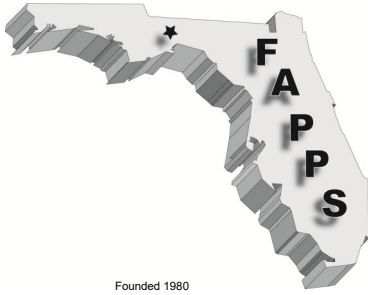


35th Annual Conference - April 10-12, 2026



THE PAPER CHASE

The Official Newsletter of the
Florida Association of Professional Process Servers

1st Quarter Edition 2026

35th Annual Conference

April 10-12, 2026

The Westin Lake Mary
2974 International Parkway
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2025-2026 Association Guide

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Joshua Kes, AFPS Director

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email: joshuakes@gmail.com

Administration & Membership: Diana Wardwell, AFPS

Email: administrator@fapps.org
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Melbourne, FL 32902 -0072
(321) 952-0820 (877) 38-FAPPS Tollfree

Committees

Annual Conference Activities

Chair: Amy Boyd, AFPS, boydsprostatus@gmail.com

Arbitration & Grievance (A&G)

Chair: Mike Barberio, mikebarberio1972@gmail.com
Vice Chair: Amy Roldan

Elections

Chair: Bob Musser, AFPS BobM@dbinfo.com
Vice Chair: Diana Wardwell, AFPS

FAPPS Distinguished Service Award (FDSA)

Chair: Bob Musser AFPS, BobM@dbinfo.com
Members: Dr. Denny Howley, Lance Randall AFPS, Diana Wardwell AFPS, Chris Yeoman AFPS, Margie Zawacki AFPS

Formal Education (AFPS)

Chair: Michelle Howard, AFPS, Michelle@trgtlegal.com
Vice Chair: Kevin Fedotov, AFPS
Members: Diana Wardwell, AFPS, Joshua Kes, AFPS

Legislation

Chair: Lance Randall, AFPS FAPPSLegCommittee@gmail.com
Vice Chair: Gretchen Randall
Members: Joseph Dion, AFPS, Michelle Howard, AFPS, Diana Wardwell, AFPS, Chris Yeoman, AFPS

Process Server Appointment (PSAC)

Chair: Diana Wardwell, AFPS dwardwell@wcipi.com
Vice Chair: Joe Osborne, Jr., AFPS
Member: Joseph Dion AFPS, Joshua Kes AFPS, Lance Randall AFPS, Tammy White AFPS Chris Yeoman AFPS

Promotion & Growth (P&G) and Member Benefits

Chair: Desy Garcia Promotioncommittee@fapps.org
desygarcia22@gmail.com
Vice Chair: Kevin Fedotov, AFPS
Members: Joshua Kes AFPS, Amy Roldan, AFPS Diana Wardwell AFPS, Marty White, AFPS, Tammy White, AFPS

Technology

Chair: Desy Garcia, DesyGarcia22@gmail.com

Violence Against Process Servers (VAPS)

Chair: Michelle Howard AFPS, Michelle@trgtlegal.com
Vice Chair: Frank Carreras, AFPS
Member: Becky Gaston, Andy Karp, AFPS, Bonnie Moore AFPS, , Josh Randall, AFPS

Website

Chair: Diana Wardwell
Vice Chair: Bob Musser

FAPPS is a Chartered State Association of the
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Servers



Newsletter Submissions: Submissions to the Paper Chase are highly encouraged. The preferred method of submission is electronic via email to administrator@fapps.org in Microsoft Word—though plain text format is fine. Articles will be edited for style, grammar, and length, if necessary. Spelling will be checked but it would be a good idea if the author checked this prior to submission. Advertisements must be camera ready. Electronic submissions are strongly encouraged. All of the relevant information regarding advertisement submissions—including sizes available, ad rates, and deadlines are on the advertising form.

The Fine Print: The Paper Chase is published quarterly by the Florida Association of Professional Process Servers, Inc. (FAPPS) a not-for-profit Florida corporation, for the benefit of the members. FAPPS assumes no responsibility for the accuracy of any article printed herein, nor do the articles necessary reflect the policies or opinions of FAPPS unless specifically noted. The articles are not to be construed as legal or accounting advice—those with such needs should consult the appropriate professionals. The editor reserves the right to edit any article for content, grammar, length, and style.

PRESIDENT'S REPORT

CHRIS YEOMAN AFPS, PRESIDENT

Dear Members,

Welcome to 2026. I hope your year has started smoothly and is already proving to be prosperous.

As always, the calendar at FAPPS has been full. Our administration and P&G team have been working diligently to ensure memberships are renewed efficiently. We have implemented several new processes to make renewals easier moving forward, and our Technology Committee continues to work on system improvements.

If you have not yet renewed your membership, please make it a priority to do so. Membership listings will be removed from the website and emailed updates deleted for lapsed accounts. With the 2026 legislative session now underway, it is more important than ever that all members remain informed.

Our Legislative Chair will be providing an update on current activity and what lies ahead. We continue to work closely with the Florida Bar on discussions aimed at improving statutes that pose ongoing challenges for professional process servers.

