35th Annual Conference - April 10-12, 2026



The Official Newsletter of the Florida Association of Professional Process Servers 3rd Quarter Edition 2025

4th Quarter Board Meeting

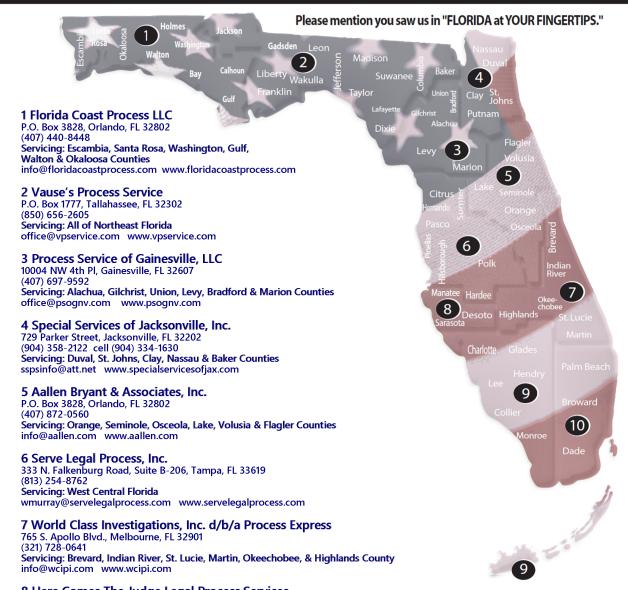
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2025-2026 Association Guide

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FAPPS is a Chartered State Association of the National Association of Professional Process



Committees

Annual Conference Activities

Chair: Amy Boyd, AFPS, boydsprostatus@gmail.com

Arbitration & Grievance (A&G)

Chair: Mike Barberio, mikebarberio 1972@gmail.com

Vice Chair: Amy Roldan

Elections

Chair: Bob Musser, AFPS BobM@dbsinfo.com

Vice Chair: Diana Wardwell, AFPS

FAPPS Distinguished Service Award (FDSA)

Chair: Bob Musser AFPS, BobM@dbsinfo.com

Members: Dr. Denny Howley, Lance Randall AFPS, Diana Wardwell AFPS, Chris Yeoman AFPS, Margie Zawacki AFPS

Formal Education (AFPS) Chair: Michelle Howard, AFPS, Michelle@trgtlegal.com

Vice Chair: Kevin Fedotov, AFPS Members: Diana Wardwell, AFPS, Joshua Kes, AFPS, Bob

Musser, Lance Randall, AFPS

Legislation

Chair: Lance Randall, AFPS FAPPSLegCommittee@gmail.com Vice Chair: Gretchen Randall

Members: Michelle Howard, AFPS, Susan Pineiro, AFPS, Diana

Wardwell, AFPS, Chris Yeoman, AFPS

Process Server Appointment (PSAC)

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Member: Joseph Dion AFPS, Joshua Kes AFPS, Lance Randall
AFPS, Derek Tirado AFPS, Tammy White AFPS Chris Yeoman
AFPS

Promotion & Growth (P&G) and Member Benefits

Promotioncommittee@fapps.org Chair: Desy Garcia

desygarcia22@gmail.com Vice Chair: Kevin Fedotov, AFPS

Members: Joshua Kes AFPS, Amy Roldan, AFPS Diana Wardwell

AFPS, Marty White, AFPS, Tammy White, AFPS

Technology

Chair: Desy Garcia, DesyGarcia22@gmail.com

Violence Against Process Servers (VAPS)

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Vice Chair: Frank Carreras, AFPS

Member: Becky Gaston, Andy Karp, AFPS, Bonnie Moore AFPS, ,

Josh Randall, ÁFPS

Website

Chair: Diana Wardwell Vice Chair: Bob Musser

Newsletter Submissions: Submissions to the Paper Chase are highly encouraged. The preferred method of submission is electronic via email to administrator@fapps.org in Microsoft Word—though plain text format is fine. Articles will be edited for style, grammar, and length, if necessary. Spelling will be checked but it would be a good idea if the author checked this prior to submission. Advertisements must be camera ready. Electronic submissions are strongly encouraged. All of the relevant information regarding advertisement submissions—including sizes available, ad rates, and deadlines are on the advertising form.

The Fine Print: The Paper Chase is published quarterly by the Florida Association of Professional Process Servers, Inc. (FAPPS) a not-for-profit Florida corporation, for the benefit of the members. FAPPS assumes no responsibility for the accuracy of any article printed herein, nor do the articles necessary reflect the policies or opinions of FAPPS unless specifically noted. The articles are not to be construed as legal or accounting advice—those with such needs should consult the appropriate professionals. The editor reserves the right to edit any article for content, grammar, length, and style.

