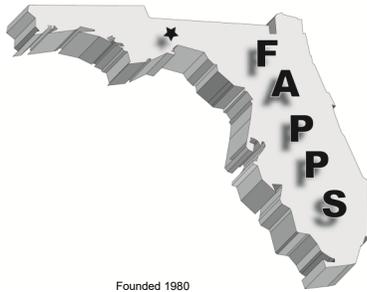


1st Quarter Board Meeting - Via Zoom



THE PAPER CHASE

The Official Newsletter of the
Florida Association of Professional Process Servers

1st Quarter Edition 2024

33rd Annual Conference

April 12-14, 2024

Safety Harbor Resort and Spa

105 N. Bayshore Dr., Safety Harbor, FL

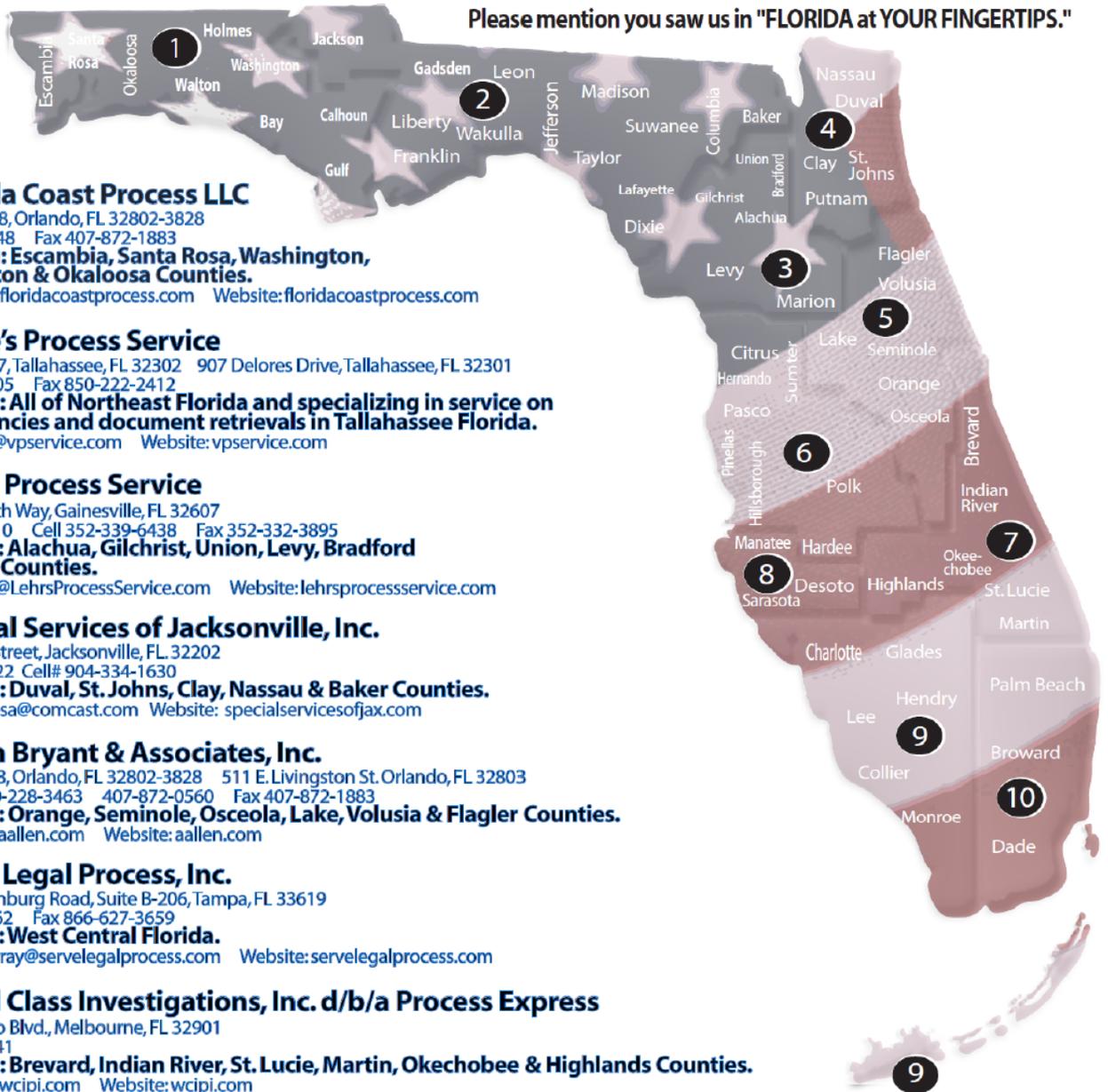


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813-254-8762 Fax 866-627-3659
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2023-2024 Association Guide

Board of Directors

Bob Musser AFPS, President

Winter Park
(407) 679-1539
email: BobM@dbsinfo.com

Chris Yeoman AFPS, Vice President

Pembroke Pines
(954) 270-4597
email: chris.yeoman@aol.com

Joe Osborne, Jr., Secretary

Sarasota
(888) 360-5345
email: joe@360legal.net

Gretchen Randall AFPS, Treasurer

Hollywood
(954) 944-3900
email: Gretchen@lri.us

Kevin Fedotov AFPS, Director

Orlando
(407) 760-0880
email: FedotovK@yahoo.com

Desy Garcia, Director

Orlando, FL
(407) 687-6179
email: DesyGarcia22@gmail.com

Michelle Howard AFPS, Director

Pinellas Park
(888) 642-0130
email: Michelle@trgtlegal.com

Sean Segel, Director

Tampa
(813) 251-9197
email: Tampaempire@gmail.com

Tammy White, AFPS Director

Ft. Myers
(239) 313-6740
email: Tammy@weservejustice.com

Administration & Membership: Diana Wardwell, AFPS

Email: administrator@fapps.org
P.O. Box 72
Melbourne, FL 32902 -0072
(321) 952-0820 (877) 38-FAPPS Tollfree

Committees

Annual Conference Activities

Chair: Amy Boyd, AFPS, boydsprostatus@gmail.com

Arbitration & Grievance (A&G)

Chair: Sean Segel, tampaempire@gmail.com
Vice Chair: Jennafer Segel
Members: Janet Deal, Diana Wardwell, Don Seward

Elections

Chair: Bob Musser AFPS, BobM@dbsinfo.com
Vice Chair: Diana Wardwell, AFPS

FAPPS Distinguished Service Award (FDSA)

Chair: Bob Musser AFPS, BobM@dbsinfo.com
Members: Lance Randall, AFPS, Diana Wardwell, AFPS, Margie Zawacki, AFPS, Dr. Denny Howley

Formal Education (AFPS)

Chair: Michelle Howard, AFPS, Michelle@trgtlegal.com
Members: Diana Wardwell, AFPS, Joshua Kes, AFPS

Liaison

Chair: Tammy White, AFPS ParalegalLiaison@fapps.org
Vice Chair: Chris Yeoman, AFPS

Legislation

Chair: Chris Yeoman, AFPS chris.yeoman@aol.com
Vice Chair: Diana Wardwell, AFPS
Members: Brennan Fogarty, Michelle Howard, AFPS, Bob Musser, Michael Nolan, Susan Pineiro, AFPS, Lance Randall, AFPS, Rick Wendling

Process Server Appointment (PSAC)

Chair: Margie Zawacki AFPS margiez@hctjudge.com
Vice Chair: Tammy White AFPS
Member: Joe Osborne, Jr., AFPS

Promotion & Growth (P&G) and Member Benefits

Chair: Kevin Fedotov, AFPS Promotioncommittee@fapps.org
Members: Desy Garcia, Joshua Kes, AFPS, Tammy White, AFPS

