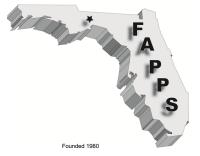
35th Annual Conference - April 10-12, 2026



THE PAPER CHASE

The Official Newsletter of the Florida Association of Professional Process Servers

4th Quarter Edition 2025

35th Annual Conference

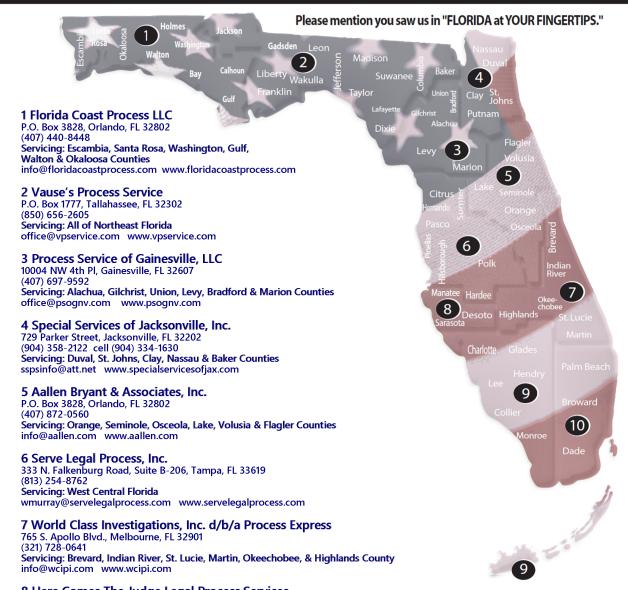
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2025-2026 Association Guide

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FAPPS is a Chartered State Association of the National Association of Professional Process Servers

Committees

Annual Conference Activities

Chair: Amy Boyd, AFPS, boydsprostatus@gmail.com

Arbitration & Grievance (A&G)

Chair: Mike Barberio, mikebarberio 1972@gmail.com

Vice Chair: Amy Roldan

Elections

Chair: Bob Musser, AFPS BobM@dbsinfo.com

Vice Chair: Diana Wardwell, AFPS

FAPPS Distinguished Service Award (FDSA)

Chair: Bob Musser AFPS, BobM@dbsinfo.com

Members: Dr. Denny Howley, Lance Randall AFPS, Diana Wardwell AFPS, Chris Yeoman AFPS, Margie Zawacki AFPS

Formal Education (AFPS) Chair: Michelle Howard, AFPS, Michelle@trgtlegal.com

Vice Chair: Kevin Fedotov, AFPS

Members: Diana Wardwell, AFPS, Joshua Kes, AFPS

Legislation

Chair: Lance Randall, AFPS FAPPSLegCommittee@gmail.com

Vice Chair: Gretchen Randall

Members: Joseph Dion, AFPS, Michelle Howard, AFPS, Diana Wardwell, AFPS, Chris Yeoman, AFPS

Process Server Appointment (PSAC)

Chair: Diana Wardwell, AFPS dwardwell@wcipi.com

Vice Chair: Joe Osborne, Jr., AFPS
Member: Joseph Dion AFPS, Joshua Kes AFPS, Lance Randall
AFPS, Tammy White AFPS Chris Yeoman AFPS

Promotion & Growth (P&G) and Member Benefits

Chair: Desy Garcia Pr desygarcia22@gmail.com Promotioncommittee@fapps.org

Vice Chair: Kevin Fedotov, AFPS

Members: Joshua Kes AFPS, Amy Roldan, AFPS Diana Wardwell AFPS, Marty White, AFPS, Tammy White, AFPS

Technology Chair: Desy Garcia, DesyGarcia22@gmail.com

Violence Against Process Servers (VAPS) Chair: Michelle Howard AFPS, Michelle@trgtlegal.com

Vice Chair: Frank Carreras, AFPS

Member: Becky Gaston, Andy Karp, AFPS, Bonnie Moore AFPS,

Josh Randall, AFPS

Website

Chair: Diana Wardwell Vice Chair: Bob Musser

Newsletter Submissions: Submissions to the Paper Chase are highly encouraged. The preferred method of submission is electronic via email to administrator@fapps.org in Microsoft Word—though plain text format is fine. Articles will be edited for style, grammar, and length, if necessary. Spelling will be checked but it would be a good idea if the author checked this prior to submission. Advertisements must be camera ready. Electronic submissions are strongly encouraged. All of the relevant information regarding advertisement submissions—including sizes available, ad rates, and deadlines are on the advertising form.

The Fine Print: The Paper Chase is published quarterly by the Florida Association of Professional Process Servers, Inc. (FAPPS) a not-for-profit Florida corporation, for the benefit of the members. FAPPS assumes no responsibility for the accuracy of any article printed herein, nor do the articles necessary reflect the policies or opinions of FAPPS unless specifically noted. The articles are not to be construed as legal or accounting advice—those with such needs should consult the appropriate professionals. The editor reserves the right to edit any article for content, grammar, length, and style.

PRESIDENT'S REPORT

CHRIS YEOMAN AFPS, PRESIDENT

Dear Members,

As we step into the final quarter of 2025, it's a fitting time to reflect on all we've achieved this year—then turn our focus toward what still lies ahead in 2025 and beyond.

Over the past year, we've experienced tremendous growth. Our education program is now **required or accepted** in over half of the state's jurisdictions. Membership has reached record highs. Both our **Annual Convention** and **Professional Beach Getaway** were exceptionally well attended and highly successful.