PRESIDENT'S REPORT

CHRIS YEOMAN AFPS, PRESIDENT

Dear Members,

I hope this update finds you healthy and successful.

As we wrap up a sizzling summer here in Florida — one marked by record heat waves — our momentum hasn't slowed a bit. In my last newsletter just a few months ago, I was happy to report that our membership had reached 400. I'm thrilled to share that we've added 30 more since then!

This growth doesn't happen by chance. It's the result of the time and dedication of many, starting with our Promotion & Growth and Education Committees. A huge thank-you to everyone involved — and to all our members who are referring others to join and engage with the only organization in Florida that is proactively preserving our profession while promoting education, integrity, and safety.

Our most recent meeting was the FAPPS 2025 Professional Beach Getaway in Daytona Beach. This beloved event draws both seasoned and new members for a golden opportunity to network, exchange insights, and relax with friends, family, and industry peers. This year we reached record-breaking attendance, and our Promotion & Growth Committee secured generous sponsorships to support exciting activities. We appreciate all of those who attended, sponsored, and participated this year.

In June, we proudly sent our A-team to the Florida Bar Annual Conference to raise awareness of FAPPS among our members' primary audience: attorneys and paralegals. Diana Wardwell and Desy Garcia hosted our vendor booth, connecting with countless attendees over three busy days. They shared our popular swag, educated guests on our mission, history, and future goals, and — most importantly — explained how crucial it is to use our website's search features to find professional process servers like you, our members. Their presence was well-received, and we anticipate a positive impact on your visibility and opportunities.

In addition, our Legislative Chair and Treasurer attended the conference to continue strengthening our relationship with the Florida Bar. These efforts have already paid off through collaborative work with various committees and legislative initiatives over the past year.

Starting October 1, 2025, we will all benefit from one of these accomplishments: FAPPS worked closely with the Florida Bar to successfully expand the required hours during which registered agents must be available — or have someone available — to accept service of process. This update also clarifies who may be served in the agent's absence.

This is a historic and much-needed change, directly driven by feedback from our members. Finally, I want to express my gratitude to everyone who has supported FAPPS during my term as President over the past year and a half. The dedication of our Board, Administrator, Committee Chairs, and members has been unmatched. I'm incredibly proud of what we've accomplished — but there's always more to do.

VICE PRESIDENT'S REPORT

BOB MUSSER, VICE PRESIDENT

Members,

For the first time in I don't know how many years, I missed a Board Meeting. Please accept my apologies both to the Board and the Members, I take my elected position seriously and try to schedule life around FAPPS obligations.

To all of you who did make the trip to make the meeting: Thank you! Member participation is a key indicator of how we are doing. You are taking networking and education as a priority, and that will enhance your personal and business success.

The same as last year, my primary focus this year is educating everyone else in the legal system on what constitutes good Electronic Service. As detailed in our white paper, it has to include a disinterested third party as mandated by Chapter 48.021. It has to be on a secure platform, not Email. We have to spread that message far and wide. We have to improve Chapter 48.021 to clarify with words something like "All original process, regardless of method served, must be served by...". The Leg committee and our lobbyist did not feel that we could get that backed and passed this year, but we need it. We need to enlist the help of friends at the FL Bar, representatives that share our view, judges, whomever we know and can talk with. And we need to attempt to alter parts of Chapter 48 that mention service by anyone else, such as the reference in the new Secretary of State section that says "or an attorney".

Bob Musser

Vice President BobM@dbsinfo.com

TPC

President's Report Continued

We must continue advocating for the necessity of professional process servers, whether for traditional, electronic, or emerging methods of service. And we must keep championing education, safety, and integrity in everything we do.

Do you like the direction we're headed? Do you see room for change? Either way — the answer is the same: **get involved.**

Stay safe,

Chris Yeoman, AFPS

President Chris.Yeoman@aol.com

TPC

FAPPS MEETINGS AND EVENTS



October 18, 2025 9:00 a.m. 4th Quarter Board Meeting

S. Florida - Location TBA

February 7, 2026 9:00 am

1st Quarter Board Meeting Meeting via Zoom

April 10-12, 2026

35th Annual Conference

The Westin Lake Mary 2974 International Parkway Lake Mary, FL 32746 August 14-16, 2026

Professional Beach Getaway 3rd Quarter Board Meeting

25th Annual Event The Shores Resort & Spa Daytona Beach Shores, FL

Meeting information and direct hotel reservation links are available at www.fapps.org

Secure your hotel reservation for each event ASAP to ensure you are able to take advantage of the FAPPS negotiated rate

EDUCATION (Online and In Person)



Courses are available for New Process Servers and Continuing Education

Full Course Schedule and Registration www.fapps.org

SECRETARY'S REPORT

JOE OSBORNE, JR.