Secure Data Exchange and eSOP

Chair: Bob Musser AFPS, BobM@dbsinfo.com

Technology

Chair: Desy Garcia, DesyGarcia22@gmail.com

Violence Against Process Servers (VAPS)

Chair: Michelle Howard AFPS, Michelle@trgtlegal.com
Vice Chair: Chris Yeoman, AFPS
Member: Bonnie Moore AFPS, Becky Gaston, Lance Randall AFPS, Frank Carreras, AFPS, Teresa Joiner, Amy Boyd, AFPS

Website

Chair: Diana Wardwell AFPS, administrator@fapps.org
Webmaster: Bob Musser AFPS, bobm@dbsinfo.com
Member: Desy Garcia

Newsletter Submissions: Submissions to the Paper Chase are highly encouraged. The preferred method of submission is electronic via email to administrator@fapps.org in Microsoft Word—though plain text format is fine. Articles will be edited for style, grammar, and length, if necessary. Spelling will be checked but it would be a good idea if the author checked this prior to submission. Advertisements must be camera ready. Electronic submissions are strongly encouraged. All of the relevant information regarding advertisement submissions—including sizes available, ad rates, and deadlines are on the advertising form.

The Fine Print: The Paper Chase is published quarterly by the Florida Association of Professional Process Servers, Inc. (FAPPS) a not-for-profit Florida corporation, for the benefit of the members. FAPPS assumes no responsibility for the accuracy of any article printed herein, nor do the articles necessary reflect the policies or opinions of FAPPS unless specifically noted. The articles are not to be construed as legal or accounting advice—those with such needs should consult the appropriate professionals. The editor reserves the right to edit any article for content, grammar, length, and style.

PRESIDENT'S REPORT

BOB MUSSER AFPS, PRESIDENT

Members:

In my opinion, and I believe this is shared by the entire board, our primary project this year is educating everyone else in the legal system on what constitutes good Electronic Service. As detailed in our white paper, it has to include a disinterested third party as mandated by Chapter 48.021. It has to be on a secure platform, not Email. We have to spread that message far and wide. We have to improve Chapter 48.021 to clarify with words something like "All original process, regardless of method served, must be served by...". We need to enlist the help of friends at the FL Bar, representatives that share our view, judges, whomever we know and can talk with. And we need to attempt to alter parts of Chapter 48 that mention service by anyone else, such as the reference in the new Secretary of State section that says "or an attorney".

Because of this, and as always, the Association could really use your help. Every single one of you has competitors, allies, independent contractors, office staff, or others that should be members of FAPPS, but are not. You have the relationships with these people to steer them in the right direction. A personal conversation or even a text or email from you would do so much more than a "sales letter" from one of us.

We have membership levels starting so inexpensive that money is not a valid objection. Your office staff and contractors can be supporting members for only \$30 a year! Show them the Member Benefits summary at <https://fapps.org/MemberBenefits> but also stress that the main benefit is supporting the only state organization working to keep private process servers in FL in business!

Bob Musser, AFPS
President
BobM@dbsinfo.com
(321) 679-1539

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it's time to
**RENEW YOUR
MEMBERSHIP**

We have various Renewal payment options available!

VICE PRESIDENT'S REPORT

CHRIS YEOMAN AFPS, VICE PRESIDENT

Welcome to 2024 everyone,

Seems like so much happened in 2023, yet it was over in the blink of an eye. Just around the corner will be our annual convention April 12-14 in Safety Harbor, FL. This year looks to be a great event with a steady increase in membership, and a lot of new interest in process servers looking to improve their knowledge, techniques, and ideas to grow the businesses. We have education roundtables and committee reports to catch everyone up on where we are and more importantly, where we are going.

It's election time as well. As always we welcome active members to get more involved, sign up for a committee you are interested in, or run for election to a board seat. Details for eligibility and procedures are on our website. We always welcome new faces, thoughts, ideas and enthusiasm. The best way to make our association better is to step up and make a difference. Every current member of this board started by attending a meeting, then another, and built interest in making a difference in our association and our industry. When will you start? When will you stand up and make your voice heard about the things that mean the most to you in our industry? When will you share an idea to help others, and take home an idea you heard to make your business better? Why not 2024, why wait?

We hope to see you in Safety Harbor this year, and together, let's make a difference.

Sincerely,

Chris Yeoman AFPS
Vice President
Legislative Chair
(954) 270-4597 cell

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SECRETARY'S REPORT

JOE OSBORNE , JR.

Dear Fellow FAPPS Members,

As the new year arrives and hopefully another great year in FAPPS remember that if you are interested in submitting a proposed by-law amendment the process is as follows:

Article X - BYLAW AMENDMENTS

Section 1 Proposed Bylaw amendments may be submitted by active members and must be submitted to the secretary sixty days prior to the date of the annual meeting and published to the membership not less than thirty days prior to the annual meeting. (Amended March 23, 2013).

Therefore, proposed by-law amendments must be submitted to Joe Osborne, Jr., FAPPS Secretary at **joe@360legal.net** no later than **February 13, 2023 at 5:00 p.m. EST**

The final list of all submissions that will be voted on at the annual conference April 14, 2023 at 3:20 p.m. will be published under the 33rd Annual Conference Meeting links at <http://www.fapps.org/meetings.aspx>. This information will also be forwarded in a separate member email by March 13, 2023.

Our next board meeting will be online in Zoom on February 10, 2024 at 10:00 am. Pre-registration is required to receive the [link](#) or email administrator@fapps.org.

As always it is a pleasure to serve this association and if you ever have any questions or concerns, please feel free contact me at (888) 360-5345 or by email at joe@360legal.net

If you have any questions or concerns, please feel free let me know

Respectfully,

Joe Osborne, Jr., AFPS

ADMINISTRATOR'S REPORT

Diana Wardwell, AFPS

administrator@fapps.org

Members,

We are so excited to see the growth of the association and the involvement of new members. We are close to setting a new membership record. Join us in this effort by bringing new members to FAPPS.

Association Updates in Brief:

Inquiries and Engagement:

- Our administrative office has witnessed a notable surge in inquiries encompassing various aspects of the association, membership, process server certification, education classes, and event particulars.
- The membership base has expanded, and our outreach efforts continue towards individuals who have participated in our courses and other process servers across the state and the U.S., inviting them to join FAPPS.
- As the primary point of contact, I have continued to fortify and cultivate our relationships with court administrators and sheriff licensing jurisdictions.

Newsletter Highlights:

- The cutoff for submitting articles and ads for the upcoming 2nd Quarter Edition is April 15, 2024.
- Interested in advertising? Take advantage of a 10% discount by featuring your ad in all four editions of *The Paper Chase*.

Looking Ahead to Meeting Locations:

Collaborating with our President, I am actively engaged in the process of selecting event venues for the year 2024 and beyond.

We encourage members to share their suggestions and insights about potential locations that resonate with the association's objectives and member preferences.

Conventions for 2025/2026:

- Serving as the Chair of the Convention Selection Committee, we have begun the process to designate a venue for the 2025/2026 Conventions.
- Committee members will review proposals to present a final recommendation to the board for consideration.

Dues Renewal/2024 Membership

FAPPS Membership runs from January to December annually. Look for your 2024 Membership renewal reminder in your mailbox the first week of November.

We have added new options for you to pay.

PayPal: You can renew your membership by submitting payment on our website at https://www.fapps.org/memberapp_OnlinePayment.asp
If you have any changes to your listing, email them to administrator@fapps.org

Zelle: Payments can be sent to (321) 987-1041. Please make sure you list the member's name in the subject line.