The **FAPPS P&G Committee** has elevated our social media presence, expanded sponsorships, boosted member participation, and proudly represented us as vendors at the Florida Bar Conference.

In October we hosted a networking event in Dania Beach that was well attended by a large group of current and prospective members, business owners, and some freshly licensed servers. The vibe was amazing watching all these folks mix and mingle for as few hours. The next day we again had a great attendance at our 4th quarter board meeting. We are truly grateful for all those who participated and look forward seeing everyone again at our next event in April 2026.

Our **Legislative Committee** achieved major progress, including a successful collaboration with the Florida Bar to pass **HB157**, which expanded registered agent availability requirements and clarified other key statutes.

These accomplishments are a testament to the dedication of our board, committees, and members. But we're not slowing down. At FAPPS, we believe progress is a continuous journey—and our work is far from over.

We remain focused on critical priorities such as:

- Electronic and portal service challenges
- Process server safety
- Professional education—both initial and continuing
- · Expanding licensed process server programs in unlicensed areas

We will continue to address these needs and others with the same commitment and urgency.

We also want to remind all professionals to remain vigilant in following Florida statutes and rules of civil procedure. **Strict compliance remains the law**. Every service of process in Florida **must be completed in person**, with documents endorsed at the time of service and followed by an accurate return of service or affidavit.

Currently, the **only legal electronic or portal services** are those served on the **Secretary of State** or **Chief Financial Officer**. No individual or organization may alter this process without a statutory change passed by the legislature and signed into law by the Governor.

President's Report Continued

Our **Education Committee**, **Administrator**, **and Board Members** field countless calls and emails about service-related questions. While we're always happy to help, many inquiries come from process servers who aren't currently required to take educational courses. We now offer classes year-round, and I encourage **everyone—including office staff—to attend**, whether or not it's mandatory. A true professional never stops learning.

In closing, thank you all for your continued support, dedication, and involvement in FAPPS programs and initiatives. **Together, we'll continue to grow, learn, and succeed.**

Stay safe,

Chris Yeoman, AFPS
President
Chris.Yeoman@aol.com

TPC

2025 FAPPS MEMORIES FAPPS MEMBERS AT NAPPS ANNUAL CONFERENCE - APRIL 2025



VICE PRESIDENT'S REPORT

BOB MUSSER, VICE PRESIDENT

Members,

For what feels like 5 years now, my primary focus is educating everyone else in the legal system on what constitutes good Electronic Service. As detailed in our white paper, it has to include a disinterested third party as mandated by Chapter 48.021. It has to be on a secure platform, not Email. We have to spread that message far and wide. We have to improve Chapter 48.021 to clarify with words something like "All original process, regardless of method served, must be served by...". The Leg committee and our lobbyist did not feel that we could get that backed and passed this year, but we need it. We need to enlist the help of friends at the FL Bar, representatives that share our view, judges, whomever we know and can talk with. And we need to attempt to alter parts of Chapter 48 that mention service by anyone else, such as the reference in the new Secretary of State section that says "or an attorney".

With the recent announcements of the deal between ABC Legal and CT Corporation, and the growing use of ServPort by everyone from Walmart to the IRS, the time is now.

We NEED to focus on getting 48.021 altered to include the concept of process, no matter how served, shall be done... I've been beating that drum for a few years now. We do not want Suncoast or ABC or CT Corp to work on a FL statutes change that authorizes electronic delivery to Registered Agents. I'm sure they will not be focused on keeping the disinterested third party in that update. We have been glossed over on the only two specific provisions for Electronic Service – the DFS and the Secretary of State.

This is not a CT Corp problem, an ABC problem, a DFS problem, or a Suncoast problem. This is business and government entities moving towards efficiency, and it is not going to stop. FAPPS needs to be the one changing the Statutes, it is suicide to pretend we can keep saying "well, this is not good service" and expecting folks to listen.

Bob Musser

Vice President BobM@dbsinfo.com

FAPPS MEETINGS AND EVENTS



February 7, 2026 9:00 am
1st Quarter Board Meeting
Meeting via Zoom

April 10-12, 2026

35th Annual Conference

The Westin Lake Mary 2974 International Parkway Lake Mary, FL 32746

August 21-23, 2026

Professional Beach Getaway 3rd Quarter Board Meeting

25th Annual Event The Shores Resort & Spa Daytona Beach Shores, FL October 17, 2026 9:00 a.m.

4th Quarter Board Meeting

West Coast FL - Location TBA

Meeting information and direct hotel reservation links are available at www.fapps.org

Secure your hotel reservation for each event ASAP to ensure you are able to take advantage of the FAPPS negotiated rate

EDUCATION (Online and In Person)



Courses are available for New Process Servers and Continuing Education

Full Course Schedule and Registration www.fapps.org

SECRETARY'S REPORT

JOE OSBORNE, JR.

Dear Fellow FAPPS members,

- The minutes from the previous board meeting are up to date and are or will be published on the website including those from the last board meeting in August.
- There have been no objections to membership received so far during the 4th quarter of 2025.
- All secretary records are or will be updated and located on the FAPPS data storage server

It is a pleasure to serve this association and if you ever have any questions or concerns, please feel free contact me by email at secretary@fapps.org.

Respectfully,

Joe Osborne, Jr. Secretary Secretary@FAPPS.org

TPC



Keep Your Contact Info Current

Updates to your member listing can be made anytime—just email Administrator@fapps.org.