Recently, I sent an email blast regarding proposed legislation affecting service of Federal Subpoenas. If approved, these changes could result in significant revisions to the Federal Rules of Civil Procedure (FRCP 45) and may influence similar changes in other jurisdictions. Permitting service of subpoenas—or any legal documents—via mail or commercial delivery services eliminates accuracy, accountability, and reliable confirmation that service was actually accomplished. Without a return of service or sworn affidavit, courts lack proof that a party was properly served and cannot enforce compliance.

Without a process server's return, there is no way to verify whether documents were delivered to the correct party, left at an outdated address, or delivered to someone with a similar name. Parties may have moved, passed away, or be incarcerated—circumstances we encounter daily and report back to our clients to ensure cases proceed accurately and efficiently. These are all examples of the due diligence professional process servers provide—steps that postal or commercial delivery services simply do not perform.

The result of these proposed changes would be increased costs, delays, and uncertainty, undermining the standards that have governed our profession since its inception.

President's Report Continued Next Page

President's Report Continued

Our Education Committee, Administrator, and Board Members field countless calls and emails about service-related questions. While we're always happy to help, many inquiries come from process servers who aren't currently required to take educational courses. We now offer classes year-round, and I encourage everyone—including office staff—to attend, whether or not it's mandatory. A true professional never stops learning.

In closing, thank you all for your continued support, dedication, and involvement in FAPPS programs and initiatives. Together, we'll continue to grow, learn, and succeed.

Stay safe,

Chris Yeoman, AFPS

President

Chris.Yeoman@aol.com

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VICE PRESIDENT'S REPORT

BOB MUSSER, VICE PRESIDENT

Members,

After 30 years serving FAPPS, I believe it is time for me to take a step back, and let others rise to leadership positions in FAPPS. For the first time in many years, I am not running for the FAPPS Board in any position. I will continue to serve on committees for as long as whomever is President thinks is appropriate. I will continue to be vocal in “what FAPPS needs to do”, and advocate that FAPPS take the lead in changes to the Florida Statutes concerning Electronic Service. I’m not going away, I’m not going to be silent, but I’m not going to occupy a slot on the board when I feel that there are deserving, younger candidates with good experience.

For what feels like 5 years now, my primary focus is educating everyone else in the legal system on what constitutes good Electronic Service. As detailed in our white paper, it has to include a disinterested third party as mandated by Chapter 48.021. It has to be on a secure platform, not Email. We have to spread that message far and wide. We have to improve Chapter 48.021 to clarify with words something like “All original process, regardless of method served, must be served by...”. The Leg committee and our lobbyist did not feel that we could get that backed and passed this year, but we need it. We need to enlist the help of friends at the FL Bar, representatives that share our view, judges, whomever we know and can talk with. And we need to attempt to alter parts of Chapter 48 that mention service by anyone else, such as the reference in the new Secretary of State section that says “or an attorney”.

With the recent announcements of the deal between ABC Legal and CT Corporation, and the growing use of ServPort by everyone from Walmart to the IRS, the time is now.

We NEED to focus on getting 48.021 altered to include the concept of process, no matter how served, shall be done... I’ve been beating that drum for a few years now. We do not want Suncoast or ABC or CT Corp to work on a FL statutes change that authorizes electronic delivery to Registered Agents. I’m sure they will not be focused on keeping the disinterested third party in that update. We have been glossed over on the only two specific provisions for Electronic Service – the DFS and the Secretary of State.

This is not a CT Corp problem, an ABC problem, a DFS problem, or a Suncoast problem. This is business and government entities moving towards efficiency, and it is not going to stop. FAPPS needs to be the one changing the Statutes, it is suicide to pretend we can keep saying “well, this is not good service” and expecting folks to listen.

Bob Musser

Vice President

BobM@dbsinfo.com

TPC

FAPPS MEETINGS AND EVENTS



February 7, 2026 9:00 am
1st Quarter Board Meeting
Meeting via Zoom

April 10-12, 2026
35th Annual Conference
The Westin Lake Mary
2974 International Parkway
Lake Mary, FL 32746

August 21-23, 2026
Professional Beach Getaway
3rd Quarter Board Meeting
25th Annual Event
The Shores Resort & Spa
Daytona Beach Shores, FL

October 17, 2026
9:00 a.m.
4th Quarter Board Meeting
West Coast FL - Location TBA

Meeting information and direct
hotel reservation links are
available at www.fapps.org

*Secure your hotel reservation for
each event ASAP to ensure you are
able to take advantage of the
FAPPS negotiated rate*

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SECRETARY'S REPORT

JOE OSBORNE , JR.

Dear Fellow FAPPS members,

I hope everyone enjoyed a safe and happy Holiday Season. Well it is a new year and hopefully another great year in FAPPS. As a reminder, if you are interested in submitting a proposed by-law amendment the process is as follows:

Article X - BYLAW AMENDMENTS

Section 1 Proposed Bylaw amendments may be submitted by active members and must be submitted to the secretary sixty days prior to the date of the annual meeting and published to the membership not less than thirty days prior to the annual meeting. (Amended March 23, 2013).

Therefore, proposed by-law amendments must be submitted to Joe Osborne, Jr., FAPPS Secretary at Secretary@fapps.org no later than February 11, 2025 at 5:00 p.m EST.