ECheck: EChecks can be sent to administrator@fapps.org

Mail: Mail your renewal by USPS.

If you have any questions about any of the services or programs FAPPS has to offer, do not hesitate to reach out anytime.

Thank you for your support of our professional association.

Sincerely,

Diana Wardwell, AFPS

2023 Status Update

Membership Numbers

2023 December Membership	
Active	263
Associate	79
Supporting	55
Pending Applicants	5
Total	402



A&G (Arbitration & Grievance)

Sean Segel, Chair

Tampaempire@gmail.com (813) 251-9197

Dear Members,

The A&G Committee has continued to serve FAPPS by upholding the professional standards and ethics held by the association. This quarter one verbal complaint was received regarding non-payment for services between two active members. Before a formal complaint could be submitted the parties were able to resolve their issue, waiving any further action from the committee.

If anyone feels a member may be in violation of the FAPPS Code of Ethics or Bylaws, please contact me.

Sean Segel
Committee Chair

Chair: Sean Segel
Vice Chair: Jennafer Segel
Committee Members: Janet Deal, Diana Wardwell, Don Seward

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Applicants are published the first day of each month at www.fapps.org and through email notification.

Applicants automatically become a member the first day of the following month, pending no objection.

Welcome and Thank You for your support of FAPPS!

John Carter

10th Circuit Process Server of Polk
County
P.O. Box 7891
Indian Lakes Estates, FL 33855
Phone: (863) 288-0202

Edward Munoz

E.M. Investigations, Inc.
2767 Kingston Ridge Dr. 34711
Clermont, FL 34711
Phone: (352) 241-7490
Fax: (352) 241-7492

Joshua Randall

Lance Randall Inc.
1011 South Federal Highway
Hollywood, FL 33020
Phone: (954) 944-3900

Supporting Members:

Katelyn Miller

Erica Ramriez

FAPPS 33RD ANNUAL CONVENTION

April 12-14, 2024

Safety Harbor Resort and Spa

105 N. Bayshore Drive, Safety Harbor, FL 34695

The hotel sold out before our event in 2023. Book your room ASAP!

www.safetyharborspa.com

Enter the Group Code first and then select your dates - Group Code: 39Q7GP



Annual Conference Activities Amy Boyd AFPS, Chair

Boydspstatus@gmail.com (772) 460-6679

2024 is the 33rd Anniversary of the Florida Association of Professional Process Servers annual convention. We are planning what is to be quite exhilarating and an educational weekend at the Safety Harbor Resort and Spa again this year. In honor of this beautiful location and the 100th Anniversary of the resort we are planning a 1920's Gangster/Gals Speakeasy & a Murder Mystery dinner for our Saturday night Banquet & Awards.

Friday morning, we will have the traditional FAPPS Golf Tournament. Friday evening, we will have our reception dinner and immediately following we will have our Annual Bingo game and Poker tournament. All events are open to all attendees. You can always register at the time of check-in but to ensure your spot to any event it is always best to Pre-Register!

There are many sponsorship opportunities for this fun-filled weekend to promote your business and services. Please check the website for updates soon regarding sponsorship opportunities.

Make your room reservations as soon as possible! This resort fills up fast and there are a limited number of rooms available at the FAPPS discounted rate.

I assure you do not want to miss out!

Always, Amy Boyd & Justin Petrae

We are always open to new ideas and educational opportunities. If you have recommendations, please email them to Diana at administrator@fapps.org.

Amy Boyd, AFPS
Chair, Annual Conference Activities



TPC

2024 Convention Sponsors & Exhibitors

- **Interested in Advertising or Sponsoring?**
 - **Interested in attending as a Vendor?**
- **Do you know of a Vendor or Service Provider that would be interested in our Convention?**

**Email administrator@fapps.org
or call (321) 952-0820**



Dear Members,

We are now in another cycle for this prestigious and important award. If you, as members of FAPPS, have suggestions for the committee to consider, please send me an email with the name, and a brief summary of their experience or their attributes that would make them a fitting recipient this year or at some time in the future. I will forward your email to the committee prior to our next meeting. I am happy to report that for the first time since I've been asking for those suggestions (about two years now), I received a nomination from a member at the Daytona Beach Board Meeting. Thank you! The committee has completed its work for this cycle. You'll find out at the Annual Meeting if we have a recipient.

Bob Musser
FDSA Chair
BobM@dbsinfo.com
www.fapps.org

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VOTE LOUD!



VOTE PROUD!

FAPPS ELECTION 2024



**SEE NOMINATIONS AT
[HTTPS://FAPPS.ORG/ELECTIONS](https://fapps.org/elections)**



Elections

Bob Musser, Chair

BobM@dbsinfo.com

(407) 679-1539

At our Annual Meeting this coming spring (Saturday April 13th), both Officers and Directors will be up for Election. I'm term limited as President, you'll have to elect a new one! The next few years are extremely important to help keep FAPPS, and private process servers everywhere, relevant as we navigate the changes that are coming. Thank you to all who have served on this Board and I hope you will consider serving again. If you need a reminder of who's who on the FAPPS Board, or an Email address to reach one of us, go to the FAPPS Website and choose Association, Board. The direct link is <https://www.fapps.org/board.aspx>

How our Election Cycle works:

You can nominate someone anytime from Jan 2nd to April 4th. There are no nominations at the Annual Meeting. Just send me (and copy the person you are nominating) an email, and I will confirm that they accept and get them on the slate. Later, we will ask each nominee to submit a Position Paper so that all members can read up on the candidates and make informed choices at the Annual Meeting. The current list of nominees (and those Position Papers shortly before the Annual Meeting) is on the FAPPS website at <https://www.fapps.org/Elections>

The complete rules are in Article VI of our Bylaws, but basically, you have to have been a member for 12 months to be elected to the Board. You have to have served a complete year on the Board in the last five years to be elected President or Vice President. Officers serve two year terms, Directors serve one year terms.

On Saturday around 3:00 pm (Check Agenda for exact time), we will handle any Bylaws Amendments and then the Elections. We will be handing out Position Papers from the Nominees on Friday. These are free form papers written by the candidates themselves. They are a great way to learn a little bit about the background, goals, and personality of the candidates. I hope you as voting members take your responsibilities seriously, do a little research, and vote for the Directors that you want to see making decisions for FAPPS.

Bob Musser, AFPS
FAPPS President
Elections Chair
BobM@dbsinfo.com
www.fapps.org



Formal Education

Michelle Howard AFPS, Chair
Michelle@TRGTLegal.com (813) 492-2500

Welcome to 2024! We are excited to update in 2023 we educated over 600 process servers and clerical staff. As we move into a new year with new opportunities, we are excited to continue growing the Formal Education program.

Continuing Education Classes: Registration for continuing education classes is encouraged. The classes will be published in February for all classes through July, with regular updates on additional classes throughout the year. The schedule for both online and in-person classes can be found at <https://www.fapps.org/afpscourschedule.aspx>

Zoom Familiarization: Attendees are recommended to familiarize themselves with the Zoom platform and its features before participating in the class. This ensures a smooth experience during virtual sessions.

Legislative Committee Cooperation: As we approach the 2024 legislative session, we will be working closely with the Legislative Committee to assist with monitoring and communicating relevant legislative that may impact our profession.

Please reach out to Chris Yeoman the committee chair for legislation to see how you may assist.

Our commitment to providing high-quality education and support to our members remains

steadfast, and we are eager to build on the momentum we've gained during the past "Education Season."