This ensures the legal community can reach you with referrals and work opportunities.



ADMINISTRATION REPORT

Diana Wardwell, AFPS

Executive Director

ExecDir@FAPPS.org

Dear Members,

Our 4th Quarter Board Meeting was a great success. It was wonderful to connect this meeting with a Promotion & Growth Committee Networking Event. Our association continues to expand, and I'm excited to share some updates on what's happening across FAPPS.

Annual Convention

Planning for our **35th Annual Convention** is already in motion! We've received several requests for educational topics, and I'll be working closely with Amy, our Convention Activities Chair, and the Education Committee to finalize the list of topics and speakers.

If you have ideas or would like to get involved in shaping the event, we'd love your participation.

Inquiries & Engagement

Our administrative office continues to receive a steady flow of inquiries, including:

- How to become a process server
- Education class details
- Locating members for service of process
- Membership updates
- Upcoming events and general process serving questions

I also reach out to course participants and process servers across the country, encouraging them to join FAPPS. Last year, I provided NAPPS with a promotional letter for their new members, which led to several new FAPPS memberships—and that letter continues to be included in their welcome materials today.

Licensing & Jurisdiction Relations

2025 Status Update

Membership Numbers

2025 October Membership
Active 285
Associate 89
Supporting 69
Pending Applicants 10
Total 450

As your primary contact, I've been working closely with court administrators and sheriff licensing offices. Together with the Education and Process Server Appointment Committees, our goal is to gain approval for FAPPS education in every Florida jurisdiction not yet offering our program.

Recently, several jurisdictions have reported complaints about unprofessional conduct by process servers. It's important to remember that we represent the court system and must always maintain a professional demeanor while serving. Challenging situations can arise, but remaining calm and respectful is essential.

To support this, one of our convention education sessions will focus on **safety and de-escalation**—a valuable discussion for all members and guests.

Administration Report Continued

Newsletter & Advertising

The deadline for articles and advertisements in the 1st Quarter Paper Chase is January 9, 2026. Advertisers can receive a 10% discount by committing to all four quarterly editions.

Committee Support

I continue to assist our committees with the materials, resources, and branding support they need to achieve their goals, while maintaining consistency with FAPPS' professional identity.

Most recently I created the PowerPoint presentation for the webinar that was conducted over the past few weeks discussing the changes to Chapter 48.

Future Meeting Locations

I'm currently working with the President to secure venues for **2026 and beyond.** Your input is always welcome!

The **Professional Beach Getaway** will return to **Daytona Beach Shores in August 2026**, and in **October 2026**, we'll head to **Florida's west coast**. We'll be running another poll on our Facebook group page to help select future locations—please participate or reach out to me directly with your suggestions.

Membership Updates

Our \$30 education-class discount for process servers continues to be a popular benefit, driving steady membership growth. Working with the Education Committee, we're expanding **members-only resources** and welcome your suggestions for future topics or tools.

I'm pleased to report that our membership has grown to **450 members in 2025**, up from **408 in 2023** and **400 in 2024**.

Don't forget about our **Member Referral Program**—you'll receive **\$25 off** your membership dues for each new Active or Associate member you refer. It's an easy way to support our growth while earning a benefit for yourself!

If you have any questions about FAPPS services or programs, please don't hesitate to reach out.

Thank you for your continued support and dedication to our association.

Sincerely,

Diana Wardwell, AFPS

Executive Director

TPC



Applicants are published the first day of each month at www.fapps.org and through email notification.

Applicants automatically become a member the first day of the following month, pending no objection.

Welcome and Thank You for your support of FAPPS!

Sarah Durham

SD Investigations LLC 1445 Sadler Rd, Suite 1002 Fernandina Beach, FL 32034 Phone: (904) 719-2322

D Vincent Mangiafico

Premier & Associates, LLC 10380 SW Village Center Dr. #294 Port St. Lucie, Florida 34987 Phone: (772) 444-6090

Yesenia Mendez

YM Doc Services 401 E 1st #725 Sanford, Florida 32772 Phone: (407) 228-2656

Michael Morgan

MF Professional Services P.O. Box 28 Christmas, Florida 32709 Phone: (540) 220-0315

Henry Pinto

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Brian Schwartz

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Destinee Serdinia

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Michael Ulrich

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Roy Bates

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Palmer Roux

All-Pro Process Service 809 Aberdeen Road #9151 Hampton, VA 23670 Phone: (757) 660-6342

Brandi Sones

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Nelson Tucker

Process Service Network, LLC 27201 Tourney Rd., Suite 223 Valencia, CA 91355 Phone: (800) 417-7623

Kim Bunch

Matter of Minutes Process Service, LLC 100 Postmaster Drive, #2917 McDonough, GA 30248 Phone: (770) 240-0018

Cynthia Palacios

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James Paris

250 Palm Coast Parkway NE, 607-223 Palm Coast, FL 32137 Phone: (386) 235-0276

Carol Watson

Resolute Services 3530 Huntwick Lane San Antonio, TX 78230 Phone: (210) 340-5652

Welcome New Members Continued on Page 13

mikebarberio1972@gmail.com (941) 780-1063

Dear FAPPS Members,

We observed an uptick in complaints alleging unethical or unprofessional conduct this quarter; fortunately, most did not involve FAPPS members. Please continue to model the highest level of professionalism in all aspects of our work.

