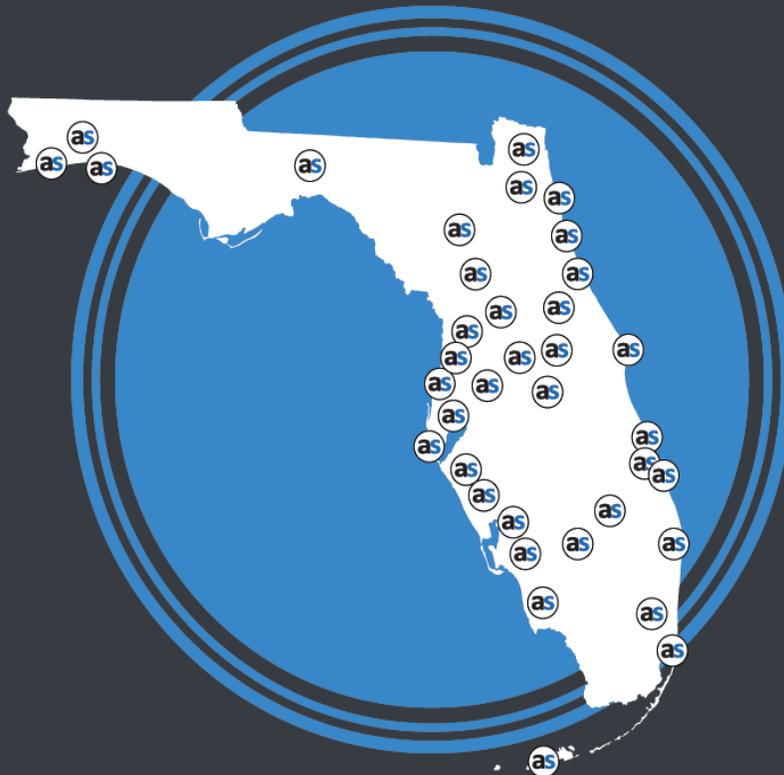
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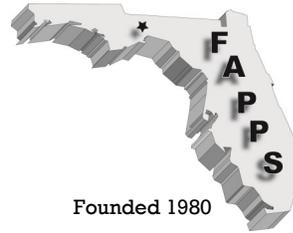
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