We extend our gratitude to all Education Committee members for their tireless efforts in improving the educational experience and promoting our mission. Your dedication, hard work, and collaboration have been instrumental in our success.

Do not forget to register for Educational Classes early to ensure you meet the deadlines for renewing your license, keep your AFPS current and invest in yourselves and businesses to be able to provide guidance to your staff, servers and clients.

We look forward to sharing our passion and knowledge with you!

Michelle Howard AFPS,
Committee Chair
813-492-2500 (office) 727-542-1975 (cell)
Michelle@TRGTLegal.com

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Member Information

- Member Listings can be updated continuously throughout the year. Email all updates to: administrator@fapps.org
- Email administrator@fapps.org to receive a link to set up your login and password to access the Member Only section of benefits & resources.
- Claim your free listing at fapps.securedocumenttrading.com to send and receive documents securely. This a FREE service for FAPPS Members. Need more information about how it works? Give us a call and we will walk you through the setup.
- Advertise your services with FAPPS (info at www.fapps.org)
- Attend an Education Class to obtain your AFPS Designation. Clerical staff of members are also welcome to attend for a reduced fee.
- Attend meetings to network and build your connections with other members



Legislation

Chris Yeoman AFPS, Chair

Chris.Yeoman@aol.com (954) 274-1337

Dear Members,

The legislative team has been working throughout the 2023 year, and now into 2024. Our goals remain the same to monitor legislation filings that may affect process servers, and our industry in general. We intend to keep process servers relevant and necessary in the legal arena of service of process, regardless of the methods of service allowed by law.

We continue to work together with members of our committee, lobbyists, legislators, and members of other groups with similar interests such as the Florida Bar and paralegal associations.

This year is what is considered an "Early session", and for about 60 days the politicians are working in Tallahassee. At this time the Florida legislature has been in session several weeks and over 3000 bills have been filed. Of those filed, the vast majority will go nowhere, only about ten percent, or a few hundred stand a chance of being passed. Because this is an election year, and our governor Desantis is running a presidential campaign, his veto power becomes an even more important factor in the process.

Currently we are monitoring a few bills that could have an effect on us. We are working towards amendments to both change language we found could be troublesome to us, and to use the opportunity to add language favorable to changes in current statutes.

This committee demands an incredible amount of time and dedication year-round. I want to thank all those who have assisted and participated over the last year with this committee. Starting with Vice Chair Diana Wardwell, Michelle Howard, Lance Randall, Rick Wendling, Susan Pineiro, Brennan Fogarty, and Mike Nolan. Additionally, President Bob Musser has been consistently instrumental, and a key party to this committee.

Sincerely your,

Chris Yeoman
FAPPS Vice President,
Legislative Chair, VAPS Vice Chair
cellphone 954-270-4597



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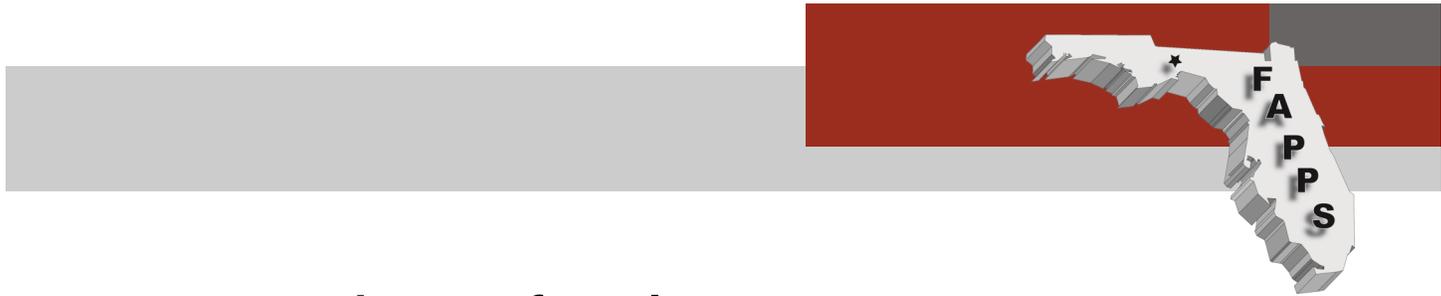
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AND
Murder Mystery Dinner

APRIL 12-14, 2024
Safety Harbor Resort & Spa
105 N. Bayshore Dr.
Safety Harbor, FL 34695



FAPPS Member Referral Program

Join FAPPS Member Referral Program! As valued members of FAPPS, your support and involvement play a crucial role in our association's growth and success. Now, we invite you to join hands with us and help FAPPS expand even further!

Here's how it works: Refer a new Active or Associate process server to join FAPPS, and as a token of our appreciation, you will receive a fantastic incentive! For every successful referral, you will receive \$25 off your 2024 membership fee,

and with enough referrals, you could even secure a FREE membership for the year!

It's a win-win situation!

Not only do you contribute to our vibrant community by bringing in new members, but you also get rewarded for your efforts. So, spread the word about FAPPS and the fantastic opportunities it offers to process servers in Florida.

Together, let's strengthen our association, foster meaningful

connections, and enhance the support we provide to each other. Join us in making FAPPS the go-to hub for process servers in the region!

For more information on how to participate in the Member Referral Program, reach out to Diana our Administrator at administrator@fapps.org or give us a call at (321) 952-0820. Let's grow together and make 2024 an extraordinary year for FAPPS!

Thank you for being an integral part of our FAPPS family.

33rd FAPPS Annual Conference Activities!

FAPPS GOLF

Friday, April 12, 2024, 7:30 am
Interested in playing?
Email admin@fapps.org for details

FAPPS Poker & Bingo

Friday, April 12, 2024, 8:00pm

\$25/\$10



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Florida Association of Professional Process Servers

33rd Annual Convention

April 12-14, 2024



Safety Harbor Resort & Spa
105 N. Bayshore Dr., Safety Harbor, FL

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Group Code: 39Q7GP

FLORIDA ASSOCIATION OF PROFESSIONAL PROCESS SERVERS

33rd Annual Convention, Safety Harbor, FL - April 12-14, 2024

Schedule of Events

Friday, April 12, 2024

<u>Time</u>	<u>Event</u>	<u>Location</u>
7:30 am	Golf Event	TBA
3:00 pm – 3:30 pm	Bag Stuffing (no other time will be allotted)	Conference Center Lobby
3:30 pm – 8:00 pm	Registration	Conference Center Lobby
2:30 pm – 8:30 pm	Exhibitor Set-up & Display	Conference Center Lobby
4:30 pm – 6:00 pm	Annual Meeting	Bayshore A+B
6:30 pm – 8:30 pm	Welcome Reception	Convention Center Lobby/Bayshore C
8:00 pm	Bingo	Ampitheather
8:00 pm	Poker Tournament	Bayshore A

Saturday, April 13, 2024

<u>Time</u>	<u>Event</u>	<u>Location</u>
8:00 am – 4:00 pm	Exhibitors on Display	Convention Center Lobby
8:00 am – 1:00 pm	Registration	Convention Center Lobby
9:00 am – 10:00 am	Annual Meeting Resumes	Bayshore A+B
10:05 am	Exhibitor Presentations	Bayshore A+B
10:15 am – 11:15 am	Education Session	Bayshore A+B
11:20 am – 12:00 pm	Education Session: Education Panel Discussion	Bayshore A+B
12:00 pm – 1:00 pm	Luncheon	Convention Center Buffet Room
1:05 pm – 2:10 pm	“Process Server Showdown”	Bayshore A+B
2:15 pm – 3:00 pm	Education Session: Roundtable(s)	Bayshore A+B
3:20 pm	Elections, ByLaw Amendments	Bayshore A+B
	Committee Acknowledgements	Bayshore A+B
6:00 pm – 7:00 pm	Reception	Four Springs Ballroom
6:30 pm – 11:00 pm	Evening Banquet <i>33rd Annual Conference Theme Dinner</i> Introduction of 2024-2025 Board of Directors, Awards Presentations, Raffles – Dinner Served 7:00pm Theme – Roaring 20’s Speakeasy – Murder Mystery Interactive Dinner	Four Springs Ballroom

Sunday, April 14, 2024

8:30 am – 12:30 pm	Continuing Education Course & AFPS	Ampitheather
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Dear Board and Members:

We hope that everyone had a beautiful holiday season and here is to a happy, healthy and prosperous new year. This committee was created to keep our membership updated on the relationship, responsibilities and opportunities that we have with NAPPS as well as with other associations in our profession and we will do our best to do just that.