Thank you to Vice Chair Amy Roldan, President Chris Yeoman, and Administrator Diana Wardwell for their support and guidance on this committee.

Case Summaries

- **July 27, 2025** Non-member complaint alleging unethical/unprofessional conduct.
 Dismissed for lack of standing.
- **August 11, 2025** Payment-dispute issue submitted by a non-member via email. After correspondence, no formal complaint was filed. Closed; no further action.
- **August 14, 2025** Non-member complaint alleging unethical/unprofessional conduct by a member. The Committee and President investigated and consulted the member's licensing authority. Dismissed for multiple reasons.
- **September 24, 2025** Non-member complaint against a non-member alleging unethical/unprofessional conduct. Referred to the appropriate licensing authority; dismissed.
- **September 30, 2025** Payment dispute from a non-member. The Chair conferred with both parties and reached a mutually satisfactory resolution. Closed.
- **October 1, 2025** Non-member complaint against a non-member alleging unethical/unprofessional conduct. Referred to the appropriate licensing authority; dismissed.

Respectfully submitted,

Mike Barberio

Chair – Arbitration & Grievance Committee

TPC



Annual Conference Activities Amy Boyd AFPS, Chair

Boydsprostatus@gmail.com (772) 460-6679

FAPPS 35th Annual Convention April 10-12, 2026 Westin Lake Mary, Lake Mary, FL

2026 is the 35th Anniversary of the Florida Association of Professional Process Servers annual convention.

This will be the 2nd year at The Weston Lake Mary located at 2974 International Drive, Lake Mary, FL 32754. Don't get this location confused with the craziness of I-Drive. While I-Drive is always a fun time this location was awesome with easy access from the highway, no major traffic jams and a very nice atmosphere! Add April 10-12, 2026 to your calendar because you won't want to miss this convention.

Lets party like it's 1999: The Ultimate Y2K Convention! It's not just a party—it's a full-on **retro explosion!** We're rewinding the clock to the dawn of the new millennium, where frosted tips, Tamagotchis, and boy bands ruled the world. Whether you were team *Britney* or team *Backstreet*, this is your chance to relive the glittery glory of 1999!

Amy Boyd, AFPS

Chairman of Annual Conference Activities



WELCOME NEW MEMBERS

Jamila Gomez

JG Legal Associate Process Services 4516 North Pine Hills Rd Orlando, FL 32808 Phone: (321) 460-7458

Yvette Gonzalez-Valdes

You've Been Served Monroe, Inc. 138 Long Key Road Key Largo, FL 33037 Phone: (305) 504-3939

Gary Martin

Martin Investigation & Consulting LLC 4852 Griffith Mill Rd. Holt, FL 32564 Phone: (850) 758-0004

Justin McGibbon

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Mighty Process Server 8 Via Conejo

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Johnny Roldan

A.N.Y. Process Services, Inc. 3885 Sagefield Drive Saint Cloud, FL 34771 Phone: (407) 831-0311

Willie Wiggins

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Gabriela Gil

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Kimberly Greenway

Kimberly Greenway Services 722 Collins Hill Road, H172 Lawrenceville (Gwinnett), GA 30046 Phone: (404) 487-6085

Manuel Martinez

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Martin Jesse Miller

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Norma Orozco

1-Stop Civil Process & Court Services 15914 E. Mile 19 Edinburg, TX 78542 Phone: (956) 648-0755

Michelle Terrell

Alliance Risk Group, Inc. 56 Clifton Country Road, Suite 203 Clifton Park, NY 12065 Phone: (518) 514-2944

Supporting Members:

Liam Connell Ellie Corney Jill DeSoto Jonathan Mapp Rob Murphy Gary Pretner Susanne Ravenna Brian Stempin Mayra Vazquez Elizabeth Washington



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Bob Musser, Chair

BobM@dbsinfo.com

(407) 679-1539

NOW is the time to start working if you want to be on the FAPPS Board in 2026.

Join a committee, volunteer for a project, write articles for the newsletter - just do things for FAPPS and be visible.

We will be electing the entire slate of Officers and Directors in Spring 2026.

The window for nominations will be Jan 5 through April 1 at 5:00 pm. Please send your nominations (then, not now) to both **BobM@dbsinfo.com** and **Admin@FAPPS.org.**

Bob Musser

Vice President & Elections Chair BobM@dbsinfo.com

TPC



Bob Musser, Chair

BobM@dbsinfo.com

(407) 679-1539

Members,

The FAPPS Distinguished Service Award is our Association's highest award.

For 2025, the FDSA committee selected long time FAPPS member Janet Deal.

By the time you read this, the FDSA committee will have met on Thursday to discuss the 2026 cycle. If you have someone that you feel merits consideration, please forward the name and any helpful background info to me, and I will share it with the committee. The perfect time for that is now, before we start the 2026 selection process!

Bob Musser

FDSA Chair BobM@dbsinfo.com www.fapps.org

TPC



FAPPS Education Committee Report "Building Knowledge, Strengthening Our Profession"

As we near the end of another successful "education season," one word comes to mind: What a year!

The Education Committee has been incredibly busy—not only providing education to new servers and fulfilling continuing education requirements for current servers—but also engaging in important conversations with jurisdictions that do not currently utilize FAPPS for training.

In addition, we have been working closely with the Legislative Committee to provide input for HB157, ensuring that educational standards and statutory compliance remain at the forefront of our profession. A lot of exciting developments are happening within the Education Committee, and we're proud of the impact we're making statewide.