The final list of all submissions that will be voted on at the annual conference April 12, 2025 at 3:15 p.m. will be forwarded in the monthly member email on March 1, 2025.

If you have any questions or concerns, please feel free let me know.

Respectfully,
Joe Osborne, Jr. AFPS
Secretary

TPC



Keep Your Contact Info Current

Updates to your member listing can be made anytime—just email Administrator@fapps.org.

This ensures the legal community can reach you with referrals and work opportunities.

Collin Drew Katz
Managing Member

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ADMINISTRATION REPORT

Diana Wardwell, AFPS

Executive Director

ExecDir@FAPPS.org

Dear Members,

Our association continues to grow, and I'm pleased to share several updates and highlights on the ongoing work and initiatives across FAPPS.

35th Annual Convention

Our 35th Annual Convention is quickly approaching, and planning is well underway. We're excited to welcome back our popular Trivia Contest, along with an informative education session focused on Safety, De-Escalation, and the real-world challenges process servers face in the field.

Additional educational sessions are being finalized to ensure we continue to provide meaningful value, professional development, and practical knowledge to our members and attendees. As always, our goal is to support excellence and professionalism within our industry.

Inquiries & Member Engagement

Our administrative office continues to receive a steady volume of inquiries, including:

- How to become a process server
- Education class schedules and requirements
- Locating members for service of process
- Membership applications, renewals, and updates
- Upcoming events and general process-serving questions

In addition, I continue outreach efforts with course participants and process servers nationwide, encouraging them to join FAPPS and take advantage of the benefits and resources we offer.

Licensing & Jurisdiction Relations

As the primary point of contact, I've been working closely with court administrators and sheriff licensing offices throughout the state. In collaboration with the Education Committee and Process Server Appointment Committee, our goal remains to secure approval for FAPPS education in every Florida jurisdiction that does not yet offer our program.

I'm pleased to report that we have renewed our agreement with the Broward Sheriff's Office, and we look forward to continued collaboration in providing high-quality education to both new applicants and renewing process servers.

We have also received reports from licensing jurisdictions regarding instances of unprofessional conduct by process servers. It is critical to remember that, as a direct extension of the court system, our actions directly reflect on both the profession and the judicial system. Challenging situations may arise, but maintaining professionalism, calm communication, and respect is essential at all times.

2026 Status Update

Membership Numbers

2026 January Membership

Active	293
Associate	93
Supporting	80
Pending Applicants	6
Total	472

Administration Report Continued

To address this, one of our convention education sessions will specifically focus on safety and de-escalation techniques, providing valuable guidance for both members and guests.

Newsletter & Advertising Opportunities

The deadline for article submissions and advertising placements for the 2nd Quarter edition of The Paper Chase is April 15, 2026. Advertisers may receive a 10% discount by committing to all four quarterly editions for the year.

Committee Support & Educational Resources

I continue to support our committees by providing materials, resources, and branding assistance to ensure consistency with FAPPS' professional identity.

Most recently, I created the PowerPoint presentation used in our recent webinar series addressing updates and changes to Chapter 48, which has been well received by participants.

Future Meeting & Event Locations

I am currently working alongside the President to secure venues for 2026 and beyond, and member input is always welcome.

The Professional Beach Getaway will return to Daytona Beach Shores in August 2026. In October 2026, we will host an event on Florida's west coast (Location TBA) For Convention 2027 and 2028, proposals have been requested from several properties. These will be reviewed and brought before the Board with a final recommendation for approval.

Membership Updates

Our \$30 education-class discount for members continues to be a strong incentive and has contributed to steady membership growth. In coordination with the Education Committee, we are also expanding members-only resources, and we welcome suggestions for future topics, tools, or training opportunities.

I'm pleased to report that we ended 2025 with 450 members. The membership section of our website has been updated to simplify applications and renewals, and we have implemented an autopay option. While the rollout has presented a few challenges—as expected with any new system—we are optimistic about its long-term impact on member retention and will continue monitoring its effectiveness. We are currently at 364 members and are in the final phase of outreach to those who have not yet renewed to retain as many members as possible given the typical annual drop of individuals who are no longer serving, retired, etc.

Please remember our Member Referral Program—you'll receive \$25 off your membership dues for each new Active or Associate member you refer. It's an easy way to support the association while receiving a personal benefit.

If you have any questions regarding FAPPS programs, services, or initiatives, please don't hesitate to reach out.

Thank you for your continued support, dedication, and commitment to our association.

Warm regards,
Diana Wardwell



Applicants are published the first day of each month at www.fapps.org and through email notification.

Applicants automatically become a member the first day of the following month, pending no objection.

Welcome and Thank You for your support of FAPPS!