NAPPS: As of January 8, 2024, FAPPS is in complete compliance. They have our dates for our Annual Conference on their website and they asked us to make sure all our members are aware of the NAPPS 42nd Annual Conference, April 18 -20, 2024 at the Hyatt Regency in Phoenix, AZ 85004. The link is on the NAPPS website under the events page.

PAF: We heard back from Sherry Weber, President, that the video was a success at their Annual Meeting, and she put our one-page flyer in their newsletter and in with every package that went out to their entire membership. They have elected a new board, and we are waiting to get the information as to who they are and when they will be installed. Mrs. Weber has assured us that she will introduce us to the new board once this happens. We will continue to build the relationship by looking for opportunities to attend events with the new board.

FRP (Florida Registered Paralegals): This group is a part of the Florida Bar and they have been very kind to us, inviting us to their last two, yearly celebrations at the Annual Florida Bar Conference. I believe we have met a few individuals that are supportive of our cause and have even taken a flyer with the landing page, mentioned above, and passed it around to the entire FRP membership. We will look to build on the relationship at the 2024 Annual Bar Convention.

The Florida Bar: Their annual convention is June 19th thru June 22nd at the Signia By Hilton Orlando Bonnet Creek. We have been assured by Ms. Smith, their convention coordinator, that we will receive all information once they release it sometime this month. Hopefully, we will have figures prior to our 1st Quarter Board meeting in February so we can decide to what level we will attend.

As shared before, Chris and I will keep pressing and we appreciate your confidence in us to do just that, but we are always looking for people who want to get involved in helping to grow this wonderful association. So, please reach out to me if you think you would like to be part of this committee, have a contact you feel we should meet or ideas that we should hear.

Sincerely,

Tammy L. White, Chair
Chris Yeoman, Vice-Chair
(239) 313-6740
ParalegalLiaison@fapps.org

TPC

Visiting the Archives

The Paper Chase

April 2004



PROFESSIONAL TO PROFESSIONAL

An Educational Forum
Submitted by Dr. Denny Howley

Why Get Involved In FAPPS ?

How many of you have ever heard of an old Chinese war lord name Sun Tsu? He wrote the “Art of War”, a military classic, in about 500 B.C. “The Art of War”, however, has some real lessons for us as people in our relations with others. And as such it can become an invaluable thought provoker if one is in business.

One of the most invaluable thoughts Sun Tzu wrote was:

**“Know yourself,
Know your enemy
and you will win all your battles”** (challenges/confrontations)

Knowing ourselves, in the business sense, involves an evaluation of our available resources and capabilities – human and non-human. And taking a real HONEST look at ourselves and our ability to manage a business and LEAD our employees/subcontractors. That is no easy task, especially if we seek to be honest with ourselves. Obviously, as in any problem-solving challenge, if we do not identify the problem area or the areas in which we can improve, we cannot take the constructive steps to improve our business and continue learning.

The “Know your enemy” part of the equation is equally challenging because it involves honestly examining our business environment. I use the term “enemy” in the most general sense – involving anyone we deal with. This involves identifying the “players” who are in our business world. What are their goals and attitudes toward attaining those goals? Can we work with them and to what extent? What is the overall business environment in the state? In our court system area? In our area of operation?

Are there “niches” that have not been exploited from the business perspective? How can we identify those “niches”, so we can exploit those business opportunities? Well...we cannot do that in the vacuum of business isolation! One of my favorite sayings – one that keeps me humble and more open to learning is:

**“The more you KNOW”, the MORE you know
you know YOU DON’T KNOW”.**

If we are in the Process Serving business and a member of FAPPS, we are already in a “Learning Academy”. But we have to recognize the opportunity as such and be willing to take advantage of it. As a professional organization, FAPPS carefully monitors what is happening in Tallassee. Through our FAPPS membership, events/policies in our respective counties/circuit courts that could impact

positively or negatively on our business, are watched and discussed. Additionally, our FAPPS “grapevine” is an invaluable source of timely information.

But to maximize the use of our FAPPS “Learning Academy”, we must be involved. That involves more than just receiving the newsletter, “The Paper Chase”, and scanning the contents. The core of FAPPS in our membership, people just like you and me. The wealth of knowledge is not only in the business of Process Serving, but in the process of living as well. But we must know fellow members to fully tap this invaluable resource.

How do we tap the FAPPS “Learning Academy” to enhance our business? By getting involved! A major first step would be to attend the Board of Directors (BOD) meetings. Not only would we get to observe how FAPPS business is conducted and get to know our elected representatives, but to hear discussions on some of the issues that impact our businesses. FAPPS is a volunteer organization and volunteering to help is a great way to network, meet other businesswomen and men and make new friends.

Yes, it takes a bit of time, but not that much. With a little planning the trip to the BOD meeting can be turned into a mini-vacation with spouse and kids and/or significant other...and it can be a tax write off as a business expense. The volunteering aspect gets us in closer contact with other committee members over the internet or by phone, where much of FAPPS business takes place.

How do we learn about the committees that might be of interest? Ask a BOD member, give the FAPPS President a call or look at the listings in our Paper Chase Newsletter. By volunteering and involvement, we get to know each other. Maybe some we’ll like better than others and some will be more “useful” to our businesses than others. But through networking, we will learn to RESPECT those who share our professionalism in the business of Process Serving.

GET INVOLVED!!!

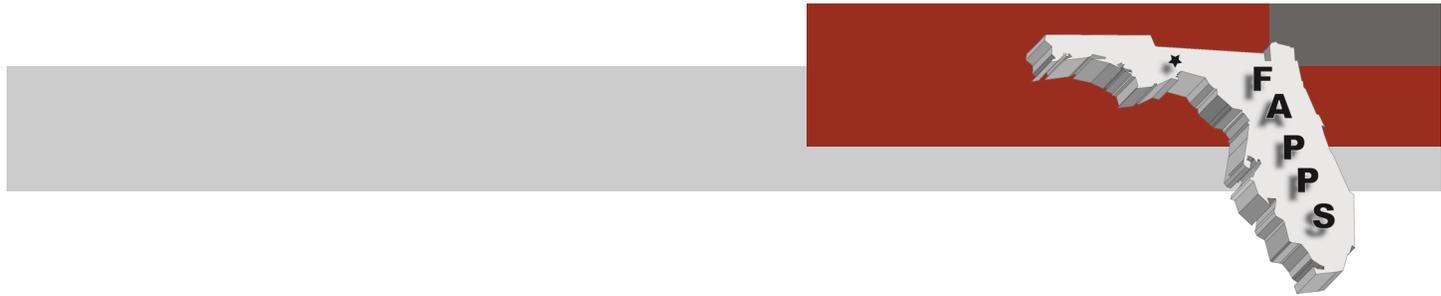
NOTE: The credit line is also dated April 2004.