Reminders for Licensing and Continuing Education

To avoid delays or loss of licensure, please plan ahead:

- Renew your license every year
- Register to attend continuing education early.
- Calendar deadlines to submit paperwork to each licensing jurisdiction.
- Broward County only accepts applications in July
- Palm Beach County only accepts applications in October
- Other jurisdictions may require 6–8 weeks prior to expiration to process paperwork



If you miss a jurisdiction's renewal deadline, you will no longer be authorized to serve process until you **reapply and are approved**. In most jurisdictions, this means starting over as a **new applicant**, including completing the **16-hour initial education course again**.

For jurisdictions that accept applications only once a year, missing the deadline can result in a significant gap in your ability to serve.

Don't risk it—plan ahead and submit early!

Education Committee Report Continued Next Page

Education Committee Report Continued

Jurisdiction Concerns & Professional Conduct

We have recently received calls from multiple jurisdictions regarding:

- Unprofessional behavior
- Improper or incomplete attempts
- Attempts to serve via video devices (e.g. Ring doorbells)
- Failure to strictly comply with statutes

These concerns are serious and could negatively impact the profession as a whole. Please review and follow these important reminders:

Service of Process Reminders

☐ Electronic service is NOT allowed — except when serving the Chief Financial Officer (CFO) of Secretary of State
Secretary of State. All process must be served in person, and your service endorsement must be written on the
document (summons, subpoena, writ, order, etc.)
☐ Businesses CANNOT require service by email or online portals. Florida law requires in-hand
service.
□ Substitute Service (§48.031) — All statutory requirements must be met before serving a coresident, including confirming it is the defendant's usual place of abode.
☐ Maintain professionalism. Complaints about rude or unprofessional conduct are increasing.
□ No service through video devices (Ring, video chat, etc.). You must personally see the person being served.
□ No Trespassing. Do not enter backyards, locked gates, or restricted areas.
Our Commitment
The FAPPS Education Committee remains dedicated to:
□ Building Knowledge
☐ Strengthening Our Profession
□ Supporting Statutory Compliance

Thank you to everyone who participated in trainings, shared feedback, and helped raise standards across the state. Together, we are making a difference for the future of our profession!

☐ Promoting Professional Excellence

Michelle Howard, Committee Chair **Kevin Fedotov**, Vice Chair FAPPS Education Committee



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PROFESSIONAL TO PROFESSIONAL

An Educational Forum - Submitted by Dr. Denny Howley

Courtesy & The Process Serving Business

Courtesy is the oil that lubricates the gears of life. It is absolutely essential not only for our own well-being, but for the success of our business. Courtesy is the atmospheric crucible within which service takes place.

Business courtesy involves much more than the "pleases and thankyous" we learn as we were growing up. It also involves an awareness of our operating environment and that of our clients. It requires that we have an understanding of the process recipient, as well as the world we live in.

Process Servers are on the front line of the civil side of the American Judicial system – a system that reflects a society that is increasingly more complex as the entire structure is stretched by change. It is an environment that literally throws people against each other as we try to survive financially and emotionally. It is a world, which, in my opinion, has done much to de-individualize and de-humanize us as people and to make us forget that we are all in the same boat.

Remember the Golden Rule? Something like – treat others as you would like to be treated? It is a wonderful guiding principle as long as we remember we have to make the first move. Although we remember the Golden Rule from talks we had with parents and teachers, do we practice this fundamental human relations skill in our business dealings, or are we simply just too busy.

As process server business persons, we deal with people from all walks of life. No matter which rung of the socio-economic ladder they cling to, their world is filled with various pressures. Stress results from the pressures of raising a family, maintaining a relationship, paying bills, earning enough to pay those bills,

pressures of the work place, worrying about car repairs, a leaky roof, tensions with the neighbor and so on. The end result is a tendency toward irritability, which is half a step away from anger. Anger always clouds the issue, complicates the problem and disrupts mental balance.

Business courtesy is a fundamental tool of any business professional, but it is particularly important in the fast-pace, hectic world of the process server. Our goal is to make money, but in order to do so consistently, we must offer good service bathed in the light of courtesy. We accept "one-night-stand" business. However, for any substantial long-range growth we should be shooting for "marital" business relationships. Such relationships develop only through dependability, trust and reliable service. They are further strengthened by the courtesy of respecting another "struggling" human being and honoring their "boundaries" as we would like them to honor ours.

Just remember the Golden Rule and the fact that we must take the initiative in order to make it work. Business courtesy is simply having empathy for whomever we come in contact with, remembering we all share the myriad of pressures of life. Courtesy is the lubricant that keeps the gears of life from grinding us up. By adopting courtesy as a normal business tool, not only can we reduce the stress in our own workday, but we may ease the pressure of those with whom we come in contact, Have a good day, :-)

A Professional NEVER Stops Learning

Dr. Denny Howley owns and operates Dr. Denny Howley d/b/a serving process in Key West (ONLY), Capital of the Conch Republic. He has been in the business of serving process since 1997. He has been a NAPPS/FAPPS member since 1998.

Time to Renew Your 2026 Membership

It's that time of year again! Membership renewals for 2026 are now open. FAPPS membership runs January-December annually.

Stay connected and continue enjoying all the benefits of your membership, including access to education, industry updates, and member resources throughout the year.

Renewing is quick and easy — just visit our website and use the **membership renewal link** to submit your payment online. (www.FAPPS.org under the Membership Tab)

Please remember that your membership payment covers your **home county**, and there is a **\$20 fee for each additional county** you have listed. Be sure to include those in your renewal payment to keep your membership active in all applicable counties.