Dear Fellow FAPPS members,

As required by Article VIII Section 7 of our by-laws below you will find: (a). a description of the Motion or amendment, (b). the result of the vote and (c). the final wording of the order or amendment if passed that were made at the 1st quarter board meeting held February 11, 2025:

- ⇒ Joe Osborne made a motion to accept the agenda as presented. Seconded by Michelle Howard. There was no discussion. The motion carried.
- ⇒ Joe Osborne made a motion to adjourn the meeting. Seconded by Michelle Howard. The motion carried unanimously.

On a final note, the FAPPS 4th Quarter Board Meeting will be held on October 18, 2025 in south Florida. I hope to see you there!

As always it is a pleasure to serve this association and if you ever have any questions or concerns, please feel free contact me at (888) 360-5345 or by email at joe@360legal.net

Respectfully,

Joe Osborne, Jr. Secretary joe@360legal.net





Keep Your Contact Info Current

Updates to your member listing can be made anytime—just email Administrator@fapps.org.

This ensures the legal community can reach you with referrals and work opportunities.



ADMINISTRATOR'S REPORT

Diana Wardwell, AFPS

administrator@fapps.org

Dear Members,

The 3rd Quarter Board Meeting and the 24th Annual Professional Beach Getaway was a huge success! It's incredible to see this tradition thriving after 24 years and growing in popularity each year. From the start, our goal was to create a relaxed environment where members could connect, learn, and strengthen their professional networks—and it's clear that vision continues to resonate.

As we plan the 25th Annual Event, save the date (August 14-16, 2026) and stay connected for details as the event information is published. Ideas you would like to share? Contact me or with Desy our P&G Chair — we value your feedback.

Annual Convention

Planning for our 35th Annual Convention is already underway! Our Promotion & Growth Committee is introducing new ways to connect this year, and I'm collaborating with Amy, our Convention Activities Chair, and the Education Committee to gather input on educational topics and speakers. If you have ideas or would like to help shape the event, we'd love to have you involved.

Inquiries & Engagement

Our administrative office continues to receive a steady flow of inquiries, including:

- How to become a process server
- Education class details
- Locating members for service of process
- Membership updates
- Upcoming events and general process serving questions

I also actively reach out to course participants and process servers across the country, encouraging them to join FAPPS. Last year, I provided NAPPS with a promotional letter for their new members, which resulted in several new FAPPS members—and it's still included in their welcome materials today.

Licensing & Jurisdiction Relations

As your primary contact, I've been working closely with court administrators and sheriff licensing offices. Alongside the Education and Process Server Appointment Committees, our goal is to have FAPPS education approved in every Florida jurisdiction that does not yet offer our program.

2025 Status Update Membership Numbers	
2025 August Membership	
Active	278
Associate	85
Supporting	62
Pending Applicants	5
Total	430

Administrator Report Continued

Newsletter & Advertising

The deadline for articles and advertisements for the 4th Quarter Paper Chase is October 25, 2025. Advertisers can receive a 10% discount by committing to all four editions.

Committee Support

I continue to assist committees with the resources, materials, and branding support they need to achieve their goals while maintaining consistency with FAPPS' identity.

Florida Bar Conference

In June, Desy (our Promotion & Growth Chair) and I attended the Florida Bar Conference, which hosted over 1,700 attendees. Our mission was to increase awareness of FAPPS and highlight our Member Search feature. We provided branded materials with direct links to our website and demonstrated how to quickly locate members for service of process. The feedback was excellent, and we anticipate increased website traffic as a result.

Future Meeting Locations

I'm currently working with the President to secure venues for 2025 and beyond. Your location suggestions are always welcome! October 2025 the meeting we will be in s. Florida, October 2026 we will be on the west coast of Florida.

Membership Updates

Since our last meeting, we've introduced Stripe as a payment option and redesigned the membership page for a smoother application and renewal process—including the ability to set up auto-renewal. Desy will provide full details in her technology report.

Our \$30 education-class discount for process servers has been extremely popular, and we're excited about the growth it's helping to generate. Working with the Education Committee, we're continuing to expand our members-only resources. If you have a topic or resource suggestion, please send it my way for consideration.

If you have questions about any of FAPPS' services or programs, I'm always happy to connect. Thank you for your continued support of our association!