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Kelly Loranca
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FLORIDA ASSOCIATION OF PROFESSIONAL PROCESS SERVERS

35th Annual Convention, Westin Lake Mary, FL - April 10-12, 2026

Friday, April 10, 2026

8:00 am	President's Cup Golf
4:00 pm – 8:00 pm	Registration
4:00 pm – 8:30 pm	Exhibitor Set-up & Display
4:30 pm – 6:00 pm	Annual Meeting
6:30 pm – 8:30 pm	Welcome Reception
8:00 pm	Bingo & Poker Tournament

Mayfair Country Club

Lake Mary
Salon I
PreFunction III
Salon I and II

Saturday, April 11, 2026

8:00 am – 4:00 pm	Exhibitors on Display	Lake Mary
8:00 am – 10:00 am	Annual Meeting Resumes	Salon I-II
10:45 am – 12:00 pm	Process Server Safety & Self-Awareness	Salon I-II
12:00 pm – 1:00 pm	Luncheon	Salon III
1:15 pm	NAPPS Update & Exhibitor Presentations	Salon I-II
1:40 pm – 2:50 pm	Process Server Olympics	Salon I-II
3:15 pm	Election, Bylaw Amendments/Committee Acknowledgements	
6:30 pm – 7:00 pm	Reception	PreFunction
7:00 pm – 11:00 pm	Evening Banquet	Salon III
	35th Annual Conference 90's/Y2K Theme Dinner	



Dear FAPPS Members,

The Committee is pleased to report a significant decrease in complaint volume for the past quarter.

A small number of member-to-member complaints were received concerning payment disputes. These matters were determined to be primarily misunderstandings and were resolved through direct communication with both parties. Several informal inquiries were also submitted via e-mail; however, the complainants did not advance the matters through the formal grievance process after receiving procedural guidance from this Committee.

The Committee additionally received informal ethics-related complaints involving individuals who were not FAPPS members. In those instances, complainants were referred to the appropriate Court Administrator or governing authority within their respective judicial circuits. The majority of these concerns involved service upon a minor, early morning or late evening service attempts perceived as inappropriate and other misunderstandings regarding applicable Florida Statutes.

Overall, complaint activity was low and our Committee certainly views this as a positive and encouraging trend.

Thank you to the Vice Chair, Amy Roldan for her continued support.

Respectfully submitted,

Mike Barberio
Chair, Arbitration & Grievance Committee



Annual Conference Activities

Amy Boyd AFPS, Chair

Boydspstatus@gmail.com (772) 460-6679

FAPPS 35th Annual Convention

April 10-12, 2026

Westin Lake Mary

Lake Mary, FL

2026 is the 35th Anniversary of the Florida Association of Professional Process Servers annual convention.

This will be the 2nd year at The Weston Lake Mary located at 2974 International Drive, Lake Mary, FL 32754. Don't get this location confused with the craziness of I-Drive. While I-Drive is always a fun time this location was awesome with easy access from the highway, no major traffic jams and a very nice atmosphere! Add April 10-12, 2026 to your calendar because you won't want to miss this convention.

Lets party like it's 1999: The Ultimate Y2K Convention! It's not just a party—it's a full-on retro explosion! We're rewinding the clock to the dawn of the new millennium, where frosted tips, Tamagotchis, and boy bands ruled the world. Whether you were team Britney or team Backstreet, this is your chance to relive the glittery glory of 1999!

Sadly, I have a conflict and won't be able to see you all in person this year but I have Tammy White in charge of Bingo, Amy and Johnny Roldan will be selling our raffle tickets and finally Desy Garcia will be setting up the banquet decorations! Please take your generous donations for the raffle to Diana and Chris at the checkin table.

Have the very best time and I look forward to see you all again soon.

Amy Boyd, AFPS

Chairman of Annual Conference Activities



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Elections

Bob Musser, Chair

BobM@dbsinfo.com

(407) 679-1539

The window for nominations for the FAPPS Board is now open, through 5:00 pm on April 1st, 2026. We will be electing the entire slate of Officers and Directors in Spring 2026. The list of folks already nominated is on the FAPPS website at <https://www.Fapps.org/Elections>

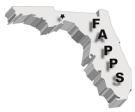
Bob Musser

FAPPS Vice President

Elections Chair

BobM@dbsinfo.com

TPC



FDOSA

(FAPPS Distinguished Service Award)

Bob Musser, Chair

BobM@dbsinfo.com

(407) 679-1539

Members,

The FAPPS Distinguished Service Award is our Association's highest award. For 2025, the FDOSA committee selected long time FAPPS member Janet Deal. If you have someone that you feel merits consideration, please forward the name and any helpful background info to me, and I will share it with the committee. Work is complete on the 2026 award. The honoree will be announced at the annual meeting in April.

Bob Musser

FAPPS Vice President

Elections Chair

BobM@dbsinfo.com

TPC



Formal Education

Michelle Howard AFPS, Chair
Michelle@TRGTLegal.com (813) 492-2500

First Quarter Report – 2026

The FAPPS Education Committee is proud to report a strong start to the year and to reflect on the impact of our work throughout 2025.

Thanks to the dedication of our education team, we successfully educated **over 800 process servers across Florida in 2025**. Our goal has always been to pour into the profession by providing consistent, high-quality education and practical guidance—and we are proud to say that we now support **consistent education in over half of Florida’s jurisdictions**.

In addition to expanding educational access, we have continued to **maintain and strengthen relationships with our jurisdictions**. Many jurisdictions have proactively reached out to ensure we are informing servers within their areas about important reminders related to **professional ethics, licensing requirements, and other critical updates**. This collaboration reinforces the importance of professionalism and compliance across the state.