Thank you for being a valued member. We appreciate your continued support and look forward to another great year together!

Membership Renewal Link: https://www.fapps.org/ApplyRenewMembership

Florida Process Servers are **Active**Out of State Process Servers are **Associate**





Important Reminder: Only You Can Sign Your Return

Process servers — this is an important reminder that you should never allow anyone else to sign your Return or Affidavit of Service.

Many software programs now make it easy to sign returns electronically, but this does **not** mean you can delegate that authority to office staff, coworkers, or anyone else.

Remember, you are personally responsible for the facts stated in your Return or Affidavit. That means you — and only you — are authorized to sign it.

Protect your credibility and stay compliant by ensuring every return you submit bears **your own signature**.



Florida Association of Professional Process Servers

Dania Beach Networking Event October 17, 2025



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Lance Randall AFPS, Chair

FAPPSLegCommittee@gmail.com (954) 214-8263

Dear FAPPS Board and Members,

This past year brought major wins for our industry, but our celebration has been short-lived.

After landmark reforms through HB 157 and SB 576 signed into law and effective October 1, 2025 we secured clear improvements to service of process in Florida, including expanded Registered Agent hours, clarification of personal service on agents, and simplified procedures for businesses in receivership. These achievements reflected our commitment to protecting and modernizing the profession.

However, recent developments have created an urgent and potentially existential threat. Wolters Kluwer, parent company of CT Corporation/NRAI Services (the largest RA in the Country), has partnered with ABC Legal Services to launch an online portal for the electronic delivery of service of process.

If adopted widely, this system could bypass the need for authorized process servers entirely undermining the personal service model that ensures accountability, due process, and professional integrity.

FAPPS has already mobilized to respond. We have:

- Drafted proposed amendments to ensure any electronic service must still be made by a person authorized under F.S. 48.021 & F.S. 48.091;
- Begun active discussions with our lobbyists and The Florida Bar to align statutory language;
- Initiated outreach to House Representatives and State Senators to sponsor our bill, which
 must be filed within the next week.

This is an all-hands moment for our profession. We must act quickly, strategically, and in unity to preserve the integrity of service of process in Florida.

Your continued engagement and support will be essential in the days ahead as we move to protect our industry and ensure that service of process remains a human, accountable act under Florida law.

With determination,

Lance Randall, Chairman Legislative Committee Florida Association of Professional Process Servers (FAPPS)

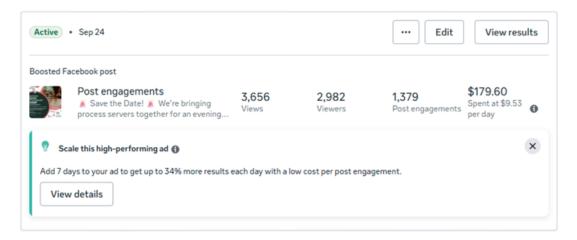


P&G/Member Benefits Desy Garcia, Chair desygarcia22@gmail.com (407) 687-6179

Dear members,

Over the past two months, the Promotion and Growth Committee has been focused on organizing and promoting the FAPPS Process Server Networking Event. The event was a great success, thanks to the generous support of our Sponsors who helped make it all possible.

To increase visibility and attendance, we ran a \$200 Facebook ad campaign, which generated strong engagement and reached a wide audience of potential members and attendees.



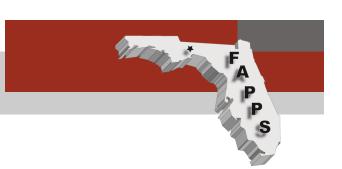
In addition to event promotion, our committee has continued outreach efforts to individuals who have attended a FAPPS Education Class but are not yet members of the Association. We have been contacting them directly by email, and I'm pleased to report that this initiative is showing positive results.

As of this quarter, our membership count stands at 450 members—just 50 more to go to reach our committee's goal by the next conference. I feel confident that, with continued effort, we will achieve and possibly exceed that target.

A heartfelt thank-you to all the members of the Promotion and Growth Committee for their dedication and hard work. None of these accomplishments would be possible without their teamwork and commitment.

Respectfully,

Desy Garcia, AFPS Chair



Promote your Membership status on your website!

Login to the Member Only section of the website and follow these instructions to add your member badge on your website.

FAPPS Member Badge Setup:

To add the FAPPS logo to your website, simply copy & paste the line of code

If you have not already set up your login, you will need to FIRST email administrator@fapps.org to receive the link to setup your password. You can use this <u>link</u> to send the email to request your login.



Member Badge

The link will publish the FAPPS logo on your website with a direct link to your membership information.

Get connected! Join a Meeting or Event

FAPPS Meetings are moving around the state to make it easier for members to attend.

Follow our Meetings page at www.fapps.org for upcoming dates and locations.

All members are welcome to attend.

The events are an excellent opportunity to learn more about your profession and network.

The events are posted on our Facebook Page and Facebook Group Page.

Join an event and get to know your fellow members!



Stay Connected - Follow FAPPS on Facebook

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PSAC (Process Server Appointment) Diana Wardwell AFPS, Chair

PSA@fapps.org (321) 987-1041

Members,

Our mission remains clear: to raise awareness of FAPPS and partner with the Education Committee to introduce our education program to jurisdictions that have not yet adopted it. We continue to expand outreach to additional jurisdictions, while recognizing that local relationships are key to making meaningful progress. We utilized the changes to Chapter 48 from HB157 to reach out to licensing jurisdictions to share the information about our free Webinar. If you have a contact or connection in your area that could help advance this effort, please reach out to me—we would greatly value your assistance.