Sincerely,

Diana Wardwell, AFPS Administrator

TPC



Applicants are published the first day of each month at www.fapps.org and through email notification.

Applicants automatically become a member the first day of the following month, pending no objection.

Welcome and Thank You for your support of FAPPS!

Jim Belli

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Jordan Bracewell Jaclyn Rodriguez Joshua Watson Kiara M. Morales-Rodriguez Danaya Newhouse

Mike Barberio Chair

mikebarberio1972@gmail.com (941) 780-1063

Arbitration & Grievance Committee Report

Hello. First, I'd like to take a moment to thank our President for tapping me for the important role as Chair of this Committee. I have very large shoes to fill as Sean Segel diligently fulfilled the duties of this role for more than a decade. Join me in thanking him for his service. I'll do my best to fulfill the duties of this position as expeditiously and impartially as Sean did. I'd also like to thank Amy Roldan for accepting my invitation to the Vice Chair position of this Committee.

I'm happy to report that my Committee has been fairly quiet. I have summarized below:

May 5th, 2025 – Complaint received – Non-Member Server – Referred to Court Administrator – Complainant pleased with communication and information provided. Closed.

May 23rd, 2025 - Complaint received – Non-Member Server – Referred to Court Administrator – Complainant pleased with communication and information provided. Closed.

June 2nd, 2025 – Complaint inquiry e-mail received. Instructions provided. No complaint ever received. Closed.

July 22nd, 2025 – Complaint inquiry e-mail received. Non-Member Server. Referred to Court Administrator. Closed.

July 22nd, 2025 – Complaint inquiry e-mail received for payment dispute. Non-Member Server – Discussed via phone. Closed.

July 26th, 2025 – Complaint e-mail received with photo of a completed complaint partially obscured. Instructions sent. Non-Member Server. Pending at time of this report.

July 27th, 2025 – Written complaint received via e-mail but no formal complaint via FAPPS A&G Form. Current FAPPS Member. Instructions and response sent. Pending at time of this report.

Thank you,

Mike Barberio

Chair - Arbitration & Grievance Committee

TPC

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FAPPS 35th Annual Convention

By: Amy Boyd, Chairman of Annual Conference Activities

2026 is the 35th Anniversary of the Florida Association of Professional Process Servers annual convention.

This will be the 2nd year at The Weston Lake Mary located at 2974 International Drive, Lake Mary, FL 32754. Don't get this location confused with the craziness of I-Drive. While I-Drive is always a fun time this location was awesome with easy access from the highway, no major traffic jams and a very nice atmosphere! Add April 10-12, 2026 to your calendar because you won't want to miss this convention.

Very important side note...we haven't chosen a theme.

Please vote by emailing me at **Boydsprostatus@gmail.com** (put in your subject line: Convention Theme VOTE)

- 1) Marvel vs DC (Superhero vs Villain)
- 2) International Soccer "FAPPS The Goal is Growth"
- 3) Totally Awesome '80s

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Bob Musser, Chair

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NOW is the time to start working if you want to be on the FAPPS Board in 2026.

Join a committee, volunteer for a project, write articles for the newsletter - just do things for FAPPS and be visible.

We will be electing the entire slate of Officers and Directors in Spring 2026. The window for nominations will be published before January 2026.

Bob Musser Vice President & Elections Chair BobM@dbsinfo.com

TPC



Bob Musser, Chair

BobM@dbsinfo.com

(407) 679-1539

Members,

The FAPPS Distinguished Service Award is our Association's highest award.

For 2025, the FDSA committee selected long time FAPPS member Janet Deal.

The FDSA committee will be meeting later in the year to discuss the 2026 cycle. If you have someone that you feel merits consideration, please forward the name and any helpful background info to me, and I will share it with the committee. The perfect time for that is now, before we start the 2026 selection process!

Bob Musser FDSA Chair BobM@dbsinfo.com www.fapps.org



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FAPPS Education Committee Quarterly Update

August 2025

Our education program continues to grow and we are proud to report that 457 process servers have been educated through FAPPS programs as of July 31st. This milestone reflects our continued commitment to professional development and high standards in the field of service of process.

New Recognition in Seminole County

Thanks to the efforts of our local members, FAPPS is now officially listed on the Seminole County Sheriff's Office website as an approved education provider for individuals interested in applying for licensing in the 18th Judicial Circuit through the Seminole Sheriff's office. While our certificate has been accepted in the past, this new recognition adds a formal layer of legitimacy. We are deeply grateful to our members who continue to help grow the association and promote FAPPS throughout Florida.