As we move forward, we strongly encourage process servers to **register for classes early** and not wait until the last minute to meet jurisdictional deadlines for appointment or reappointment. Allowing a license to lapse can result in having to restart the process as a *new server* and meet all initial licensing requirements again—something that is often avoidable with early planning. We are incredibly proud of the progress made and grateful for the continued engagement of our jurisdictions and servers alike. The Education Committee is excited about what lies ahead and looks forward to an **amazing 2026** filled with continued growth, collaboration, and education.

Michelle Howard, Committee Chair
Kevin Fedotov, Vice Chair
FAPPS Education Committee



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Time to Renew Your 2026 Membership

It's that time of year again! Membership renewals for 2026 are now open. FAPPS membership runs January-December annually.

Stay connected and continue enjoying all the benefits of your membership, including access to education, industry updates, and member resources throughout the year.

Renewing is quick and easy — just visit our website and use the **membership renewal link** to submit your payment online. (www.FAPPS.org under the Membership Tab)

Please remember that your membership payment covers your **home county**, and there is a **\$20 fee for each additional county** you have listed. Be sure to include those in your renewal payment to keep your membership active in all applicable counties.

Thank you for being a valued member. We appreciate your continued support and look forward to another great year together!

Membership Renewal Link: <https://www.fapps.org/ApplyRenewMembership>

Florida Process Servers are **Active**

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it's time to
**RENEW YOUR
MEMBERSHIP**



Florida Association of Professional Process Servers

35th Annual Convention

April 10-12, 2026



The Westin Lake Mary
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Why Get Involved In FAPPS ?

How many of you have ever heard of an old Chinese war lord name Sun Tsu? He wrote the “Art of War”, a military classic, in about 500 B.C. “The Art of War”, however, has some real lessons for us as people in our relations with others. And as such it can become an invaluable thought provoker if one is in business.

One of the most invaluable thoughts Sun Tzu wrote was:

**“Know yourself,
Know your enemy
and you will win all your battles”** (challenges/confrontations)

Knowing ourselves, in the business sense, involves an evaluation of our available resources and capabilities – human and non-human. And taking a real HONEST look at ourselves and our ability to manage a business and LEAD our employees/subcontractors. That is no easy task, especially if we seek to be honest with ourselves. Obviously, as in any problem-solving challenge, if we do not identify the problem area or the areas in which we can improve, we cannot take the constructive steps to improve our business and continue learning.

The “Know your enemy” part of the equation is equally challenging because it involves honestly examining our business environment. I use the term “enemy” in the most general sense – involving anyone we deal with. This involves identifying the “players” who are in our business world. What are their goals and attitudes toward attaining those goals? Can we work with them and to what extent? What is the overall business environment in the state? In our court system area? In our area of operation?

Are there “niches” that have not been exploited from the business perspective? How can we identify those “niches”, so we can exploit those business opportunities? Well...we cannot do that in the vacuum of business isolation! One of my favorite sayings – one that keeps me humble and more open to learning is:

**“The more you KNOW”, the MORE you know
you know YOU DON’T KNOW”.**

Continued Next Page

Why Get Involved in FAPPS Continued

If we are in the Process Serving business and a member of FAPPS, we are already in a "Learning Academy". But we have to recognize the opportunity as such and be willing to take advantage of it. As a professional organization, FAPPS carefully monitors what is happening in Tallassee. Through our FAPPS membership, events/policies in our respective counties/circuit courts that could impact positively or negatively on our business, are watched and discussed. Additionally, our FAPPS "grapevine" is an invaluable source of timely information.

But to maximize the use of our FAPPS "Learning Academy", we must be involved. That involves more than just receiving the newsletter, "The Paper Chase", and scanning the contents. The core of FAPPS in our membership, people just like you and me. The wealth of knowledge is not only in the business of Process Serving, but in the process of living as well. But we must know fellow members to fully tap this invaluable resource.

How do we tap the FAPPS "Learning Academy" to enhance our business? By getting involved! A major first step would be to attend the Board of Directors (BOD) meetings. Not only would we get to observe how FAPPS business is conducted and get to know our elected representatives, but to hear discussions on some of the issues that impact our businesses. FAPPS is a volunteer organization and volunteering to help is a great way to network, meet other businesswomen and men and make new friends.

Yes, it takes a bit of time, but not that much. With a little planning the trip to the BOD meeting can be turned into a mini-vacation with spouse and kids and/or significant other...and it can be a tax write off as a business expense. The volunteering aspect gets us in closer contact with other committee members over the internet or by phone, where much of FAPPS business takes place.

How do we learn about the committees that might be of interest? Ask a BOD member, give the FAPPS President a call or look at the listings in our Paper Chase Newsletter. By volunteering and involvement, we get to know each other. Maybe some we'll like better than others and some will be more "useful" to our businesses than others. But through networking, we will learn to RESPECT those who share our professionalism in the business of Process Serving.

GET INVOLVED !!!

NOTE: The credit line is also dated April 2004.

2026-2004 = Twenty (22) Years ago...