2024-2004 = Twenty (20) Years ago...

Dr. Denny Howley, a FAPPS Board Member, is coordinator of the Process Servers Cooperative of the Florida Keys (PSCFK), which covers the 130 mile long Florida Keys with almost 20 Servers. Denny, also Operates CADCORP, Inc., a Private Investigative Agency as well as Scuba Dive Management Systems (SDMS) which does customer service checks on the area scuba dive boats. In addition he is a NAUI and PADI Scuba Dive Instructor and instructs at the Florida Keys Community College. Denny lives and operates his businesses from Key West, Capital of the Conch Republic._

A Professional NEVER Stops Learning

Denny has been writing articles for FAPPS and NAPPS for almost twenty years. *He owns and operates Dr. Denny Howley d/b/a serving process in Key West - ONLY (33040, 33041, 33045) Capital of the Conch Republic. He has been in the business of serving process since 1997. Denny lives in Key West with his wife Beverly and two “critters” Shadow and Pepper.*



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Member Badge

Get connected! Join a Meeting or Event

FAPPS Meetings are moving around the state to make it easier for members to attend.

Follow our Meetings page at www.fapps.org for upcoming dates and locations.

All members are welcome to attend.

The events are an excellent opportunity to learn more about your profession and network.

The events are posted on our Facebook Page and Facebook Group Page.

Join an event and get to know your fellow members!



Stay Connected - Follow FAPPS on Facebook

Follow our Facebook page for current information and updates regarding meetings and events at www.Facebook.com/FAPPSonFB



- Education Classes
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- Legislative Updates

Learning from Serving

An Educational Forum

Submitted by Dr. Denny Howley

Visiting the Archives

The Paper Chase

October 2012



Catch Me If You Can

Situation:

A couple, originally from Maryland, moved to the West Coast of Florida with their two small children and bought a home. Sometime after the move, the wife (Plaintiff) decided to move out of the home and left the two small, school-age children and their father (Defendant). While in the process of filing for divorce, the wife/Plaintiff became concerned that the husband/Defendant might take the children and return to Maryland. She hired a FAPPS Process Serving Business to accomplish the Service of Process and subsequently briefed the FAPPS professional who was to accomplish the mission.

Ahhh...What Else Didn't you Tell Me?

Shortly after receiving the documentation, our Server arrived at the home address where the father/plaintiff lived with the children. During the initial three attempts, one in the morning, one in early afternoon and one in the evening, no one came to the door when he knocked. The husband/Plaintiff's black Mercedes, which was in joint ownership, was in the driveway and our Server thought he heard children's voices inside the home. Our experienced Server suspected the defendant was seeking to avoid Service.

As a result of those suspicions, he called the wife/Plaintiff, voicing his concern and to seek guidance and/or additional information. The wife admitted that the husband might have been with his "girlfriend", the wife's "former best friend." The "girlfriend/former best friend" lived nearby in the same development, according to the Plaintiff. When our Server returned to the home, the girlfriend answered the door and stated the husband/Plaintiff was no longer in Florida, but had returned to Maryland earlier that afternoon. She made no mention of the status of the children.

On hearing the Server's "status report", the Wife was increasingly apprehensive that the husband was planning to skip the state with the children. The Plaintiff was emphatic that the girlfriend/former best friend was lying. Hubby was still in Florida, she said.

The Plot Thickens

Several hours later our Server returned to the husband's home, noting that the Black Mercedes was still in the driveway, but the license plates had been removed. Our Server surmised that the husband sought to prevent the wife/Plaintiff from repossessing the car, since she could not legally drive it without its license plates. Our Server, ever conscious of the importance of keeping his client fully informed, reported the missing tags.

Shortly thereafter, the wife informed the Server that her husband/Defendant would be taking the children to school the next morning between 7:30 and 8:00 am. She however, wanted her husband Served at the home. So early the next day our Server parked several driveways away from the home, where he had a clear view of the home and could easily exit his car to intercept the husband/Defendant. When the husband failed to appear to take the children to school, our concerned Server called the increasingly nervous wife/Plaintiff.

The wife said that according to an undisclosed family member, the husband had changed the locks on the home and booked seats on a flight to Maryland the next day for himself and the small children. Realizing that the wife was on the verge of hysteria, our Server advised her to report that situation to the Sheriff and request assistance.

Evasion and Escape Foiled

At noon that same day our unflappable FAPPS professional met the wife at the gate of the development complex, where they awaited the arrival of a Sheriff's Deputy. While awaiting the Deputy, the husband drove out of the complex in his girlfriend/former best friend's car, without the children. About twenty minutes later, he returned to the complex and headed for his girlfriend/former best friend's driveway. Our Server identified the husband/Defendant to the Deputy, who had just pulled up. Then our Server drove to catch the evasive hubby, who was just exiting his car and he was Served. Then the Deputy pulled up and demanded to know why the husband/Defendant had removed the tags from the jointly owned black Mercedes. And why had he changed the locks to the jointly owned home. He also demanded to know where the two children were. Our FAPPS professional, having successfully accomplished his mission, quietly left the scene leaving a highly annoyed Deputy with deflated husband/Defendant.

COMMENT:

Obviously, we had a quick thinking and fast reacting professional in this story, proving once again, that the Service of Process required pre-planning and the ability to respond to a changing situation. It is also clear that our Server realized that with this client, under these circumstances, he would have to do some extra "hand-holding", which he successfully accomplished as well.

The material for this article was provided by Billie Torchia, A.P.I. Legal Support Services, (239) 337-3630

Dr. Denny Howley owns and operates Dr. Denny Howley d/b/a serving process in Key West (ONLY), Capital of the Conch Republic. He has been in the business of serving process since 1997. He has been a NAPPS/FAPPS member since 1998. Denny lives in Key West with his soulmate Beverly and three "critters" Shadow, Pepper, and Will, who is blind.

A Professional NEVER Stops Learning

Share your serving stories! You can share a full article or a synopsis of the service and Dr. Denny will help you create the article.

Email: DennyHowley@bellsouth.net or administrator@fapps.org



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DR. DENNY HOWLEY

PROCESS SERVER

MCSO #74

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Capital
of
The Conch Republic

(305) 294-5568
dennyhowley@bellsouth.net



P&G/Member Benefits

Kevin Fedotov AFPS, Chair
fedotovk@yahoo.com (407) 627-8222

Howdy do FAPPS Members and Guests! Thank you for taking the time to read our report and attend the FAPPS 1st Quarter Board Meeting. Here are the latest updates from the Promotion & Growth Committee:

In-Person/Upcoming Events - The P&G is working on setting up a happy hour style event for process servers in the 9th Judicial Circuit area near Orlando. The location and date have not been set in stone yet, but we are looking at the 2nd or 3rd week in March, somewhere in the central Orlando/Winter Park area.

We are also looking to do an event in the South Florida area to target as many process servers as possible. If you are interested in assisting our committee in this mission, please reach out to Kevin Fedotov.

The FAPPS Annual Conference Meeting will be April 12-14, 2024 at the Safety Harbor Resort and Spa. If you are interested in joining us, please reach out to the Administrator for a registration link or visit the FAPPS website by entering "fapps.org/meetings" into the URL.

For the complete schedule of FAPPS events please visit - <https://www.facebook.com/FAPPSonFB> and be sure to "Like" and Follow Our Page.