Plan Ahead: Education Schedule Now Available Through January 2026

Our full education calendar is available on the FAPPS website. We strongly encourage you to plan early and avoid last-minute scheduling. Many jurisdictions do not grant deadline extensions, and if you miss your renewal date, you may be required to restart with the full 16-hour course, new applicant.

Indian River State College - In Person Continuing Education

In addition to our in person classes held in Orlando, Daytona Beach, and West Palm Beach we offer two classes annually in Ft. Pierce at Indian River State College. The dates have been confirmed for March 30, 2026 and August 3, 2026 at 8:30 am. Registration is directly with the college. Information and links will be published on our website and social media shortly.

We appreciate your continued support and look forward to assisting Florida's professional process servers in maintaining their qualifications and excellence in service.

Michelle Howard, Committee Chair Kevin Fedotov, Vice Chair FAPPS Education Committee

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24th Professional Beach Getaway



25th Professional Beach Getaway - August 21-23, 2026



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When EXPERIENCE, ACCURACY and EFFICIENCY matter the most!

Learning from Serving

An Educational Forum

Submitted by Dr. Denny Howley

You're Kidding Right?

Situation:

Our FAPPS professional received a subpoena, which clearly appeared to be a no-sweat-walk-in-and-drop-off serve. Looked like an easy day, since this went to a nearby BANK. But, aware that "Murphy's Law" some times, at the most inappropriate times tends to step in, our Server decided not to leave the car with the engine running or park where he might get a ticket if "an unimagined hitch" occurred in the serve.

As he had done on numerous serves in the past, our Server entered the newest bank in the area and went to the Customer Service Desk, since it would be the quickest route to identity the correct person to accept service. The young lady at the desk said she could not accept the document, but would get one of the Bank Officers who could.

No Means No! Go!

The Customer Service woman returned with an Officer of the bank, who was also apparently new. The Bank Officer made it immediately clear that she had no intentions of accepting anything from our more than a little surprised Server. As this official loudly reiterated her message of "non-acceptance" she waved her arms for emphasis. Concurrently she also strongly "suggested" that our astounded Server leave the property. Our ever polite, ever professional Server tried to defuse the stressed-out bank officer by explaining the nature of the subpoena and its very routine nature. As our Server spoke, it was becoming increasingly clear that the over-wrought Bank Officer was becoming more emotionally disconnected. The Bank Official then ordered the Customer Service person to "CALL THE SHERIFF!"

Simple gets Complex

This no-sweat-walk-in-and-drop-off serve had just blown off the charts as more than strange. Our Server told the still "sputtering" Bank Officer, "I apologize for up-setting you so, but "YOU ARE SERVED"! He then turned to leave, but found THE DOOR HAD BEEN LOCKED. Now more than a bit appalled at the absurdity of the situation, our Server



turned and quietly asked the still fuming Bank Official "ARE YOU HOLDING ME AGAINST MY WILL?"

The Bank Official now became aware that "...against my will", had an ominous implication. Then the Deputy Sheriff arrived. The door now had to be unlocked and opened. The Deputy entered to receive an emotional account of the events from the still up-tight Bank Officer. He listened, then turned to our Server to ask for his "version" of the events. After listening, the Deputy turned to the still haughty and fuming official and asked her "ARE YOU HOLDING THIS PROCESS SERVER AGAINST HIS WILL?".

Hearing the Deputies question, the Bank Official physical and emotionally "deflated", as she realized that she might have screwed up big time. As reality set-in and under the watchful eye of the Deputy, the Bank Official humbly accepted the subpoena from our FAPPS Professional who had quietly picked it up from the desk. Our Server then departed the bank wondering how "Murphy" could have intervened on such a "no-sweat-walk-in-and drop-off- Serve.

COMMENT:

I guess the moral of this "hostage situation" serve is that in our business, despite all the pre-planning, "Murphy" can jump in with his fundamental law "anything that can screw up will". So professionalism trumps all the rules in dealing with changing situations, environments and personalities. Clearly our Server kept his cool, remaining patient under the tirade from the dysfunctional Bank Officer and even as he found himself "trapped" in the bank.

Dr. Denny Howley, (305) 294-5568. Sometimes truth is stranger than fiction, as in this case demonstrates, Thinking on our feet and PROFESSIONALISM are our most valuable assets..

A Professional NEVER Stops Learning

Legislation

Lance Randall AFPS, Chair

FAPPSLegCommittee@gmail.com (954) 214-8263

Dear FAPPS Board and Members,

It is no exaggeration to say that this past year has been an exceptional one for our legislative efforts. In fact, describing it as "fantastic" would be a severe understatement. Through steadfast collaboration, strategic partnerships, and tireless advocacy, we have achieved critical wins that will shape the future of service of process in Florida.