Dr. Denny Howley, a FAPPS Board Member, is coordinator of the Process Servers Cooperative of the Florida Keys (PSCFK), which covers the 130 mile long Florida Keys with almost 20 Servers. Denny, also Operates CADCORP, Inc., a Private Investigative Agency as well as Scuba Dive Management Systems (SDMS) which does customer service checks on the area scuba dive boats. In addition he is a NAUI and PADI Scuba Dive Instructor and instructs at the Florida Keys Community College. Denny lives and operates his businesses from Key West, Capital of the Conch Republic.

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Legislation

Lance Randall AFPS, Chair

FAPPSLegCommittee@gmail.com (954) 214-8263

Dear FAPPS Board and Members,

As previously reported, recent developments have created an urgent and potentially existential threat to the current statutory framework governing service of process.

Wolters Kluwer, the parent company of CT Corporation and NRAI Services (the largest registered agent in the country), has partnered with ABC Legal Services to develop and promote an online portal for the electronic delivery of service of process. If widely adopted, this system could effectively circumvent the requirement of personal service by duly authorized individuals, thereby undermining the long-standing statutory model that safeguards accountability, due process, and the integrity of the disinterested third-party process server.

In response to these developments, FAPPS immediately undertook the following actions:

- Drafted proposed statutory amendments clarifying that any electronic service must still be effectuated by a person authorized pursuant to §§ 48.021 and 48.091, Florida Statutes;
- Initiated active coordination with our legislative lobbyists and representatives of The Florida Bar to ensure statutory alignment and protect the integrity of Chapter 48; and
- Commenced outreach to members of the Florida House of Representatives and Florida Senate to secure sponsorship for our proposed legislation.

Throughout monthly discussions and in-person quarterly meetings with various sections of The Florida Bar, the concept of permitting registered agents to unilaterally determine the manner in which they accept service was met with widespread objection. Moreover, when presenting our proposed legislation, whose sole purpose was to explore a narrowly tailored compromise that would preserve the role of the process server as a disinterested third party while addressing certain concerns raised by registered agents, the Business Law Section of The Florida Bar expressed unanimous opposition to the broader concept and formally adopted the following resolution:

Legislative Report Continued

“RESOLVED, that the Florida Bar Business Law Section (the ‘Section’) opposes proposed legislation (the ‘Proposed Legislation’) in its current form that would amend certain provisions of Chapter 48, Florida Statutes, to expand the ability to effectuate service of process on registered agents of business entities electronically through email or an online documents portal, by sheriffs, professional process servers, certified process servers, or persons appointed by the court in accordance with the rules of civil procedure.”

As a consequence of these discussions, the introduction of this concept has prompted consideration within The Florida Bar of whether attorneys themselves should be authorized to effectuate service in the event similar legislation is advanced in the future. While that proposal was not pursued at this time, it underscores the significant policy implications and unintended consequences associated with altering the established service framework.

At present, we have successfully steered the conversation away from that expansion. We will continue engaging in good-faith dialogue toward an amicable and balanced resolution as we move through this year and prepare strategically for the 2027 Legislative Session.

With determination,

Lance Randall, Chairman

Legislative Committee

Florida Association of Professional Process Servers (FAPPS)



P&G/Member Benefits

Desy Garcia, Chair

desygarcia22@gmail.com (407) 687-6179

Greetings Members,

Happy New Year! As we begin 2026, I want to take a moment to thank you for your continued support and involvement in our association. I am truly looking forward to the year ahead and the opportunities it brings as we continue to grow, strengthen our membership, and achieve our shared goals. I am excited about what we can accomplish together in 2026 and appreciate your commitment to the success of our association.

Accomplishments – Last Quarter

- **PAF Annual Conference Attendance** Tammy White and I attended the PAF Annual Conference, which was a well-attended and highly successful event. We made several valuable connections, and as a committee, we look forward to attending again in the future. There is clear value in promoting our association to paralegals and increasing our visibility within the legal community.
- **Membership Autopay Implementation** I am happy to announce that the implementation of autopay for membership renewals was a significant success. Of all members who signed up prior to last year's renewal period, only six individuals did not renew. This represents a major step forward in maintaining active membership and has greatly reduced the amount of time spent contacting individuals to renew.

Goals for 2026

- **Annual Conference Promotion** The committee plans to advertise our annual conference through social media platforms, with the goal of increasing awareness and achieving an even higher turnout than last year.
- **FAPPS Beach Getaway** The FAPPS Beach Getaway was a huge success last year. This year, the committee aims to build on that success and explore opportunities to exceed last year's attendance.
- **Active Member Welcome Packets** The committee plans to design welcome packets for Active Members, which will include a welcome letter, a piece of FAPPS-branded swag, and basic resources to help new members feel informed, engaged, and valued.
- **Collaboration with the Education Committee** The Promotion and Grow Committee will continue working alongside the Education Committee to encourage individuals we serve and educate to become members of the association. This collaboration will continue to help strengthen membership growth and ensure engagement within our organization.

As we move forward into 2026, the Promotion and Grow Committee remains committed to building strong connections, increasing engagement, and supporting the continued growth of our association. I look forward to working collaboratively with our board, committees, and members to achieve our goals and create meaningful opportunities for involvement throughout the year.