Social Media - As of January 11th 2024, our Facebook Group is at 301 members (down from 305 members) and the FAPPS page has 1,062 followers with 889 Likes (up from 1,056 followers). Since October 2023, our posts have reached 1,732 viewers, resulting in 568 visits to our Facebook Page.

We are still working on setting up a promotions program of our Florida and out of State members via weekly and monthly social media posts on Facebook. If you have an amazing server or office member who goes above and

beyond the call of duty, please send us an email so we can show them off to our membership.

Membership - The renewal notices for this years membership went out as planned, and we are still continuing to tally up 2024's numbers. Our Committee is working with the Administrator's office to make calls to every member who has not renewed, to ensure we keep our membership numbers at 400+.

Please remember that membership is extremely important to our association, be sure to encourage process servers who are not current members to join the FAPPS family. Remember that we include the cost of a Supporting Membership class simply by taking our Education Class, so all you have to do is fill out the application.

The P&G Committee currently consists of Desy Garcia, Josh Kes, and Kevin Fedotov, and we are constantly seeking individuals who are willing to contribute their time and support for our cause.

Kevin Fedotov, AFPS
Director and Chair

TPC





Dear Members:

We have been monitoring the developments going on in reference to the Duval County situation. I reached out to our contact we have been talking to hoping that the Senate Report that was done some years ago would be enough for him to approach the Sheriff and/or the Chief Judge. He stated that we need something more current and I have to agree with him. The Committee and I agree that we need to get all our ducks in a row so to speak because we are only going to have one chance to present our case to the Chief Judge and/or the Sheriff. The new study is being done and should be completed in 60 days. Once this is completed we will move forward.

We have also reached out again to an Attorney we had recently spoken to in reference to writing a letter to the Chief Judge in the

8th Circuit on our behalf. We are in the process of scheduling another meeting with this attorney to get this done. Stay tuned more to follow.

Please keep in mind we are always looking for help and/or suggestions in how we can get Process Serving Programs in all counties that don't have one. If you would like to join this Committee or have any comments, please email us at PSA@Fapps.org. I look forward to hearing from you.

Sincerely,

Margaret L. Zawacki
PSAC Chair

TPC

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Secure Data Exchange

Bob Musser, Chair

BobM@dbsinfo.com

(407) 679-1539

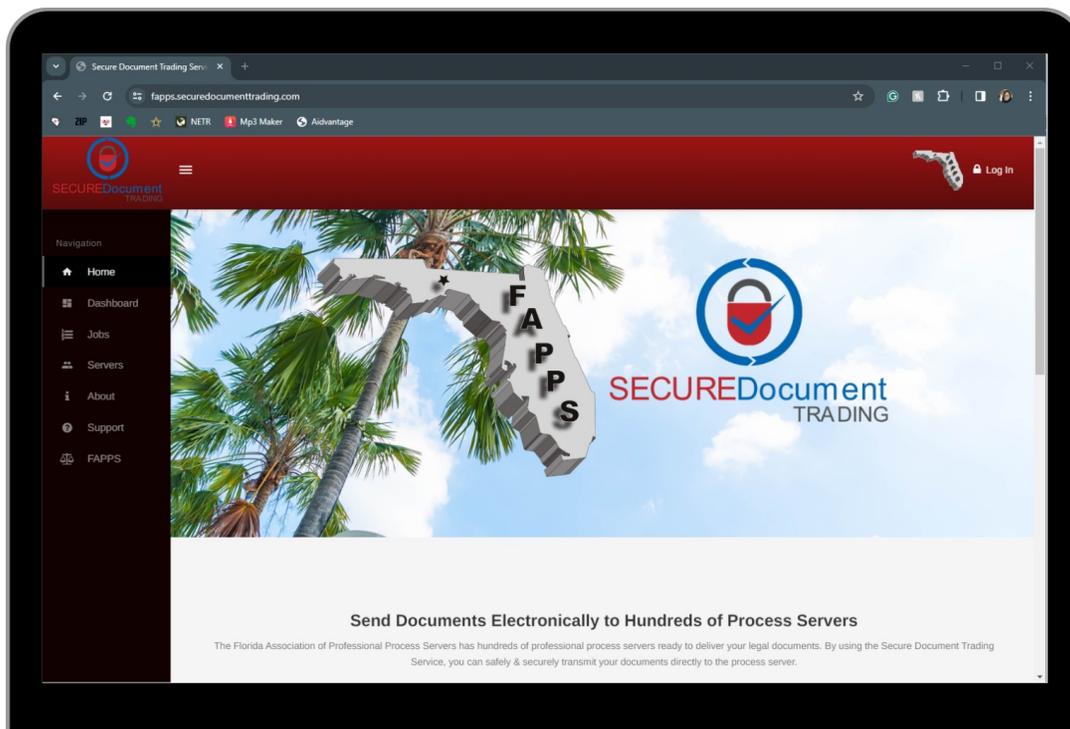
The Secure Document Trading Service, which is now 8 years old (First launched in 2015!) is a working platform, has support from 5 vendors. Process Master, Process Server's Toolbox, Paper Tracker, Tristar WinServe, and Loyal Dog all support import of jobs from the web version of SDTS directly into their software. If you have not taken the time to fill out your FAPPS profile (no cost, and gets you additional exposure and work through the FAPPS website), come talk to me, or read more about it at

<https://Fapps.SecureDocumentTrading.com>

The SDTS, or something based on it, is likely to play a major role in the success of process servers in the coming years. We built it in 2015 to fill a need that NAPPS saw. The fear was

that as Electronic Filing became a bigger thing, that many NAPPS members were going to be on the outside looking in with no financially viable way to transfer data and documents in a secure manner. I expected Email to be used less, and a true Secure method of moving data and documents to be used more than it has so far. I see the next few years as an even bigger threat, as Electronic Service finally starts making significant inroads into our world. As leaders in the world of Due Process, we have to continue to evangelize against using Email alone as a method for Service or even transfer of sensitive documents. It can not be overstate how critical selling this message is to our continued existence.

TPC





Technology

Desy Garcia AFPS, Chair

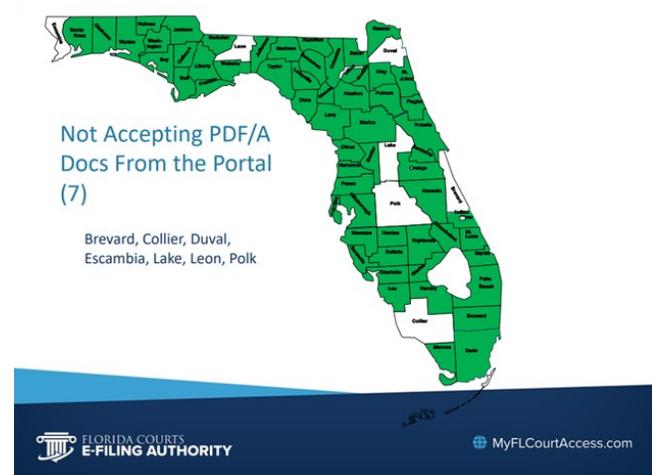
DesyGarcia22@gmail.com (407) 687-6179

Hello Members,

First, I want to say Happy New Year! I hope everyone had a good holiday break and time with family. With that being said, I'm very much looking forward to 2024. As your technology committee chair, I look forward to using my knowledge and skills to keep helping this association and support the members in any way I can as well as the board.