In Duval County, there is still no new update regarding the shortage of private servers. We are also aware that some sheriff's programs in other jurisdictions have chosen not to add new servers at this time. One jurisdiction shared that they currently feel there are currently a sufficient number of individuals appointed. They are maintaining a waitlist for future openings.

We continue to receive ongoing reports of individuals serving process without proper appointment in counties that lack licensing programs, as well as instances of misinformation about who is authorized to serve. Unfortunately this has not resulted in actual case information to pursue. This includes private investigators who mistakenly believe they are authorized to serve process without license or appointment. This is a serious concern. If you encounter such cases. please email admin@FAPPS.org. Documenting these incidents is critical to demonstrating the need for a licensing program—unauthorized service undermines our profession and the integrity of the legal process.

If you are interested in joining our efforts, your involvement is always welcome. Together, we can strengthen our profession and protect the standards we all work to uphold.

Respectfully. Diana Wardwell, AFPS

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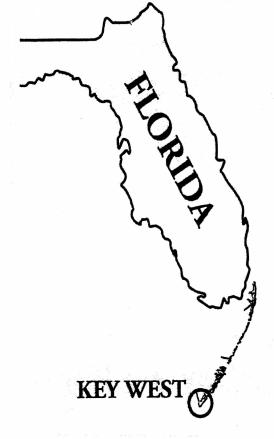
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Learning from Serving

An Educational Forum Submitted by Dr. Denny Howley

Protecting Mom and Dad

Situation:

Our Server had four serves that were to be served on the mother, father, brother and sister- President of the Homeowners Association and in-law at a "vacation address". The four individuals all live out of state, but were visiting for a "family gathering". Their visit and would be of short duration. The woman residing at the given address was the daughter, sister, sisterin-law of those to be served and lived there with her children.

This Serve is not going to happen!

Upon arrival at the home, our Server knocked and was met by the Lady of the House (home owner) and her boyfriend. Our ever polite and professional Server explained that he had service for four family members, which he had been told would be staying with the lady homeowner. Ms. Home Owner, when asked if the four family members were there, stated that "she did not know". She went on to say that her parents "lived in California 360 days a year and if the Server wanted to serve them, "serve them in California", besides, she added "this was a holiday". At his point, our Server returned to his vehicles to call his client "for guidance".

The Plot Thickens

The next morning our Server reentered the housing development, cruised by the home, copied the license plate number of two cars parked there, and parked on the other side of the lake facing the property. The client had told him that the grandparents took their grandkids to the pool every day. After a twenty minute wait a black Lincoln drove up to the home, a male approximately 40 years of age, got out, spoke to Ms. Home Owner, Ms. Home Owner then walked next door to speak to a man about 60 years old. The older gentleman and Mrs. Home Owner then walked around the lake to confront our parked Process Server.



The older individual identified himself as the ordered the Process Server off the property. Ms. Home Owner chimed in by telling the Server she had called the police, and "he was on the way". Shortly thereafter a pick up truck arrived, the driver approached the Server, flashed his "badge", stating he was a "police officer". 'The police officer" then ordered our Server off the property, and told him to wait outside the community gate. If our Server did not leave, the "police officer" warned, he would be arrested.

Our determined FAPPS Process Server, however, refused to leave, telling the "police officer", that he was authorized to be on the property. The "police officer", becoming angry, copied our Process Servers license plate number. He then got into his truck pulled behind the Server's car and, by his actions, threatened to push the server's car with his pick-up truck.

Enough is Enough!

Our FAPPS Professional, finally fed up with the game playing and obstruction, called 911, explained the situation and asked for a Deputy to come to his assistance. With the phone call, the "police officer" in the pick-up truck, decided he had business elsewhere as did the Lady of the House and the President of the Homeowners Association. About five minutes later the Deputy arrived, stated he had no knowledge of the "police officer" in the pick-up truck. The Deputy then reviewed the situation with the Server and told him to follow him to the property.

Continued Next Page

Desy Garcia AFPS, Chair

DesyGarcia22@gmail.com (407) 687-6179

Dear Members,

The Technology Committee continues to monitor and manage all of the Association's online forms, which play an important role in automating processes such as **membership sign-ups** and **Board Meeting RSVPs**. These tools have significantly improved our efficiency and continue to serve us well.

This year, we accomplished several key goals that have made the Association's operations more streamlined and effective, and I am very pleased with the results.

For this quarter, there are no major updates to report. However, I would like to take this opportunity to **remind everyone about the "Send Work Now" button**—a valuable feature that can be added to your FAPPS Membership Listing. This tool helps promote your business by making it easier for others to send you work directly.

Thank you!

Desy Garcia

Board Member Promotion & Growth Chair Technology Chair



Protecting Mom & Dad Continued

Upon arrival, the Deputy explained to the Lady of the House that (1) the Server, in the execution of his duties, was authorized to be on the property and (2) she would be in violation of various Federal Codes and Florida Statues if she continued to obstruct the Service of Process. After a bit of procrastination by the Lady of the House, the Mother and Father appeared and accepted Service. The missing son, the father said, was still in Oregon and might or might nor make it to the gathering.