Major Legislative Successes:

Our team worked closely with The Florida Bar, actively participating in Business Litigation Section meetings and contributing meaningfully to various committees. As a result of these efforts, **HB 157**, sponsored by Representative Redondo, and **SB 576**, sponsored by Senator Leek, were both **signed into law by the Governor**. These important reforms will go into effect on **October 1**, **2025**, and include the following key provisions:

- Expansion of mandatory Registered Agent (R/A) hours to: 10:00 AM 12:00 PM and 2:00 PM 4:00 PM
- Clarification that a natural person acting as an R/A may be served pursuant to Florida Statute 48.031
- Authorization of service on an R/A's employee during the first attempt
- The ability to serve businesses in receivership through the Receiver, not solely through an Officer
- Requirement for an affidavit of compliance to be filed prior to service on the Secretary of State

These changes reflect significant progress and were made possible through collaboration, persistence, and your continued support.

Ongoing Advocacy Efforts:

We remain deeply engaged in further legislative reform. We are actively pursuing an amendment to **F.S. 48.184** regarding the mandated posting requirement for unknown tenants and are optimistic about the prospects for change in the upcoming legislative session. Notably, we have secured the support of the **Business Litigation Section of The Florida Bar** and are currently working to gain the endorsement of the **Real Property, Probate and Trust Law (RPPTL) Section**.

Legislation Committee Report Continued

Encouraging conversations with key RPPTL legislative chairs have resulted in a commitment to convene a joint meeting via Zoom with both sections and our full lobbyist team in the near future which is an important step forward in a positive direction.

Simultaneously, we have advanced two additional issues:

- Further proposed amendments to F.S. 48.184
- A request for exemption of process servers from public records under F.S. 119.071

Both proposals are under review by our lobbyists' drafting team, with the goal of filing legislation in the **2026 Legislative Session**. We are currently seeking bill sponsors to move these initiatives forward.

Educational Initiatives:

In partnership with the FAPPS Education Committee, we are developing a **CLE accredited presentation** for The Florida Bar. This will be a FAPPS branded training centered on the new legislative changes in service of process. Once the laws take effect and we have gathered practical experience in applying them, we will finalize the curriculum and seek formal approval from the FL Bar for implementation statewide.

Looking Ahead:

Having nearly completed my first full term in this role, I have seen firsthand that legislative advocacy is a long game requiring consistency, adaptability, and deep engagement. Committees are already planning for the 2026 session, and it is critical that we remain a proactive and involved in these discussions.

To that end, the FAPPS Board has generously approved funding for us to become **annual sponsors of the Business Litigation, RPPTL, and Trial Lawyer Sections** of The Florida Bar. This sponsorship underscores our commitment to a long-term, mutually beneficial partnership.

Gratitude and Acknowledgments:

This work could not have been done alone. I extend my heartfelt thanks to Michelle Howard, Susan Pineiro, Gretchen Randall, Diana Wardwell, and Chris Yeoman for their invaluable behind-the-scenes contributions. Their dedication has been instrumental in the success of this committee.

Please do not hesitate to reach out with any questions or feedback. Thank you all for your continued trust and support.

With gratitude,

Lance Randall, Chairman Legislative Committee Florida Association of Professional Process Servers (FAPPS)

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Dear Members,

Warm greetings to you all! I'm excited to share this report as the new Chairman of the Promotion and Growth Committee. First and foremost, I'd like to extend my sincere thanks to President Chris Yeoman for entrusting me with this opportunity. I'm honored to step into this role and genuinely look forward to the work ahead.

With this new position comes a renewed energy and a long list of goals I hope to accomplish. My main focus this year is to continue promoting the value of our association and to find fresh, effective ways to grow our membership.

One of my priorities for 2025 is making sure we have a strong presence at the upcoming NAPPS Convention. I'm hopeful that our efforts there will not only represent FAPPS well, but also result in new memberships. In addition, I'll be putting a major emphasis on social media outreach. We'll be running ads to promote upcoming board meetings, and we're aiming to grow our presence across platforms, especially Facebook and Instagram. Right now, our FB page has 943 likes and 1.1K followers—but I'd love to see those numbers climb. If you haven't already followed us, please do—and encourage your fellow process servers in Florida to do the same!

I also plan to work closely with the Education Committee this year. I've requested a 20-minute segment during courses to speak directly to new process servers and those going through our training who are not yet members. I believe our education program is the start of the membership funnel, and I want to make sure we're capturing that potential right from the beginning.