E-filing in Florida remains strong and the number of process servers using the Florida e-portal to file returns of service keeps increasing:

In addition, if you are a process server who files your own returns of service, these are the counties that DO NOT accept PDF/A format:



October Active Portal Users by Filer Role

Filer Role	# of Accts	# of Submissions	% of Submissions
Attorneys	93,389	1,583,246	75.0%
Judicial Circuit Filers	1,699	379,258	18.0%
Process Servers	2,953	34,600	1.6%
Self-Represented Litigants	453,172	20,027	0.9%
Law Enforcement	3,288	26,500	1.3%
Mediator/Arbitrator	2,054	5,991	0.3%
Mental Health Professional	2,525	7,978	0.4%

Lastly, I want to remind all the member that I'm in this board and committee to serve you and your business. If you have any questions that you believe I can assist you with, please reach out to me. Technology can be overwhelming but it is also an important tool for growth and efficiency.

Regards,

Desy Garcia, AFPS
Board Director
Technology Committee Chair



TPC



FAPPS Member Badge

Email administrator@fapps.org to set up your login to download the FAPPS Member Badge for use on your WEBSITE!!!



Happy New Year! May the coming year be filled with success and prosperity for each of us.

We have not received any formal notifications of violence. I do hear chatter of violent acts but no formal reports have been filed this quarter. Please share FAPPS website link with all of your process serving friends and contacts. Please remember to provide any case numbers and report numbers when reporting so we can follow cases.

<https://www.fapps.org/ViolenceReport>

Current case Updates:

Case 1 – Lee County -Trial scheduled January 29, 2024

- Lee County Case # 23-CF-014163, Charges; Criminal Mischief, Aggravated Assault with a deadly weapon; burglary of a conveyance (all 3rd degree felonies)
- Battery (1st degree felony)
- Possession of a firearm by a convicted felon (2nd degree felony)
- Weapon offense- improper exhibit firearm or dangerous weapon (1st degree felony)
- Possession of weapon or ammo viol final injunction DV cyberstalking

This subject was also arrested again in May 2023 for aggravated battery with a weapon (Case 23-015838000ACH) and is currently in jail and his bond has been revoked. you may view the full arrest report online with the Lee County Clerk's Office

Case 2 – Pinellas County

Recap: Process server was severely beaten after he served documents to the defendant, the defendant has been deemed temporarily

incompetent but restorable. **Status check with the judge scheduled for 6/7/2024**

Case 3 – Palm Beach County – Case number pending verification from State Attorney – No new updates provided

At the door an African American female in her 20's came to the door. She said she needed to put a shirt on and she would a shirt on. A few moments later Mr. Blackmon opened the door the door with what appeared to be a Glock in his right hand. He said, "What you doing here bro?" I told him that I had to keep returning to try to reach the subject. He began coming toward me with the weapon still in hand telling me not to come back in a threatening manner. I left immediately. He followed me downstairs and watched me as I got in my vehicle and called 911. He was saying obscenities at me as I was leaving.

After the incident I called the police and made contact with Deputy Maduri, Badge #9151. He and two other deputies conducted their investigation and provided me PBSO Case Report # 23-063933.

Please remember to report any violent incident at FAPPS.org.

Michelle Howard AFPS, Director
Committee Chair – Violence Against Process Servers
727-542-1975 (cell)



Website/FAPPS Server

Diana Wardwell, Chair
Bob Musser, Webmaster

The FAPPS website is full featured, a complete source of information on all things FAPPS, and a frequently used tool for finding private process servers across Florida and the entire nation. Many thanks to Diana Wardwell for her constant review, and to the committee chairs who send us content for the areas for which they are responsible. The FAPPS server is a private, secure, replicated and backed up place for the Administrator, Secretary, Education, and other committee chairs to store information that belongs to FAPPS. We no longer have to move files and data from person to person after each election. We use an Uptime monitor which shows we are over "4 Nines" available (99.99%). That means that the FAPPS Website and membership database are online and available almost always, and don't miss more than 52 minutes a year. We are trying to achieve 5 Nines this year, which means less than 6 minutes of downtime.

Bob Musser, Webmaster

The website is reviewed and updated on an ongoing basis to ensure our information is current. We are always open to suggestions for content and information to share. If you have a suggestion you are welcome to email administrator@fapps.org.

The Member Only section contains additional resources. In order to access this area of the website you will need to create a login. This can be accomplished by [emailing](#) a request for login information.

Diana Wardwell, Chair

TPC

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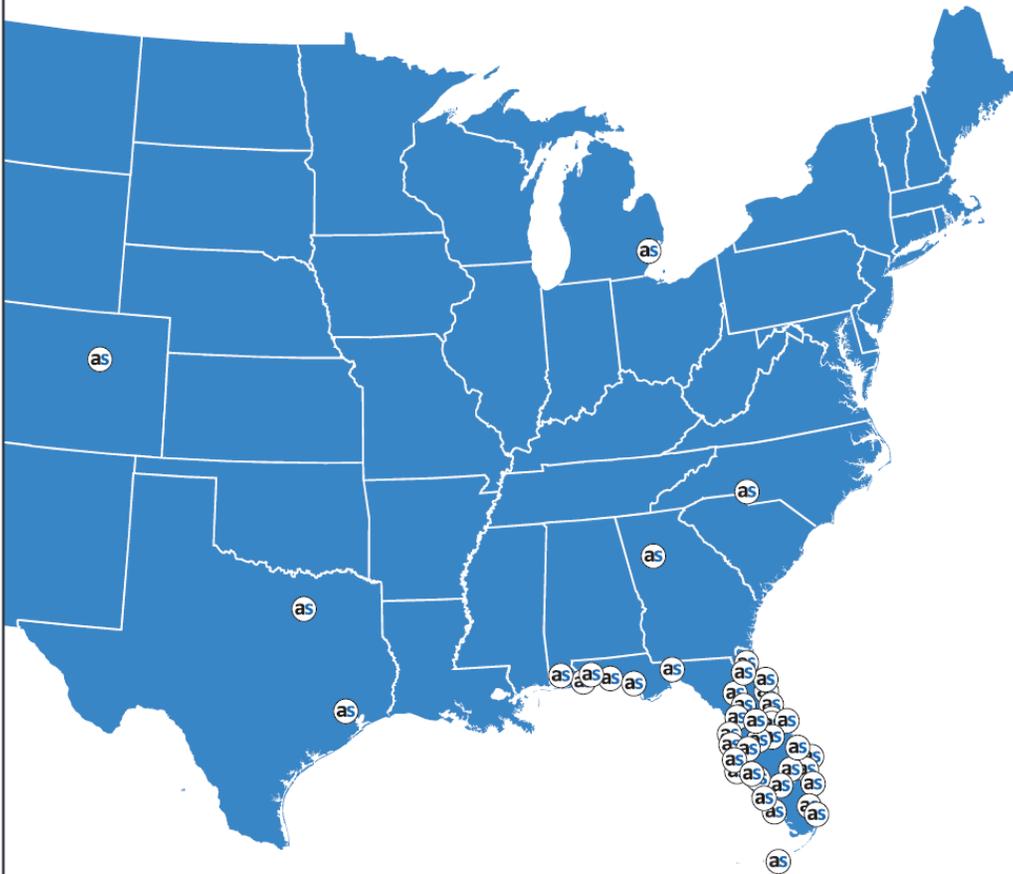
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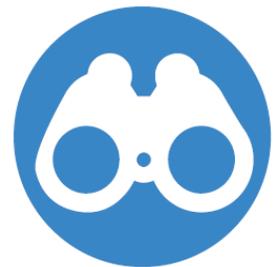
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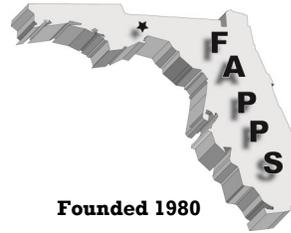
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