Respectfully,

Desy Garcia, AFPS
Chair

TPC



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Login to the Member Only section of the website and follow these instructions to add your member badge on your website.

FAPPS Member Badge Setup:

To add the FAPPS logo to your website, simply copy & paste the line of code

If you have not already set up your login, you will need to FIRST email administrator@fapps.org to receive the link to setup your password. You can use this [link](#) to send the email to request your login.

The link will publish the FAPPS logo on your website with a direct link to your membership information.



Member Badge

Get connected! Join a Meeting or Event

FAPPS Meetings are moving around the state to make it easier for members to attend.

Follow our Meetings page at www.fapps.org for upcoming dates and locations.

All members are welcome to attend.

The events are an excellent opportunity to learn more about your profession and network.

The events are posted on our Facebook Page and Facebook Group Page.

Join an event and get to know your fellow members!



Stay Connected - Follow FAPPS on Facebook

Follow our Facebook page for current information and updates regarding meetings and events at www.Facebook.com/FAPPSonFB



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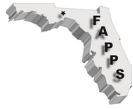
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Members,

Our mission remains clear: to raise awareness of FAPPS and partner with the Education Committee to introduce our education program to jurisdictions that have not yet adopted it. We continue to expand outreach to additional jurisdictions, while recognizing that local relationships are key to making meaningful progress. We utilized the changes to Chapter 48 from HB157 to reach out to licensing jurisdictions to share the information about our free Webinar. If you have a contact or connection in your area that could help advance this effort, please reach out to me—we would greatly value your assistance.

There remain a few jurisdictions where the Sheriff's have chosen not to add new servers at this time. One jurisdiction shared that they currently feel there are currently a sufficient number of individuals appointed. They are maintaining a waitlist for future openings.

We continue to utilize every opportunity available to build connections and share information on the opportunities FAPPS has available through education and administrative functions to assist licensing programs.

We continue to receive ongoing reports of individuals serving process without proper appointment in counties that lack licensing programs, as well as instances of misinformation about who is authorized to serve. Unfortunately this has not resulted in actual case information to pursue. This includes private investigators who mistakenly believe they are authorized to serve process without license or appointment. This is a serious concern. If you encounter such cases, please email **administrator@fapps.org**. Documenting these incidents is critical to demonstrating the need for a licensing program—unauthorized service undermines our profession and the integrity of the legal process.

If you are interested in joining our efforts, your involvement is always welcome. Together, we can strengthen our profession and protect the standards we all work to uphold.

Respectfully,

Diana Wardwell, AFPS
Chair

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Dear Members,

Happy New Year! As we begin 2026, I want to thank you for your continued support and engagement with our association. I am looking forward to another productive year as the Technology Committee focuses on improving efficiency, streamlining processes, and leveraging technology to better support our operations and membership.

Accomplishments – Last Year

- **Automation of Membership Sign-Up and Renewal** The Technology Committee successfully automated the membership sign-up and renewal process for the association. This improvement has significantly increased efficiency for our Executive Director by reducing manual tasks. Additionally, our new payment processing system, Stripe, successfully ran its first autopay on December 15th, 2025 marking a major milestone and a very successful rollout.
- **Send Work Now Feature Promotion** Our Executive Director included the Send Work Now flyer in the membership renewal mailings, which resulted in strong engagement. We received numerous requests from members asking to have the Send Work Now button linked to a URL of their choice. It was encouraging to see members actively utilizing these tools to increase the value of their membership listings.

Goals for 2026

- **Continued Process Automation** The committee will continue to explore and implement additional automation opportunities to streamline internal processes. Our goal is to further reduce manual tasks so that our Executive Director can spend more time serving as a resource to our members and supporting the association's operations.

As we move into 2026, the Technology Committee remains committed to identifying and implementing technology solutions that improve efficiency and support the day-to-day operations of the association. I look forward to continuing this work and collaborating with leadership to ensure our technology efforts remain effective and sustainable.

Respectfully,

Desy Garcia

Board Member

Promotion & Growth Chair

Technology Chair



Violence Against Process Servers

Michelle Howard AFPS, Chair
Michelle@TRGTLegal.com (888) 642-0130

Quarterly Board Report

Reporting Period: First Quarter 2026

Committee Update

The Violence Against Process Servers Committee reports that there have been **no new incidents of violence** reported during this quarter.

Ongoing Case Monitoring

The Committee continues to actively monitor the following cases:

- **Pinellas County**
 - *Case Number:* 21-06929
 - *Next Status Check:* June 17
- **Broward County**
 - *Case Number:* 25-010979CF10A
 - *Next Calendar Call:* January 30
 - *Case Number:* 25-6995CF10A
 - *Next Calendar Call:* March 13, 2026

Updates will be provided to the Board as these cases progress.

Safety Reminder

Safety remains the Committee's **first and foremost priority**. All process servers are strongly encouraged to stay current on best practices related to **personal safety and de-escalation tactics** while performing service of process.

The Committee also reminds everyone to promptly communicate with the Violence Against Process Servers Committee if any violent or threatening incidents occur within their jurisdiction. **Membership in FAPPS is not required** to report an incident.