On the administrative side, we've made some exciting progress: we've officially set up a Stripe account, which allows new members to sign up and be automatically enrolled in autopay. This is a big step toward streamlining our membership process and reducing the amount of time our Administrator spends on manual data entry. My goal is to move us away from having to chase renewals—instead, we'll be in a position where members stay enrolled unless they make the choice to cancel.

Another exciting update: we're preparing to advertise the upcoming Professional Beach Getaway through Facebook paid ads. Previous ad campaigns have brought in great results, so I plan to keep the momentum going and promote each board meeting similarly throughout the year.

There's a lot to do—but I'm genuinely excited for the challenge and incredibly motivated to help this association grow in 2025. Thank you all for your continued support, and please don't hesitate to reach out if you have ideas, input, or would like to get involved in any of these efforts.

With warm regards,

Desy Garcia Chair

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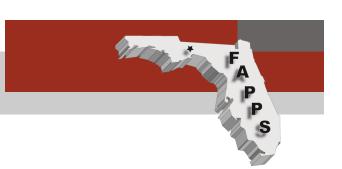
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The link will publish the FAPPS logo on your website with a direct link to your membership information.

Get connected! Join a Meeting or Event

FAPPS Meetings are moving around the state to make it easier for members to attend.

Follow our Meetings page at www.fapps.org for upcoming dates and locations.

All members are welcome to attend.

The events are an excellent opportunity to learn more about your profession and network.

The events are posted on our Facebook Page and Facebook Group Page.

Join an event and get to know your fellow members!



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Education Classes Meetings Special Events Current News Legislative Updates



PSAC (Process Server Appointment) Diana Wardwell AFPS, Chair

PSA@fapps.org (321) 987-1041

Members,

Our mission remains clear: to raise awareness of FAPPS and partner with the Education Committee to introduce our education program to jurisdictions that have not vet adopted it. We continue to expand outreach to additional jurisdictions, while recognizing that local relationships are key to making meaningful progress. If you have a contact or connection in your area that could help advance this effort, please reach out to me—we would greatly value your assistance.

In Duval County, there is still no new update regarding the shortage of private servers. We are also aware that some sheriff's programs in other iurisdictions have chosen not to add new servers at this time. One jurisdiction shared that they currently feel there are currently a sufficient number of individuals appointed. They are maintaining a waitlist Respectfully, for future openings.

We are also receiving ongoing reports of individuals serving process without proper appointment in counties that lack licensing programs, as well as instances of misinformation about who is authorized to serve. This includes private investigators who mistakenly believe they are authorized to serve process without license or appointment. This is a serious concern. If you encounter such cases. please email dwardwell@wcipi.com. Documenting these incidents is critical to demonstrating the need for a licensing program—unauthorized service undermines our profession and the integrity of the legal process.

If you are interested in joining our efforts, your involvement is always welcome. Together, we can strengthen our profession and protect the standards we all work to uphold.

Diana Wardwell, AFPS Chair





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FAPPS Violence Against Process Servers (VAPS) Committee Quarterly Report – August 2025

New Incident Reported

We regret to report a new incident of violence against a process server in **Broward County** (Case #25-006995CF10A). The server was **physically assaulted and sustained injuries** during the course of service. This is an **active and ongoing case**, and we are **monitoring developments closely**.

As with all ongoing investigations, the VAPS Committee remains committed to protecting the **privacy and safety of the victim**. It is our policy not to disclose the identities or personal information of victims involved in these cases.

Ongoing Cases We Continue to Monitor

- **Pinellas County** Case #21-06929 A competency evaluation status hearing is scheduled for May 2026.
- Santa Rosa County Case #24-CF-408 The subject was convicted on two counts of aggravated assault with a deadly weapon (no intent to kill). Sentencing includes 48 months of probation, with additional fines and court costs imposed.

Professional Conduct Reminders

We have received **increased reports from jurisdictions** regarding concerns over **inappropriate behavior by process servers during service**. Please take these reminders seriously:

- Avoid Negative Commentary: Do not make unnecessary or inflammatory remarks when serving documents.
- **Promptly Exit After Service/Attempt:** Do not linger on or around the property after an attempt is made.
- Do Not Misrepresent Your Role:
 - You are not law enforcement or an "officer of the court."
 - Do not display badges or use your ID for anything other than lawful service of process.
 - Misrepresentation can lead to disciplinary action or criminal charges.
- Respect Private Property:
 - You may only approach clearly visible paths to the front entrance.
 - Do not enter garages, backyards, or side doors, even if accessible.