Wrapping it Up

Four days later the client called and informed the Server that the missing son had arrived and was at the home of his sister with his parents. When our FAPPS Professional arrived the boyfriend answered the door, but said the brother was not there, although he would be returning soon. Our server was invited to wait on the property, until the missing brother returned. Our Server chose to wait in his car and about two hours later the missing brother and his sister, the Lady of the House, arrived. The remaining individuals were

served, completing the final portion of the 4-part Serve.

Comment:

Obviously a key lesson to be learned, as demonstrated by our Server, is knowing your job and parameter's within which a Process Servers operates. In this case our dedicated Server refused to be intimidated and was careful to keep his client informed. It also reinforces the idea that it might be useful for Servers to carry copies of Florida Statues 843.01 to give individuals who are obstructing the Service of Process.

The material for this article "Protecting Mom and Dad" was provided by Lance Randall L.R.I. (Litigation and Process Service) 954-944-3900

A Professional NEVER Stops Learning

Denny has been writing articles for FAPPS and NAPPS for over twenty five years. He owns and operates Dr. Denny Howley d/b/a serving process in Key West - ONLY (33040, 33041, 33045) Capital of the Conch Republic. He has been in the business of serving process since 1997.

FAPPS Violence Against Process Servers (VAPS) Committee Quarterly Report – October 2025

New Incident Reported

We regret to report a new incident of violence against a process server in **Broward County** (Case #25-010979CF10A). The server had a gun pulled on him and the subject directly pointed the gun at his head. Charges: Aggravated Assault with a Deadly Weapon, no court dates are set, we will continue to monitor this case.

As with all ongoing investigations, the VAPS Committee remains committed to protecting the **privacy and safety of the victim**. It is our **policy** not to disclose the identities or personal information of victims involved in these cases.

Ongoing Cases We Continue to Monitor

- Pinellas County Case #21-06929 A competency evaluation status hearing is scheduled for May 2026.
- Broward County Case #25-CF-6995CF Charges Felony Battery (Great Bodily Harm)
 and Resisting and Officer with Violence There was a calendar call on 10/17/2025 and
 there are no current updates on the docket including results from this hearing. We will
 follow this case closely and provide updates.

Safety and Respecting Properties:

- You may only approach clearly visible paths to the front entrance.
- o **Do not enter garages, backyards, or side doors**, even if accessible.
- o If you are asked to leave a property you must do so promptly, if not you may be charged with trespassing.

Always Remember:

- You are a licensed professional, not a participant in the dispute.
- Your role is to serve, document, and exit—no improvisation, commentary, or confrontation.

Safety is Not Optional—It's Essential

Let's continue to represent our profession with integrity, caution, and respect.

Michelle Howard. Committee Chair Frank Carreras, Vice-Chair FAPPS VAPS Committee Florida Association of Professional Process Servers

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Website/FAPPS Server

Diana Wardwell, Chair Bob Musser, Webmaster

The FAPPS website is full featured, a complete source of information on all things FAPPS, and a frequently used tool for finding private process servers across Florida and the entire nation. In the past 28 days, there were 1745 visitors to the main FAPPS home page, and 892 who went directly to the Member Search page. The FLBAR landing page had 0 visitors. Many thanks to Diana Wardwell for her constant review, and to the committee chairs who send us content for the areas for which they are responsible. If you notice a mistake or non-functional link on the website, please bring it to our attention – we want to have the best working, most useful website of any process server association. The FAPPS data server is a private, secure, replicated and backed up place for the Administrator, Secretary, Education, and other committee chairs to store information that belongs to FAPPS. We no longer have to move files and data from person to person after each election.

Bob Musser, Webmaster

The website is reviewed and updated on an ongoing basis to ensure our information is current. We are always open to suggestions for content and information to share. If you have a suggestion you are welcome to email administrator@fapps.org.

The Member Only section contains additional resources. In order to access this area of the website you will need to create a login. This can be accomplished by emailing a request for login information.

Diana Wardwell. Chair

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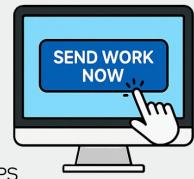
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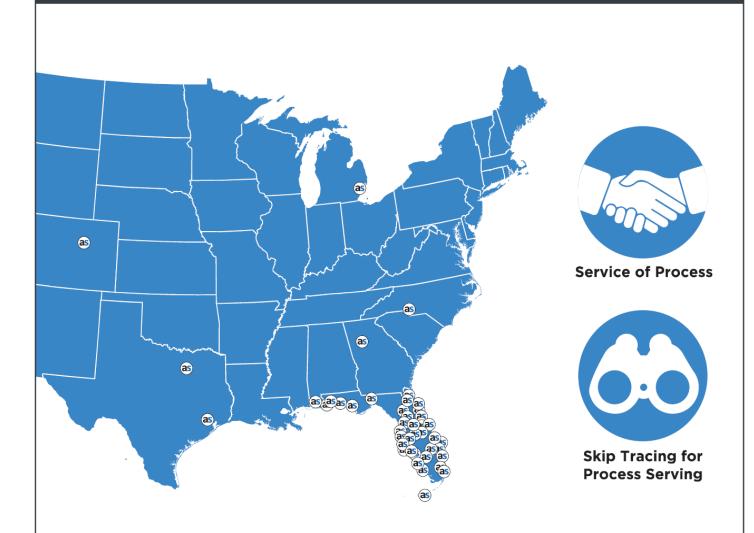
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