The role of the Committee is to **gather factual information** related to violent incidents and share those facts with the FAPPS legislative team, which works diligently to promote a **safer environment** for all process servers throughout Florida.

Michelle Howard, Committee Chair

Frank Carreras, Vice-Chair

FAPPS VAPS Committee

Florida Association of Professional Process Servers

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Website/FAPPS Server

Diana Wardwell, Chair
Bob Musser, Webmaster

The FAPPS website is full featured, a complete source of information on all things FAPPS, and a frequently used tool for finding private process servers across Florida and the entire nation. In the past 28 days, there were 1745 visitors to the main FAPPS home page, and 892 who went directly to the Member Search page. The FLBAR landing page had 0 visitors. Many thanks to Diana Wardwell for her constant review, and to the committee chairs who send us content for the areas for which they are responsible. If you notice a mistake or non-functional link on the website, please bring it to our attention – we want to have the best working, most useful website of any process server association. The FAPPS data server is a private, secure, replicated and backed up place for the Administrator, Secretary, Education, and other committee chairs to store information that belongs to FAPPS. We no longer have to move files and data from person to person after each election.

Bob Musser, Webmaster

The website is updated on a quarterly basis. If you have any suggested content we could add for the benefit of our members, we encourage you to reach out to share the information.
administrator@fapps.org.

Diana Wardwell, AFPS
Chair

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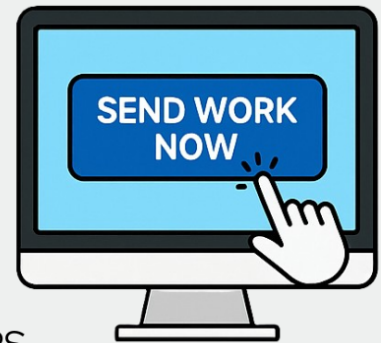
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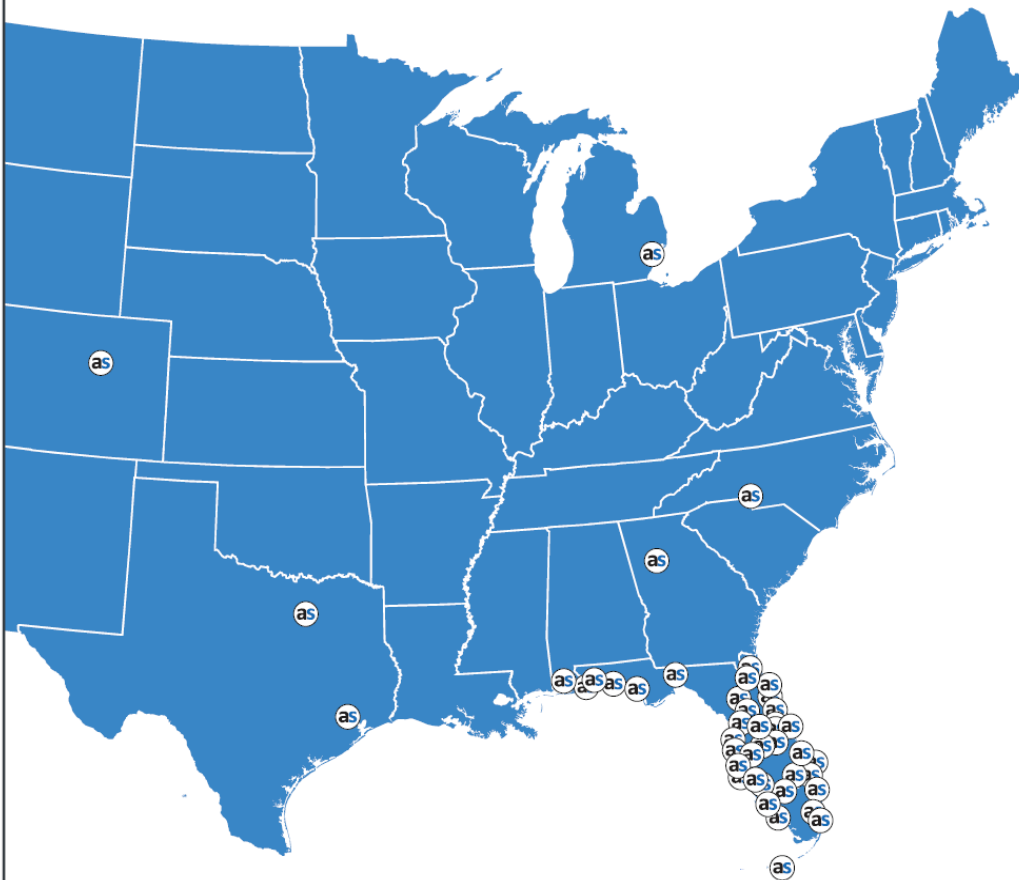
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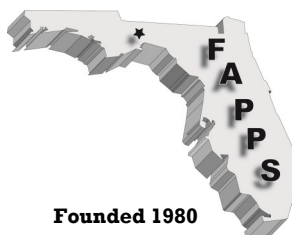
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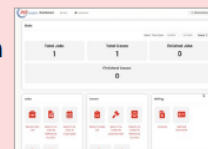
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