□ Always Remember:

- You are a **licensed professional**, not a participant in the dispute.
- Your role is to **serve**, **document**, **and exit**—no improvisation, commentary, or confrontation.
- Professionalism and personal safety must always be your top priorities.

Let's continue to represent our profession with integrity, caution, and respect.

Stay safe and stay aware,

Michelle Howard. Committee Chair Frank Carreras, Vice-Chair

Desy Garcia AFPS, Chair



DesyGarcia22@gmail.com (407) 687-6179

Greetings everyone,

It was wonderful to see all the attendees at the FAPPS Professional Beach Getaway. This event was a great opportunity to connect in person and to share some exciting updates from the Technology Committee.

Over the past quarter, the committee has been working closely with our Administrator, Diana, to improve and automate the membership process. I'm pleased to report that we've successfully launched a fully automated system that's already delivering results and improving internal workflows.

Here's a summary of the progress made:

- **Stripe Integration**: A FAPPS Stripe account was established to manage membership subscriptions. This enables automatic processing of payments at sign-up and places members on auto-pay for future renewals.
- **Custom Membership Forms**: New, dedicated sign-up forms were created for each membership level, along with a renewal form. These forms are directly integrated with Stripe, providing a smooth and efficient experience for both new and existing members.
- **Membership Information Page**: In collaboration with the Website Committee, a new webpage was developed focusing solely on membership. This page outlines membership categories, benefits, and provides easy access to the sign-up forms.
- **Mailchimp Integration**: To support consistent communication, the new forms are now integrated with our FAPPS Mailchimp account. This ensures that all new members are automatically added to our mailing list.
- Real Results: Approximately 45 new members have already signed up using this new process—a strong indicator that the system is working effectively and meeting the needs of our association.

These advancements reflect our ongoing commitment to using technology to enhance the member experience and improve FAPPS operations. We look forward to building on this progress and welcome any feedback or ideas.

Thank you!

Desy Garcia, AFPS

Director

Promotion & Growth and Technology Chair



Website/FAPPS Server

Diana Wardwell, Chair Bob Musser, Webmaster

The FAPPS website is full featured, a complete source of information on all things FAPPS, and a frequently used tool for finding private process servers across Florida and the entire nation. In the past 28 days, there were 432 visitors to the main FAPPS home page, and 206 who went directly to the Member Search page. The FLBAR landing page only had 3 visitors, and those were me. Many thanks to Diana Wardwell for her constant review, and to the committee chairs who send us content for the areas for which they are responsible. If you notice a mistake or nonfunctional link on the website, please bring it to our attention – we want to have the best working. most useful website of any process server association. The FAPPS data server is a private, secure, replicated and backed up place for the Administrator, Secretary, Education, and other committee chairs to store information that belongs to FAPPS. We no longer have to move files and data from person to person after each election.

Bob Musser, Webmaster

The website is reviewed and updated on an ongoing basis to ensure our information is current. We are always open to suggestions for content and information to share. If you have a suggestion you are welcome to email administrator@fapps.org.

The Member Only section contains additional resources. In order to access this area of the website you will need to create a login. This can be accomplished by emailing a request for login information.

Diana Wardwell. Chair

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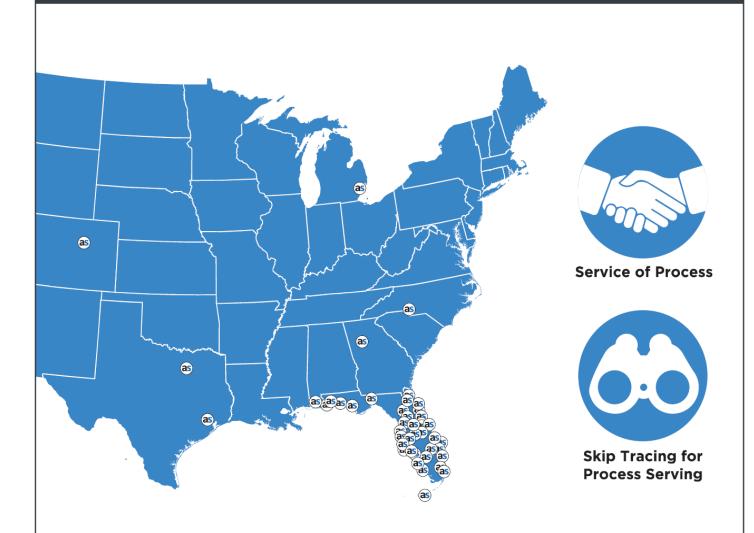
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